



HRS SYSTEMS IMPROVEMENT COMMITTEE

(NOW HYBRID)

12/15/23 @ 11 AM

IN PERSON @ 210 BARTON SPRINGS RD., #400 &
VIRTUAL MEETING VIA TEAMS

[Click here to join the meeting](#)

Co-Chairs Pamela Bryant
Sasha Rose

Purpose Statement This committee will work to evaluate the effect that other systems (e.g., education, child welfare, healthcare, mental health, criminal justice, etc.) have on the HRS and develop strategies to actively engage those systems in ending homelessness in our community.

Attendance **PLEASE REVIEW and UPDATE**
[SI Committee Attendees Roster](#)

Welcome – Check-ins -

REVIEW **Governance documents (updated road map, charter and Code of Conduct) to refresh our understanding of why we're here**

[WHY WE ARE HERE - COMMITTEE DOCUMENTS AT A GLANCE](#)

DISCUSS/

VOTE

1. Review monthly LC meeting happenings (Dylan)
2. Prepare to discuss presentation SOAR BP/WS at next LC meeting
 - a. What was involved; community engagement
 - b. Important points
 - c.
3. Discuss surveys for Workgroup voting member recruitment - what happened to the survey that used to be used? Can we bring it back? How do we decide who joins? We need the right people in the space.
4. Building Peer Support group - Next Meeting 1/12/2024
 - a. Notes: [Peer Support WG](#)
5. LC - Reminders that our PLE have barriers in this work re electronics & connectivity
6. Voting seat attendance discussion 2 vs. 3 missed meetings and automatic dismissal or voted on by LC?¹

¹ SIC has voted on if more than 2 meetings missed without notice results in an automatic resignation from the voting seat; you can send in a proxy and not be counted as missing. Having issues keeping momentum and we have lots of work to do.

DEBRIEF**Workgroup Updates²**Harm Reduction Workgroup - Co-leads: Mo and Jess

- Differentiation of best practices v written standards. Workgroup recommends for both and asks for Co-Chairs of Committee to **bring this concern to Leadership Council.**
 - Best practices are relatively well known, so that won't be the major lift.
 - The lift is how this can be applied to our HRS and consistent messaging and implementation across intervention types
 - a. Without written standards, the fear is that we could absolutely write up best practices, but without an implementation arm to this document there might be little follow through in producing any positive forward momentum for the community.
 - Current draft: [Best Practices Guide for Harm Reduction in the Homeless Response System of Austin, Texas](#)
 - Community Resource document (please add items freely - this has been so helpful!) [Developing Best Practices for Harm Reduction:](#)

SOAR Workgroup - status (prepare for LC presentation?)

- KPIs/measurable outcomes for success for Annual Work Plan
- Review meeting with Dylan & Summer -
- Tracking
- Members from SAMSHA & SS Office may be needed in the room
- Meeting w LC executive session

Peer Support Workgroup: Co-leads to be named (Pamela is very interested)

- First meeting was Friday, 12/8/23 at 11:00 a.m.
- Next meeting is 1/12/24
- send email to dylanlowery@austinecho.org if you or someone you know would like to join

Next Steps: Taking to Leadership Council Meeting

- SOAR Written Standards/Best Practices - [SOAR Workgroup Best Practices and Written Standards](#) - who is going to present? Please be available.
 - Annual Work Plan - [Annual Work Plan](#)
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² Workgroups need appointment of Lead/Co-Leads and 4 voting members (2 PLE and other advocates or from marginalizes communities)

12:30

Adjournment

Next Meeting:

2024 Systems Improvement Committee invites to be sent after January 1!