

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2022 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2022 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2022 CoC Program Competition on behalf of your CoC.

- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: TX-503 - Austin/Travis County CoC

1A-2. Collaborative Applicant Name: Ending Community Homelessness Coalition, Inc.

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Ending Community Homelessness Coalition, Inc.

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections VII.B.1.a.(1), VII.B.1.e., VII.B.1.p., and VII.B.1.r.	
	In the chart below for the period from May 1, 2021 to April 30, 2022:	
	1. select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
	2. select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	Agencies serving survivors of human trafficking	Yes	Yes	Yes
3.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
4.	Disability Advocates	Yes	Yes	Yes
5.	Disability Service Organizations	Yes	Yes	Yes
6.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
7.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
8.	Hospital(s)	Yes	No	Yes
9.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No	No	No
10.	Law Enforcement	Yes	No	Yes
11.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
12.	LGBTQ+ Service Organizations	Yes	Yes	Yes
13.	Local Government Staff/Officials	Yes	Yes	Yes
14.	Local Jail(s)	Yes	No	Yes
15.	Mental Health Service Organizations	Yes	Yes	Yes
16.	Mental Illness Advocates	Yes	Yes	Yes

17.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
18.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
19.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
20.	Other homeless subpopulation advocates	Yes	Yes	Yes
21.	Public Housing Authorities	Yes	Yes	Yes
22.	School Administrators/Homeless Liaisons	Yes	No	Yes
23.	State Domestic Violence Coalition	No	No	No
24.	State Sexual Assault Coalition	No	No	No
25.	Street Outreach Team(s)	Yes	Yes	Yes
26.	Substance Abuse Advocates	Yes	Yes	Yes
27.	Substance Abuse Service Organizations	Yes	Yes	Yes
28.	Victim Service Providers	Yes	Yes	Yes
29.	Domestic Violence Advocates	Yes	Yes	Yes
30.	Other Victim Service Organizations	Yes	Yes	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-2.	Open Invitation for New Members.	
	NOFO Section VII.B.1.a.(2)	

Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
2.	ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

Our CoC maintains an open invitation for new members throughout the year and has increased solicitation of new membership in the last year. New membership in our CoC has increased by 25%. The majority of new members self-identify as people with lived experience of homelessness and/or Black, Indigenous, People of Color (BIPOC). ECHO staff collaborates with service providers, community stakeholders, and elected officials to solicit membership to those that have lived experience of homelessness, provide direct services/support to people experiencing homelessness, and Black-led service providers that serve/support individuals and families experiencing homelessness in our community. Our CoC uses the following strategies to solicit new members to join the CoC; 1) ECHO website, 2) ECHO social media (Facebook, Twitter, Instagram, LinkedIn), and 3) Publicly announced at our CoC Board meetings. Our CoC continues to encourage CoC members to share information and resources with their networks and invite them to the open and publicly posted CoC governance (committees and workgroups) meetings. Our CoC has prioritized authentic engagement (through a variety of project based focus groups, qualitative research, community outreach efforts) and communication with people with lived experience, overrepresented communities, and individuals with disabilities during the last year. ECHO's Communication staff works diligently to ensure that all information posted on the ECHO website is accessible to those with disabilities. All Governance (committees and workgroups) meetings and CoC trainings are held virtually with live transcription available, and recordings of trainings are all posted on the ECHO website with closed captions. ECHO has led the CoC's intentional engagement and collaboration with organizations that serve culturally specific communities. Through a partnership with the Black Leaders Collective's Homelessness Consortium, our CoC has offered 4 peer learning opportunities, formal partnerships, and technical assistance regarding 2 local funding opportunities for Black led service providers in our geographic area. The CoC continues to intentionally engage equity advocates that serve BIPOC communities, LGBTQ+ individuals and families, and persons with disabilities with resource linkage and strategic partnership/ planning. The CoC Board also has voting seats allocated to equity advocates, a disability advocate, and the City's Equity Office.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section VII.B.1.a.(3)	
	Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;	
2.	communicated information during public meetings or other forums your CoC uses to solicit public information; and	
3.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.	

(limit 2,500 characters)

Our CoC schedules two bi-annual Community Stakeholder Meetings (Fall/ Spring) which are widely publicized on the ECHO website, social media, and CoC governance meetings. Our CoC also has monthly virtual meetings that are open to the public (and posted on the website). Each monthly meeting has a 15 minute period for open (verbal) public comment period, allowing for any community stakeholders to provide real time feedback or ask questions about CoC policies, practices, and CoC Board recommendations on preventing and ending homelessness. Our CoC has also restructured the governance committees and implemented a compensation policy to equitably compensate and ensure people with lived experience and equity advocates are part of the decision making of the CoC.

Our CoC Board, Leadership Council's monthly virtual meetings are heavily attended by community stakeholders. Scheduling and agendas are available on ECHO's website with 15 minutes of each meeting strictly dedicated to public comment. ECHO staff collaborate with the Leadership Council to ensure that Meeting Agenda and Meeting Minutes are posted to the ECHO website. All committee and workgroup meetings within the CoC Governance are also open to the public. A calendar of all governance meetings, including meeting links, is publicly posted on the ECHO website.

With the restructuring of the CoC governance, equitably compensating people with lived experience of homelessness, and including equity advocates in all committees and workgroups, we have seen an increase in innovative feedback to the CoC and collaborative thought partnerships for preventing and ending homelessness.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section VII.B.1.a.(4)	
	Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications—the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.	

