# Housing Connector

Housing for all. Powered by tech.



# **Shayna Dunitz**



#### **Currently:**

- Managing Director, Austin @ Housing Connector
- MPAff '27, LBJ
- Reentry Roundtable Workgroup
- Advocacy Committee, Austin Apartment Association

#### **Previously:**

- COO, Marathon Kids
- Consultant, Blue Sky Partners
- COO, Central Athlete
- Director of Operations, 3 Day Startup



## **Housing Connector**

Housing Connector is a national tech-powered nonprofit that increases housing access and stability for those most in need



Operational in Seattle, Denver, Dallas, Portland, and Austin

# Many renters face an uphill battle

- 1 in 3 people in the U.S. have a criminal record
- 29% of Americans have a credit score below 669
- 7.6 million individuals face eviction each year, nearly 40% are children



### Vision

We believe no unit should sit vacant while there are people in need of a home.

Remove barriers



Increase access





# Solutions for housing access

- Credit score
- Past debt
- •Income
- Rental history
- Past evictions
- Criminal history
- Voucher acceptance

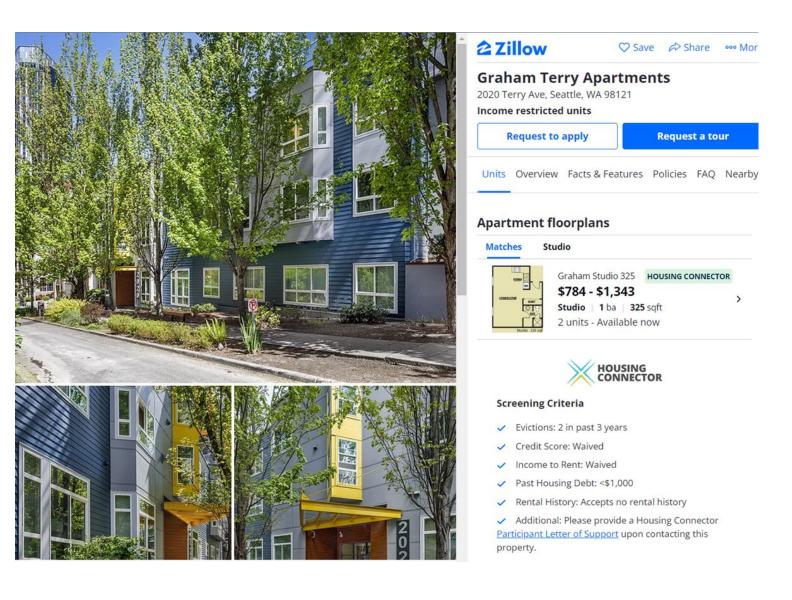




# **Solutions for housing stability**

- Up to 3 months of emergency rental assistance
- Up to \$5,000 damage mitigation
- 1-month vacancy loss
- 2 years of housing-stability case management
- Single point of contact for property support after move-in
- Eviction, mitigation and diversion support





# Scaling housing access across the community

- Unit availability updated in real time
- Nonprofits and future residents view new homes
- Transparent screening criteria
- Contact housing providers on Zillow
- A world-class housing search experience for everyone





Home





Clients

Housing Search

Active Households

All Clients

- Tickets
- Financial Requests
- Properties
- Customer Support



#### **Key Statistics**

**Open Tickets** 

All Clients

Total Funds Recieved

**Clients Graduated** 

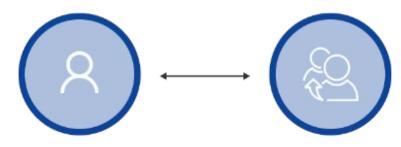
**Clients Housed** 

**Closed Tickets** 

C→ Logout



# Housing Connector marketplace



#### Renter with Barriers

Housing insecure renters can access reduced barrier units in real time

#### Service Provider

Provides case management to stabilize the new resident Community Value

### Connecting housing supply to housing insecure renters

We solve financial and resident challenges for property owners so they can open more doors in the community.

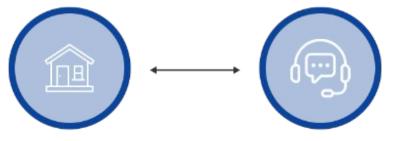


#### Benefits

Housing Connector Zillow Marketplace -Unit searching with world class tech

Two Years of Stability Support -To prevent cycles of instability

Financial and Risk Mitigation -Delivering business value to properties



#### **Property Owners**

Property partners reduce screening criteria for Housing Connector applicants

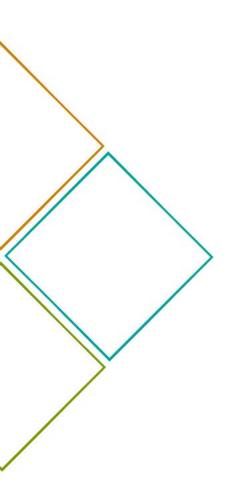
#### Stability Team

Housing Connector provides customer service and real-time triage for stability issues





