



# Coordinated Entry Redesign

*JANUARY 2026  
LEADERSHIP COUNCIL*



# Coordinated Entry Scope of Work



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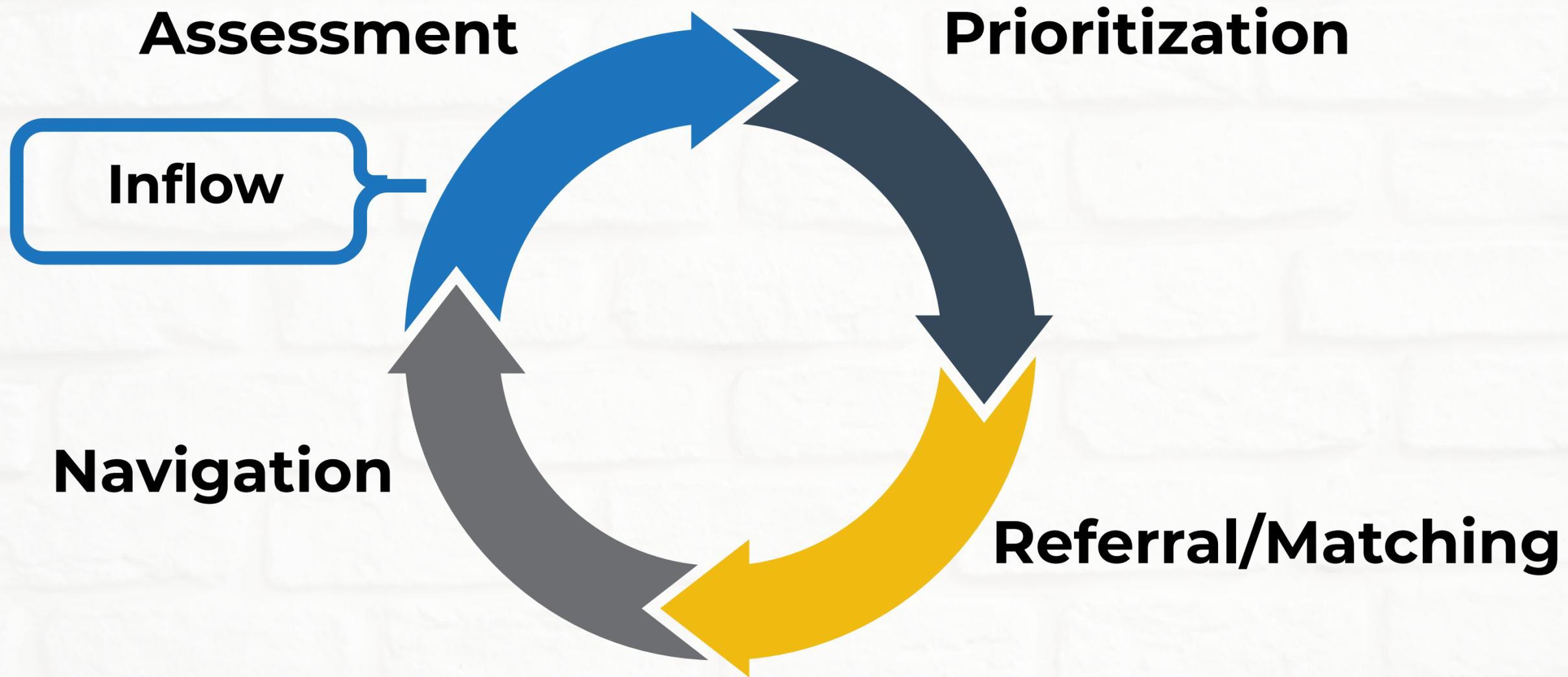
## LEADERSHIP COUNCIL DIRECTIVE



During the November 2025 Leadership Council Public Meeting, Leadership Council directed ECHO to develop Coordinated Entry (CE) improvement recommendations.



# Redesigning an Entire System



# Goals of CE Redesign



-  *Comprehensive Resource Connections for People Experiencing Sheltered and Unsheltered Homelessness*
-  *Supports the needs of Providers running programs in the Homelessness Response System*
-  *Informed by People with Lived Experience, centering the equity of historically marginalized populations*
-  *Data informed by design and continuously evaluated to ensure impact as intended*



# Areas for Redesign



## Operational Changes

- *Assessment Tool*
- *Assessment Process*
- *Prioritization*
- *Referral Process*
- *Matching*

## Policy/Process Changes

- *Improving efficiency and equity*
- *Expansion of Types of Resources*
- *Integration with Adjacent System Partners*

## CoC Policies

- *Updates to CE Written Standards*



# Core Elements



*Updated Tools for determining eligibility and prioritizing for resources*



*Increase the type of resources and accessibility to those resources*



*Effectively manages the access, referrals, enrollments, and exits to resources in the Homeless Response System*



# Process - Initial Benchmark Goals



## Analysis of Current System

*Input from People experiencing homelessness/other stakeholders & Quantitative analysis*

**May 2026**

## Buy-In & New Resources

*List of resources to be linked to CE with operational plan for each*

**May 2026**

## Prioritization

*Create prioritization system for RRH and PSH*

**July 2026**



# Timeline for Approval



**Feb 2026**  
*Approval of  
Scope of Work*

**Jul 2026**  
*Draft of  
prioritization  
approved by LC*

**Dec 2026**  
*Finalize CE  
system in HMIS*

**May 2026**  
*Analysis  
Complete*

**Oct 2026**  
*HMIS build out  
and pilot of  
prioritization and  
resource  
matching*





**PILOT DATE ROLL**

**OUT**

Analysis of  
Current System

New Resources

Prioritization

**AUGUST 2026**



**FINAL - GO LIVE**

**DATE**

**JANUARY 2027**





**QUESTIONS?**