(limit 2,500 characters)

Our CoC notified the public that project applications that were not previously funded through the CoC would be considered for funding by posting on the ECHO website and social media platforms, making announcements in public LC meetings, and sending out email notifications through a public community listserv and ECHO’s community contact list. ECHO staff also collaborate with the Black Leaders Collective Homelessness Services Consortium to provide additional information regarding the CoC Program funding opportunities. ECHO staff additionally facilitated a publicly posted CoC Program Bidders Conference which current CoC funded organizations attended and non-CoC funded organizations, including Black-led service providers and culturally-specific organizations.

ECHO staff hosted the 2022 CoC Program Bidders Conference on August 9th, 2022,) outlining how project applications must be submitted. A recording of that Conference was posted on the ECHO website along with the 2022 Funding Priorities, and Rank and Review Policy. ECHO Staff also offered “office hours” to solicit questions from organizations interested in applying for the 2022 CoC Program funding. The ECHO website prominently displayed an “Apply Here” button that linked directly to the Local Application.

ECHO staff publicly post the Community Funding Priorities and Rank and Review Policies to the ECHO website before the opening of the local competition. The Rank and Review policy outlines the strategy that Leadership Council has determined for how project applications are submitted to HUD for funding through the Priority Listings. ECHO staff will publicly post to the website projects submitted to HUD in both tier 1 and tier 2.

Our CoC contracts with a transcription company to provide human-transcribed captions for community training videos uploaded to ECHO’s YouTube channel and practices appropriate use of alternative text in new social media and website uploads. ECHO staff is also redesigning our website to be more user-friendly with a systematic approach to ensuring compliance with Web Content Accessibility Guidelines (WCAG) 2.1 and subsequent revisions, including ensuring alt text for all visual content, eliminating low-contrast text, and clearly defining link properties. The website redesign will be completed by October 2022.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section VII.B.1.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	No
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Nonexistent
	Other:(limit 50 characters)	

18.		
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1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section VII.B.1.b.	

Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG and ESG-CV funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions within your CoC's geographic area so it could be addressed in Consolidated Plan update.

(limit 2,500 characters)

Our CoC evaluates and reports performance data of all the ESG program recipients and subrecipients on the Community Performance Dashboard. Our CoC continues to partner with community stakeholders, ESG recipients, people with lived experience of homelessness, and service providers, through the Homelessness Response System Performance Monitoring Committee, to develop a Standard Performance Scorecard to quarterly evaluate all permanent housing projects, regardless of funding sources.

The City and the County are also both appointed seats on our CoC board and therefore are part of the policy decisions for PIT and are directly informed of HIC, PIT, and other HUD required reporting. We also share HUD reports and data directly to City and County staff and collaborate closely with those agencies on the needed response from our community based on that information.

The CoC collaborates closely with the CoA to draft homeless information for the Consolidated Plan, including narrative descriptions of the homelessness system and data analysis regarding the needs and gaps. The CoC partnered with CoA to host several presentations at CoC committees and workgroups during the comment period and emphasized ways to collect feedback from people with lived experience advisory groups. The CoC also collaborates with Travis County to provide data and information for their Consolidated Plan, participates in planning focus groups, and disseminates opportunities for the CoC stakeholders to provide feedback

1C-3.	Ensuring Families are not Separated.	
	NOFO Section VII.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting AAQs or requesting technical assistance to resolve noncompliance of service providers.	Yes
6.	Other. (limit 150 characters)	

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section VII.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	No
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section VII.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

Our Governance Charter outlines a CoC Board seat for an Education or Workforce Development Seat. While our CoC does not currently have a formal partnership with the Austin Independent School District (AISD), we collaborate on the following projects; 1) Cross System Staff Training, 2) Access to community based, Coordinated Entry Assessors, 3) Access to SOAR Resources. Covid-19 structural changes and staff turnover within both systems have contributed to the slow process of formalizing the partnership between the CoC and the AISD. Staff from AISD's Project HELP meet quarterly with ECHO staff to share resources, discuss population trends, and strategically plan to improve the educational success of students experiencing homelessness in the community. Our CoC plans to finalize this partnership with AISD by October 2022. Our CoC also has a formal partnership with Lifeworks, which has various youth education programs.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section VII.B.1.d.	

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

The Austin/ Travis County Homelessness Response System (HRS) Education Services Policy is publicly posted to ECHO's website. HRS Education Service Policy was approved by the CoC's Board in September 2019 and outlines the 1) educational responsibility homeless service providers have to serve families with children and young adults, 2) agency/ program processes informing families with children and young adults of their Education Service Rights, 3) collaboration with McKinney-Vento Local Education Liaisons, 4) requirement for students experiencing homelessness to be enrolled promptly and proper in a learning environment, 5) Homeless Student School Determination, 6) the dispute resolution process, and 6) Ongoing System Improvement strategies. ECHO staff reviews this policy annually with project staff to ensure policy compliance. The HRS Systems Improvement Committee plans to review and revise this policy later this year.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section VII.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	Yes	Yes
2.	Child Care and Development Fund	Yes	Yes
3.	Early Childhood Providers	No	No
4.	Early Head Start	Yes	Yes
5.	Federal Home Visiting Program--(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	Yes	Yes
7.	Healthy Start	Yes	Yes
8.	Public Pre-K	Yes	Yes
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors--Collaborating with Victim Service Providers.	
	NOFO Section VII.B.1.e.	