### Our impact in 5 years



**People Housed** 

9,440



**Properties** 

2,700+ (350 in TX)



**Revenue Generated** 

\$80M+



**Avg Mitigation per HH** 

\$1,100



**Eviction Rate** 

<1%



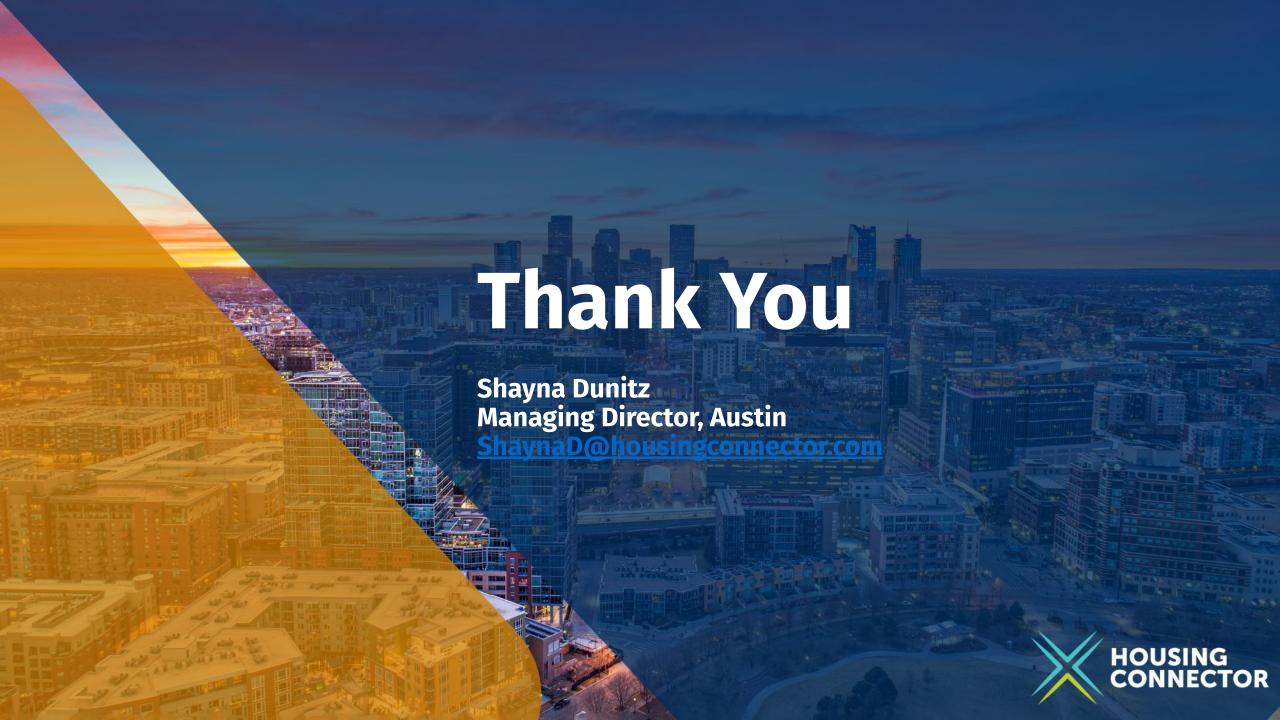
1 & 2 Year Grad rates

88%

70%







# **Appendix Slides**



# **Housing Connector and Fair Housing**

### Do fair housing laws allow housing providers to partner with Housing Connector?

Yes! Property owners and managers partnering with Housing Connector are affirmatively furthering fair housing by:

- Removing housing barriers for individuals and families experiencing homelessness or housing instability
- Expanding housing opportunities for members of protected classes, including families with children, veterans, and domestic violence survivors









### **Benefits for properties**



**Stabilized residents** 

Only 40% of residents use rental assistance



**Decreased evictions** 

Lower turnover, less than 1% eviction rate



Single point of contact

Quick resolution with 1- day response times



### Galvanizing cross-sector partners

Support local governments with Support an immediate housing solution Engage housing providers by creating Engage business value Enable nonprofits with centralized access to **Enable** private market units Deploy tech for sustainability and scale **Deploy** 









#### **Results across sectors**

Housing providers: \$48M in generated revenue

**Governments: \$1,100 per household for 2 years** 

<5% the typical cost of housing</p>

**Nonprofits:** Increased client housing

King County achieved highest
EHV utilization rate in the nation

**Communities: Reduced eviction rates** 

- 88% complete 1-year lease
- 0.6% eviction rate

