

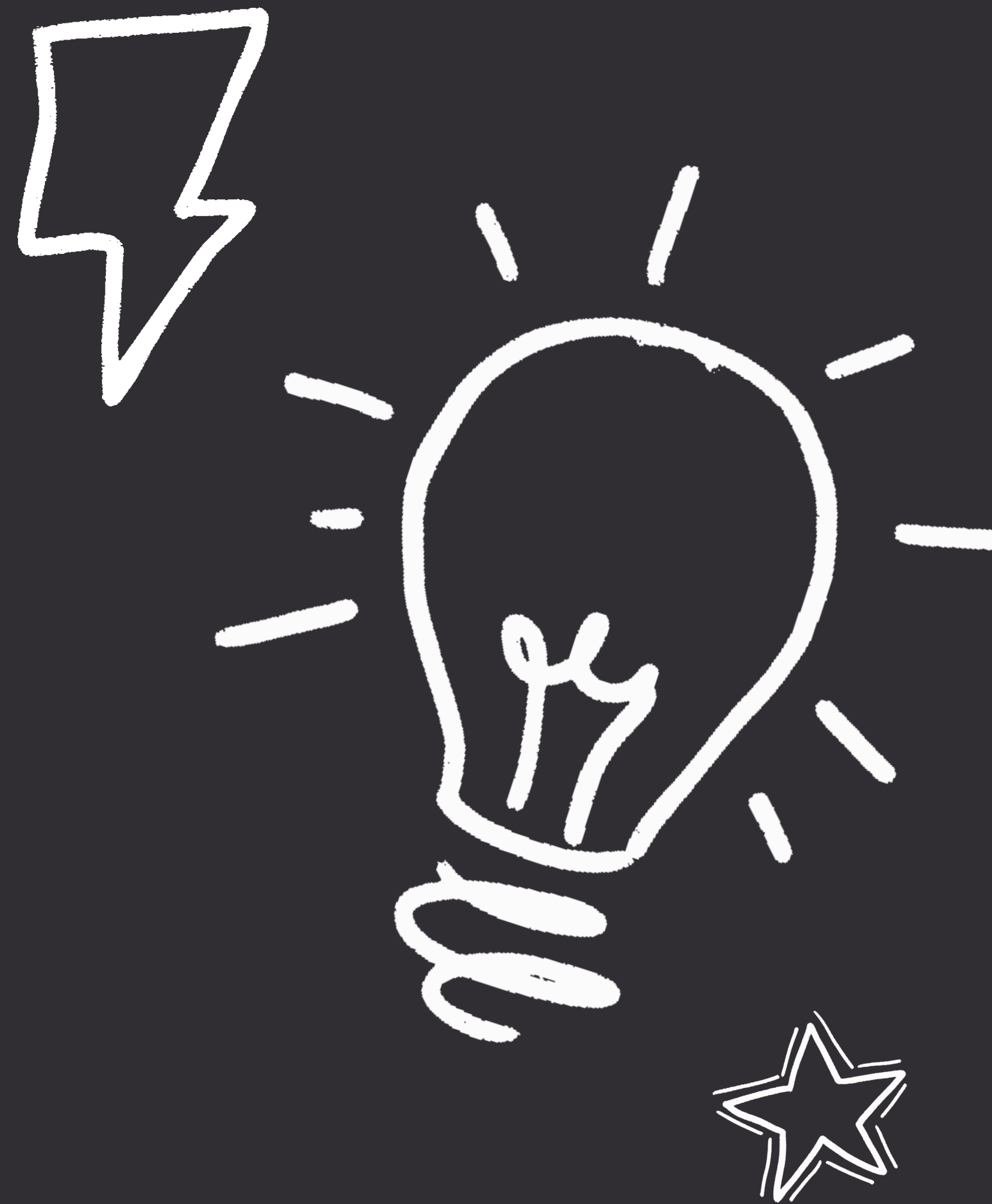
# System Improvement for Survivors

**Presented by:**

Housing Protection (VAWA) Workgroup

**Date:**

July 6, 2026



# Overview and Goals

- **Objective: Enhance local Continuum of Care (CoC) responsiveness, training, and systems to better protect and serve survivors.**
- **Core Focus Areas:**
  - **Training & Accountability**
  - **System Navigation**
  - **VAWA Emergency Transfers**
  - **Community & Landlord Engagement**

# Training and Accountability

- CoC-Wide Alignment: Ensure training recommendations and information on the CoC VAWA Policy and Procedures are consistently understood across all partner networks.
- VAWA Trainings: Establish clear expectations for who is responsible for providing VAWA trainings (e.g., CoC Lead agency vs. individual partner organizations).
- Staff Preparedness: Continuous, ongoing training for case managers regarding survivor housing rights and best practice models.
- CoC lead to proactively advertise training opportunities to eliminate the search burden on community partners.



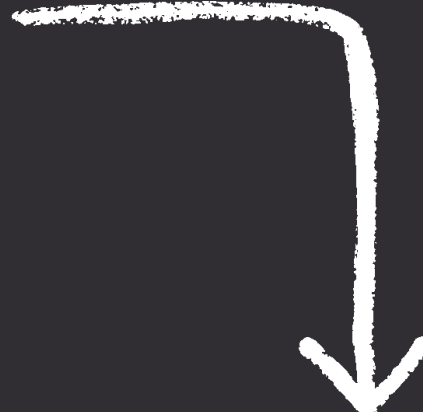
# Unified System Navigation

- Consistent Information
  - Ensure that the community we serve and staff have access to the same information to eliminate navigation barriers.
- A Shared Roadmap:
  - Develop a clear roadmap outlining available options for those seeking services
- Coordinated Assessment (CA) Enhancements
  - Improve current scoring system protocols to more accurately assess and account for a survivor's current level of safety risk, lethality, and vulnerability.





# Streamline VAWA Emergency Transfers



- Centralized Resources: CoC maintains all instructions on how VAWA Emergency Transfers are processed in a single, centralized location accessible to all CoC partners and non-partners.
  - Operational Clarity:
    - Provide clear timeliness for the transfer process (internal and external)
    - Regularly update the contact information for the specific individuals/departments within ECHO who will process referrals and transfer data.
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# Community & Landlord Engagement

- Landlord Education: Dedicated outreach to landlords and property owners explaining VAWA Housing protections and VAWA Emergency Transfer options.
- Financial Advocacy: Advocate for the reduction or elimination of transfer or moving fee charges for survivors during emergency relocation.
- Victim Rights Outreach: Advocate for reducing complex legal jargon in leases related to Victim Rights.
  - Use plain and easy-to-understand language.
  - Summarized for rapid reading.
  - Prominently displayed rather than hidden within larger documents.



**Thank You**