	Describe in the field below how your CoC regularly collaborates with organizations who help provide housing and services to survivors of domestic violence, dating violence, sexual assault, and stalking to:
1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

VAWA Work Group- The CoC regularly collaborates with organizations who provide housing and services to survivors of domestic violence, dating violence, sexual assault, and stalking to update CoC wide policies through the Homlessness Response System (HRS) Permanent Housing Committee, specifically the Violence Against Women Act (VAWA) Workgroup. This Workgroup was launched in 2018 and leads the CoC review and revision to update community wide policies that guide service delivery for survivors of family and domestic violence. The VAWA workgroup is supported by ECHO staff and relies on the subject matter expertise of multiple organizations that provide direct service to survivors for guidance related to policies and procedures, work flows, instructional guides, and other technical assistance and program support needed for a system-wide update to CoC wide policies. The VAWA workgroup also reviews and revises CoC forms to provide details on safety planning, internal and external emergency transfers, and confidentiality. Protocols ensure all persons are screened for victimization, offered information about VAWA protections, and provided safety planning as a service or offered a warm handoff referral. Safety Plans are used to navigate housing options. Local Emergency Transfer Plan informs survivors of housing options, offers immediate safe units, and coordinates internal and external transfers when needed. Internal transfers are used as the first step in the emergency transfer process.

Our CoC requires all permanent housing projects to sign a Commitment to CoC Program Expectations and adhere to Austin/ Travis County Homelessness Response System (HRS) Written Standards of Service Delivery. Both CoC documents (posted on the ECHO website) outline the commitment to trauma informed care and legal protections for survivors of family and domestic violence. Additionally, our CoC launched a Community Training Program in May 2022 to better support housing and services providers with training and professional development. ECHO staff hosted virtual community training opportunities on Trauma Informed Service Delivery, Motivational Interviewing and VAWA Protections 101, in addition to the HUD required CoC Training.

1C-5a.	Annual Training on Safety and Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section VII.B.1.e.	

	Describe in the field below how your CoC coordinates to provide training for:
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).

(limit 2,500 characters)

The CoC created the Violence Against Woman Act (VAWA) Housing Protections Workgroup in 2018 and was restructured in June 2022 to include community based victim service providers (SAFE and Survive to Thrive), equity advocates, and people with lived experience of homelessness. The group details procedures, instructional guides, standardized forms, and other bi-monthly training and technical assistance needed to implement a system-wide response to increasing safety using best/promising practices. The CoC VAWA Work group has prioritized 1) developing Homeless Response System (HRS) Writing Standards for Survivors, 2) creating a Resource Hub for community based resources and services specific to survivors, and 3) continued community training to support direct service providers of the HRS. ECHO staff hosts Community Training, in collaboration with SAFE, on safety planning, internal and external emergency transfers, and confidentiality. Protocols ensure all persons are screened for victimization, offered information about VAWA protections, and provided safety planning as a service or offered a warm handoff referral. Local Emergency Transfer Plan informs survivors of housing options, offers immediate safe units, and coordinates internal and external transfers when needed. Internal transfers are used as the first step in the emergency transfer process.

CE Assessors are required to provide a safe and confidential location for assessments of victims of abuse/violence. Survivors are prioritized for housing through the By Name List (BNL). SAFE (local victim service provider) staff facilitated training for the public and community providers in response to the increase of domestic violence during the Covid-19 pandemic. SAFE manages a de-identified BNL that is integrated into the CE BNL. Survivors are informed of their options for confidentiality and decide how to be prioritized through the BNL. Survivors are informed of all potential safety concerns of choosing the CoC's shared HMIS CA system. De-identified information is collected and sent to the CE Director to place on the BNL for immediate prioritization.

1C-5b.	Using De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
NOFO Section VII.B.1.e.		
Describe in the field below:		
1.	the de-identified aggregate data source(s) your CoC uses for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and	
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.	

(limit 2,500 characters)

The CoC coordinates with SAFE (local victim service provider) to ensure that all data (including information gathered from comparable databases) is used in system planning. Ensuring that victim service providers' stakeholders play an active role on the CoC committees guarantees their experiences, expertise, and voices are included in decision making. The CoC uses de-identified aggregate data from comparable databases to enumerate how many people need housing, what their specific needs are, household composition, vulnerability factors, and recommended housing interventions. The CoC integrates this information in the Needs & Gaps data, the Annual Point in Time and Housing Inventory Count Reports, and Quarterly Performance Scorecards for monitoring project performance (includes data on the number served, exits to and retentions of permanent housing, increases in income, and prioritization for services). The HMIS Lead meets frequently with VSPs to discuss strategies for improving data sharing and support surrounding comparable database use and reporting needs. The VAWA Housing Protections workgroup has redesigned the Emergency Transfer Policy (approved/denied requests and request outcomes) and has ongoing planning to integrate de-identified program data into system reporting to better understand the needs and outcomes beyond UDS while protecting vulnerable households. The CoC is continuing to develop comprehensive procedures, including protocols for safely recording and reporting data related to Emergency Transfers. This includes working toward reporting de-identified aggregate data to the HMIS Lead on a semi-annual basis.

