



Coordinated Entry Redesign Progress Update

MARCH 2026



Agenda



Progress Updates

- Literature Review
- CoC Outreach & Best Practices
- Focus Group Round 1
- Resource Data Collection





What's Next

- System Design
- Focus Group Round 2



Literature Review



-  *System Design*: Integration of non-housing services, service navigation models, data utility, best practices, HUD
-  *Assessments*: Acuity tools, housing needs assessments, data-coordination, emerging assessment models
-  *Prioritization & Referrals*: Automated processes, housing + non-housing frameworks, referral matching best practices & processes
-  *Equity*: Fair housing, protected classes, system access, race + gender equity



CoC Outreach & Best Practices



- Similar Community Profiles
- Clarity Communities
- System Innovation
- Recent Redesign

Houston, TX	Portland, OR
Maricopa, AZ	Seattle, WA
Denver, CO	Hennepin, MN
Fresno-Madera, CA	Memphis, TN
Boston, MA	Miami-Dade, FL
Santa Clara, CA	San Diego, CA



Focus Group: Round One



WHO

- 130 Austin/Travis County Stakeholders
- Frontline Service Providers, Specialized Services, Program & System Leaders

WHEN

- March 23 - April 3

SCOPE

- Referral Systems
- Assessment Inadequacy
- Prioritization
- Housing & Non-housing Resource Integration
- Post-Housing Service Delivery



What's Next



System Design

- Assessment Tools
- PSH & RRH
Prioritization
- Non-PSH/RRH
Prioritization
- Referral Processes

April 2026

Focus Group Round 2

- Scope
 - Present drafted
CES frameworks
 - Collect feedback
to refine & iterate
materials

April 2026

*Leadership Council
Update*



Q&A



Thank you!

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