1C-5c.	Communicating Emergency Transfer Plan to Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section VII.B.1.e.	
	Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:	
	1. the emergency transfer plan policies and procedures; and	
	2. the process for individuals and families to request an emergency transfer.	

(limit 2,500 characters)

Our CoC communicates to all individuals and families information about the emergency transfer policy and the process to request an emergency utilizing multiple strategies. First, the CoC Emergency Transfer Policy and the process for requesting an Emergency Transfer is posted to the ECHO website on the Violence Against Women Act (VAWA) tab. Secondly, our CoC also distributes VAWA Summary Sheets to all Homelessness Response System (HRS) permanent housing programs introducing VAWA Rights and up-to-date program handouts and brochures to be distributed and included in enrollment/ intake paperwork. Finally, ECHO staff provides monthly technical assistance and program support for all CoC funded projects, reinforces the VAWA requirements, and discusses any challenges.

1C-5d.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section VII.B.1.e.	

Describe in the field below how your CoC ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have access to all of the housing and services available within the CoC's geographic area.

(limit 2,500 characters)

1) A crucial component of successful RRH programs is the integration of a Housing First approach. The RRH Program embraces a housing first philosophy & does not create barriers to entry. Additionally, staff work with households to locate & attain appropriate housing chosen by the participant, with the goal of housing within 60 days. 2) SAFE conducts confidential Coordinated Entry for abuse survivors in partnership with ECHO, the community CE organization. Participants who complete CE are incorporated into the By-Name List without Personally Identifying Information (de-identified). All households are prioritized for Rapid Rehousing per CoC Written Standards. SAFE prioritizes services to participants who are fleeing or attempting to flee domestic violence, sexual abuse, child abuse or human trafficking. Potential referrals are identified as survivors who are actively fleeing abuse & have expressed interest in working with a victim service provider. Eligible households are prioritized based on vulnerability, as well as safety/risk information. 3) Clients are involved & lead their service planning with the help of a staff member while in the program. As outlined in the Program Service Agreement, clients' needs are reviewed on a regular basis. In order to facilitate this communication of needs, RRH staff engage in regular outreach to clients & conduct needs assessment at every contact & advocacy session. Risk assessment & safety planning is a vital component of this ongoing needs assessment. 4) SAFE staff will continue to provide support services for a six-month period following termination of rental assistance to assess if the participant has maintained stable housing. Clients may be discharged/exited from the Rapid Rehousing program, & continue using other services (e.g., LifeSkills classes, counseling) as needed. SAFE staff will offer referrals & service planning to link participants to other service providers prior to program exit to ensure continuity of support.

1C-5e.	Including Safety, Planning, and Confidentiality Protocols in Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section VII.B.1.e.	

Describe in the field below how your CoC's coordinated entry includes:

1.	safety protocols,
2.	planning protocols, and
3.	confidentiality protocols.

(limit 2,500 characters)

SAFE (local VSP) conducts confidential Coordinated Assessments (CA) for abuse survivors in partnership with ECHO, the community Coordinated Entry organization lead. Participants who complete CA are incorporated into the By-Name List without Personally Identifying Information (de-identified). In addition, all community assessors throughout the system are trained to ensure that abuse survivors information is entered in the same way. All households are prioritized for housing and services per CoC Written Standards. SAFE prioritizes services and housing to participants who are fleeing or attempting to flee domestic violence, sexual abuse, child abuse, or human trafficking, regardless of their entry point into the HRS. Potential referrals are identified as survivors who are actively fleeing abuse & have expressed interest in working with a victim service provider. Eligible households are prioritized based on vulnerability, as well as safety/risk information.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+—Anti-Discrimination Policy and Training.	
	NOFO Section VII.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy—Updating Policies—Assisting Providers—Evaluating Compliance—Addressing Noncompliance.	
	NOFO Section VII.B.1.f.	

Describe in the field below:

1.	whether your CoC updates its CoC-wide anti-discrimination policy, as necessary, based on stakeholder feedback;
2.	how your CoC assisted providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination;
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

Our CoC is reviewing and revising the CoC wide anti-discrimination policy with the Equity Committee. The CoC Equity Committee consists of multiple people with lived experience of homelessness and equity advocates (as determined by Leadership Council). This process has included community listening sessions, facilitated review of current anti-discrimination policy, and research of national policies. The CoC has projected to complete this review and revision in the Fall of 2022.

Our CoC has supported providers in several ways this year to develop anti-discrimination, anti-racist, and person-centered policies. ECHO staff launched the Community Training Program in April 2022. This program brought national subject matter experts to the community for virtual specialized training in Anti-racist Service Delivery, Equal Access and Trauma Informed Care. ECHO staff also supports project-level anti-discrimination/ anti-racist service delivery through monthly technical assistance and program support. This program's focus areas are policy (and practice) review, performance and racial disparities review, and direct staff and participant surveying.

ECHO staff evaluates project compliance with our CoC's anti-discrimination policy through monthly technical assistance and program support, beginning with reviewing the Quarterly Performance Scorecard and Community Data Dashboard with attention to racial/ ethnic disparities in outcomes. ECHO staff work collaboratively with program staff to co-create an improvement plan to increase compliance and program performance.

Our CoC addresses noncompliance with the CoC's anti-discrimination policy through monthly technical assistance and program support. We have found that building anti-racist service delivery skills is more productive with a collaborative learning approach instead of a punitive Performance Improvement Plan (PIP) approach. The collaborative learning approach includes developing and tracking practical implementation of shared anti-racist values and co-creating opportunities to review and revise policies/ practices that reinforce systems of oppression.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section VII.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the FY 2021 CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2021 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Housing Authority of the City of Austin	29%	Yes-Both	Yes
Housing Authority of Travis County	68%	Yes-Both	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section VII.B.1.g.	
	Describe in the field below:	
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or	
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.	

(limit 2,500 characters)

The CoC maintains collaborative relationships with both PHAs within the CoC's geographic area. The CoC Board is required to maintain a seat for the PHA and are actively engaged in the governance committees and workgroups. Both PHA's have continued to maintain an allocation of 25% of their overall HCV programs to the homeless preference, as documented in their administrative plans and in MoU's with the CoC lead agency. These partnerships include collaborative communication to support individuals served in their housing placement process, housing stability support services, all while adhering to a Housing First/Harm Reduction philosophy. The CoC and both PHAs meet regularly to identify strategies to strengthen partnerships to bring low barrier housing resources to Austin. Both PHAs and the CoC lead agency are committed to partnering with social service agencies that use Housing First and Harm Reduction practices when delivering care to people experiencing homelessness in Austin. The CoC worked well with both PHAs to create a strategic plan to roll out Emergency Housing Vouchers that created new permanent supportive housing and rapid rehousing.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored—For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

	1.	Multifamily assisted housing owners		Yes
	2.	PHA		Yes
	3.	Low Income Housing Tax Credit (LIHTC) developments		Yes
	4.	Local low-income housing programs		Yes
		Other (limit 150 characters)		
	5.			

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section VII.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process?

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	No
7.	Public Housing	No
8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. NOFO Section VII.B.1.g.	
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1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	EHV, FUP, HCV, HUD-VASH,

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). NOFO Section VII.B.1.g.	
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	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program. Not Scored–For Information Only	
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	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
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If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.

PHA
Housing Authority...
Housing Authority...

1C-7e.1. List of PHAs with MOUs

Name of PHA: Housing Authority of the City of Austin

1C-7e.1. List of PHAs with MOUs

Name of PHA: Housing Authority of Travis County

1D. Coordination and Engagement Cont'd

1D-1.	Discharge Planning Coordination.	
	NOFO Section VII.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	No
3. Mental Health Care	No
4. Correctional Facilities	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section VII.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2022 CoC Program Competition.	9
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2022 CoC Program Competition that have adopted the Housing First approach.	9
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2022 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section VII.B.1.i.	

Describe in the field below:

1.	how your CoC evaluates every recipient—that checks Housing First on their Project Application—to determine if they are actually using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of the competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

Our CoC utilizes two strategies to ensure compliance with the Housing First approach. First, ECHO staff has incorporated a scored question in both the new and renewal project applications for the 2022 CoC Program Local Competition related to Housing First policies/ practices and data to prove the implementation and impact of the Housing First Approach. Secondly, ECHO staff requires project applicants to sign and comply with a Program Expectation form outlining the requirements of Housing First as a condition of funding.

Our CoC's 2022 CoC Program Local Competition included the following factors and performance indicators in the evaluation of project applications; (renewal application) 1) HMIS Data Quality (data completeness and timeliness, APR submission, timeliness of participant annual assessments), and 2) Project Performance (successful exits, returns to homelessness, income growth for both leavers and stayers, bed utilization, coordinated assessment, adherence to housing first). Our CoC requires projects to confirm quarterly (through the Performance Scorecard) that participants are not screened out because they make too little income, participants are not screened out due to active or past substance use, participants are not screened out because of past criminal record, and participants are not screened out because of history of domestic violence. In addition (both new and renewal applicants) were scored in the 2022 CoC Program Local Competition in the following areas; 1) adherence to Housing First, 2) Furthering Racial Equity, 3) Addressing Racial and Ethnic Disparities, and 4) Commitment to Servings Those with the Most Barriers to Housing.

Our CoC regularly evaluates projects for compliance to a Housing First approach through Quarterly Performance Scorecards utilizing data and reporting capacity of HMIS and monthly technical assistance and program support.

1D-3.	Street Outreach–Scope.	
	NOFO Section VII.B.1.j.	
	Describe in the field below:	
	1. your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;	
	2. whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;	
	3. how often your CoC conducts street outreach; and	
	4. how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.	

(limit 2,500 characters)

Street Outreach (SO) teams coordinate schedules through the Austin/Travis County CoC governance structure. An Outreach Work Group meets twice monthly. Part of those meetings is the maintenance of a shared outreach schedule that lets different outreach teams identify areas of intended service coverage so that the group, as a whole, can identify areas of potential coverage gap (either in time or location) and close them. SO teams record their contacts (dates and locations) into the HMIS system, and then the CoC analyzes those contacts to ensure that documented dates, times, and locations match up with the advertised efforts. Austin also uses an open HMIS system so that different teams engaging the same client at different times or locations can communicate directly and confidentially on case progress and potential needs. The CoC also has a completely mobile CE system (CES) in which SO teams can take the assessment directly to where people are currently experiencing homelessness. Resources are prioritized through a Housing First philosophy towards the highest needs, so people hardest to engage and serve are prioritized for resources, regardless of physical location barriers.

SO covers 100% of the CoC's geographic area. One SO team (HOST) is dedicated to the downtown area, & two outreach teams (PATH & LINC) are dedicated to the suburban & rural areas of the CoC. The CoC has also led the creation of a street outreach collaborative called ASOC, specifically dedicated to covering under-served areas or populations of the CoC (such as near the largest parks).

These combined SO teams conduct outreach daily, including on weekends & evening hours.

Many of the CoC's SO teams are dedicated to specific challenging geographic areas or likely challenging to engage populations (such as unsheltered families, chronically homeless veterans, unaccompanied youth, HIV/AIDS, & mental health). The CE system is integrated into SO efforts, and the CoC employs staff fluent in Spanish & provides trained community assessors access to a language line (including video American Sign Language interpretation). There are currently 24 Street Outreach assessors across 10 programs trained to administer the assessment. The CoC also has an Equity Committee with a work group dedicated to written standards designed to ensure culturally appropriate engagement and communication strategies across all intervention types.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section VII.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

		Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	Yes
4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		

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1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC).	
	NOFO Section VII.B.1.i.	

		2021	2022
	Enter the total number of RRH beds available to serve all populations as reported in the HIC—only enter bed data for projects that have an inventory type of “Current.”	1,225	1,570

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section VII.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC’s geographic area:

	Resource	CoC Provides Annual Training?
1.	Food Stamps	No
2.	SSI–Supplemental Security Income	Yes
3.	TANF–Temporary Assistance for Needy Families	No
4.	Substance Abuse Programs	Yes
5.	Employment Assistance Programs	No
6.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section VII.B.1.m	

Describe in the field below how your CoC:

1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC’s geographic area;
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

ECHO staff provide up-to-date information on mainstream benefits (SNAP, TANF, SSI, substance use treatment, food pantries, etc.) on the ECHO website under the “Get Help” and “Other Resources” tab. ECHO staff also advertises community resources on social media and during the CoC governance committees and work groups.

ECHO staff work with project staff to collaborate with healthcare organizations utilizing two strategies. ECHO staff engage project staff in monthly technical assistance and program support; ECHO staff is able to facilitate “warm hand off” for cross system collaboration and resource sharing. Secondly, through the Community Training Program, ECHO staff facilitate virtual learning opportunities for direct service providers within our system to learn about community based healthcare resources and programming and develop relationships with subject matter experts and direct service providers in the healthcare system. Our CoC also facilitates an Affinity Group through CoC governance to develop and implement practices and workflows at the intersection of homeless response and the healthcare systems.

ECHO staff serve as the SOAR local lead for the Austin/ Travis County community. ECHO staff provides one-on-one training for all SOAR specialists in the community, monthly technical assistance, SOAR monitoring and compliance, and facilitates virtual training with subject matter experts from SAMHSA and SSA. ECHO staff has created a standardized SOAR workflow and is working with the CoC System Improvement governance committee to develop, adopt, and implement SOAR Written Standards. Additionally, ECHO staff facilitates bi-annual (Fall/ Spring) Understanding SOAR 101 to promote SOAR certification for new and community based service providers.

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section VII.B.1.n.	

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

(limit 2,500 characters)

The CoC is increasing its capacity to provide non-congregate shelter (NCS) through three primary pathways: preserving the NCS opportunities created during the community’s Covid response, encouraging the creation of programs from new or existing funding sources that are specifically for NCS, and creating completely new non-traditional NCS opportunities (such as tiny homes). The ProLodges initiative was an NCS shelter pilot created during the pandemic response. Partnerships were created in which medical providers actively engaged medically fragile patients towards engagement and emergency shelter as part of their medical treatment plan, with the opportunity that supportive medical services could follow the patient to NCS (and further on to permanent housing). This strategy demonstrated the value of melding site-based intensive medical supports upfront with patient-specific follow up services as groups leave shelter sites into scattered site permanent housing. The COC has encouraged the City to continue finding funding for these sites now that Covid-specific funding is winding down, and shelters are now being repurposed towards broader unsheltered homelessness responses rather than Covid-specific medical vulnerability. For the creation of new projects, the COC has encouraged the local City and County governments to consider NCS projects as funded emergency shelter options in lieu of funding new congregate opportunities. Both entities have expressed interest and intent to explore these opportunities through both local general funding and through potentially upcoming new Federal resources such as ARPA.

ID-8.	Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section VII.B.1.o.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:	
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

Our CoC policies and procedures on infectious disease are built upon the actions taken at the onset of the COVID-19 pandemic. During this time, the Housing for Health team (HFH) directly coordinated with local and state health agencies such as Austin Public Health (APH), and various hospital systems, community paramedics, and local federally qualified health clinics (FQHCs) to serve our unhoused community. The HFH team managed the CV-19 Support Request referral form. The purpose of submitting a support request was to provide a direct route for hospital and healthcare partners to identify people experiencing homelessness who meet the CDC High Risk Criteria. In addition to referral, the CoC HFH team convened a multidisciplinary team of medical and social services providers to review new submissions, determine risk factors, and coordinate service needs. This included, but was not limited to, protective and isolation shelter, Coordinated Assessment, and housing interventions. Furthermore, the CoC HFH team led monthly unsheltered HFH meetings where we convened healthcare partners and outreach providers for strategic planning, capacity building, and technical assistance specifically related to the pandemic. Moving forward, we will implement a similar response structure and procedure for any infectious diseases that present a danger to our unhoused community. In addition to community referral and coordination efforts, the CoC HFH team developed support materials such as the Housing for Healthcare Resource Guide, the Emergency Shelter Guidance for Prevention and Management of CV-19 (based on CDC guidance), and hosted a monthly education series to connect and support our healthcare and HRS service providers and partners. Our CoC prioritizes efforts in preventing infectious disease outbreaks among people experiencing homelessness by maintaining close communication with Austin Public Health for updates on potential outbreaks within our community.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section VII.B.1.o.	
	Describe in the field below how your CoC effectively equipped providers to prevent or limit infectious disease outbreaks among program participants by:	
1.	sharing information related to public health measures and homelessness, and	
2.	facilitating communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

Information on limiting disease outbreaks and promoting public health is shared online through the ECHO website, social media campaigns, and in the community through CoC governance, flyers, a community email and resource listserv, and word of mouth (outreach providers, community health workers, clinics, hospitals, homeless service providers, and more).
 The CoC response to a public health crisis is elevated through CoC governance and ECHO’s ongoing technical assistance. The HFH team works alongside APH and the Homeless Strategy Division of the City of Austin for ongoing guidance and best practices surrounding potential infectious disease outbreaks, such as Monkeypox. This information is disseminated through social media campaigns, online correspondence, and the CoC governance. Governance consists of multi-disciplinary community stakeholders that actively contribute to different workgroups, such as the Systems Improvement Committee or the People Living with HIV Affinity group. These workgroups share information gathered from the CoC and distribute to their organizations and unhoused clients. In addition to governance and systems coordination practices, ECHO provides ongoing technical assistance to healthcare and homeless service providers by providing trainings on the Homeless Response System (HRS 101) and health insurance resources (MAP). In the future, HFH plans to work in partnership with APH to provide training to service providers on Monkeypox, if guidance shows this adversely or disproportionately affects PEH.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section VII.B.1.p.	
	Describe in the field below how your CoC’s coordinated entry system:	
1.	covers 100 percent of your CoC’s geographic area;	
2.	uses a standardized assessment process; and	
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.	

(limit 2,500 characters)

1: The CoC’s Coordinated Entry System (CES) covers 100% of the CoC’s geographic area. The CoC uses four methods to ensure complete geographic coverage: a) physical drop-in locations located in separate geographic areas, b) physical street outreach (SO) teams who cover the full geographic area of the CoC & are capable of completing the assessment in the field, c) community education partnerships with geographically dispersed organizations such as libraries, community centers, schools, clinics, & the Local Mental Health Authority, d) a real-time web portal advertising all current assessment locations.

2: The CoC prioritizes all permanent housing resources based on a locally developed tool called the Austin Prioritization Assessment Tool (APAT). This tool was developed by a coalition of local stakeholders, including Equity advocates and people with lived expertise, to capture vulnerabilities associated with the risk of continued homelessness, including those vulnerabilities most often seen in populations who are primarily transgender or people of color. The CoC has an assessor training certification process that requires a demonstrated progression of skills to ensure consistency and accuracy across different assessors and assessment agencies. Actual resources are assigned based on a client-centered dynamic prioritization process by which clients can identify a series of potential housing needs that can then be matched to a variety of different housing interventions that can meet those needs. The APAT score is then used as the prioritization factor across all clients interested and presumed eligible. Case conferencing sessions are then utilized to double-check information for accuracy and to ease communication between housing programs and clients during the referral steps.

1D-9a.	Program Participant-Centered Approach to Centralized or Coordinated Entry.	
	NOFO Section VII.B.1.p.	
	Describe in the field below how your CoC's coordinated entry system:	
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;	
2.	prioritizes people most in need of assistance;	
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and	
4.	takes steps to reduce burdens on people using coordinated entry.	

(limit 2,500 characters)

1: The CoC has developed an affirmative outreach system that actively engages & assesses individuals in the greatest need, then proactively documents eligibility & keeps households engaged. To ensure the system reaches people least likely to apply, drop-in locations are co-located with complementary services such as medical services, food pantries, & other drop-in day resources. Many partner organizations are dedicated to hard-to-reach populations such as unsheltered families, chronically homeless veterans, unaccompanied youth, HIV/AIDS, & mental health.

2: CES resources are prioritized through a Housing First philosophy towards the highest needs so that people who are resistant to engage and serve are prioritized for resources, regardless of barriers from physical location. The CoC prioritizes all permanent housing resources based on a locally developed tool called the APAT. This tool was developed by a coalition of local stakeholders, including Equity advocates and people with lived expertise, to capture risks from homelessness, including those vulnerabilities most often seen in populations who are primarily transgender or people of color.

3: CES uses a client-centered dynamic prioritization process in which clients can identify a series of potential housing needs that can then be matched to a variety of different housing interventions that can meet those needs. The APAT score is then used as the prioritization factor across all clients interested and presumed eligible. Case conferencing sessions are used to double-check information for accuracy and to ease communication between housing programs and clients during the referral steps. This process ensures that clients can see all possible resources that can meet their needs, to make an informed decision about what resources they would like to be connected with.

4: The CoC has a completely mobile CES in which outreach teams can take the assessment directly to where people are currently experiencing homelessness. The COC also publishes a list of drop-in locations and access points so that clients can choose the assessment pathway they prefer. The CoC also operates an open HMIS system so that assessment information is equally shared and acted on regardless of initial assessment location, and the CoC also operates an affirmative outreach system in which permanent housing resources are expected to affirmatively engage CES referrals in their preferred location and time.

1D-10.	Promoting Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section VII.B.1.q.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	07/05/2022

1D-10a.	Process for Analyzing Racial Disparities—Identifying Racial Disparities in Provision or Outcomes of Homeless Assistance.	
	NOFO Section VII.B.1.q.	

Describe in the field below:

1.	your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and
2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

Annually, our CoC publishes a Racial Disparities Report to our website, available to the public. This report includes metrics on the amount of time it takes clients to move through the steps of the system from first Coordinated Assessment to program referral, program entry, move-in date by race and ethnicity, program entry data by program type by race and ethnicity, exit destinations by race and ethnicity among other metrics. We also track and monitor system-wide performance on many key metrics in our Homelessness Response System dashboard, which can be filtered by race/ethnicity and compared across racial and ethnic groups. Our CoC governance has committed to monitoring racial disparities in system-wide data. The Equity Committee, reports to the Leadership Council (CoC Board), defines its purpose as “To eliminate racial disparities within the Homelessness Response System, to increase the safety and accessibility of the [system] to LGBTQ clients, and to address intersections of marginalization of groups that would not be served equitably without explicit focus.” The Equity Committee for 2022 is “[to] ensure and increase the referrals and success of Black households in the Homelessness Response System, including incorporating more qualitative data into defining ‘success.’” Our CoC is taking steps towards this task is through a qualitative research project designed to identify gaps in the CoC’s street outreach and Coordinated Entry Systems in the reach of these systems in the Black unsheltered community, entitled “Data for Equity: Toward Racial Equity in Street Outreach for People Experiencing Homelessness in Austin.” In this project, we collected qualitative data directly from people with recent experience of homelessness in the CoC.

In the 2022 Racial Disparities Report, data revealed a disproportionate representation of the Black population among the population experiencing homelessness, consistent with prior years’ analyses. In Travis County, a Black person is 6 times as likely as a white person to be experiencing homelessness. Black clients are also less likely than white clients to be referred to or enroll in Permanent Supportive Housing programs. For example, 50% of entries into PSH projects in 2021 were entries into Veterans Affairs Supportive Housing (VASH) projects, while veterans in the Homelessness Response System are disproportionately white.

1D-10b.	Strategies to Address Racial Disparities.	
	NOFO Section VII.B.1.g.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC’s board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes

5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Actions Taken to Address Known Disparities.	
	NOFO Section VII.B.1.q.	

Describe in the field below the steps your CoC and homeless providers have taken to address disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

Our CoC is utilizing the following strategies to address disparities identified in the provisions or outcomes of homeless assistance; 1) HRS governance committees and workgroups are representative of the population served within the CoC, 2) the CoC is expanding outreach efforts in the geographic area with higher concentration of Black unsheltered people, 3) the CoC is training program staff regarding racism specific to the HRS, 4) The CoC continues to engage Black-led service providers in data analysis and thought partnership to prevent and end homelessness, 5) The CoC actively advocates for low barrier funding for Black-led organizations, and 6) The CoC is conducting additional qualitative research to better understand the unique needs of Black unsheltered people in the community.

The Governance Charter requires Leadership Council (CoC Board) and governance committee representation to mirror the demographic population served within the geographic area. Leadership Council and Governance Committees have maintained compliance with the charge throughout the year. This has been supported by the CoC’s Compensation Policy, ensuring compensation for people with lived experience and equity advocates to participate in HRS governance. Secondly, our CoC has invested in community based outreach efforts to intentionally engage Black unsheltered people through the Austin Street Outreach Collaborative (ASOC). ASOC provided funding for staff positions (Street Outreach Workers, Community Assessors, and SOAR Specialists) and direct financial assistance to community based service providers to collaborate efforts to ensure racial responsive outreach efforts through the geographic area. Thirdly, our CoC’s Community Training Program plans to provide three trainings related to racism and homelessness before the end of the year. History of Racism and Housing and Austin, Racial Equity and Homelessness, and Implicit Bias Community Training. Next, ECHO staff serves as a subject matter expert of the Black Leaders Collective (BLC) Homelessness Consortium. These monthly collaboration meetings allow ECHO staff to share system data and participate in thought partnership with direct service providers to prevent and end homelessness. Lastly, the CoC is conducting a qualitative research project called Data for Equity, which intentionally engaged Black unsheltered people for system evaluation and asset mapping.

1D-10d.	Tracking Progress on Preventing or Eliminating Disparities.	
	NOFO Section VII.B.1.q.	

Describe in the field below the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

The Austin/Travis County Homelessness Response System Dashboard is publicly available on the ECHO website. Many charts in the dashboard can be filtered by race/ethnicity and compared across racial and ethnic groups, including permanent housing move-ins over time, unsheltered and sheltered homelessness estimates over time, annual enrollments and returns to homelessness over time. The number of days between Coordinated Assessment, program referral, program enrollment, and move-in date can also be viewed by race/ethnicity in the Dashboard. As progress is made toward preventing or eliminating racial disparities in provision or outcomes of homeless assistance in our CoC, such progress can be tracked in these charts over the months and years to come.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC’s Outreach Efforts.	
	NOFO Section VII.B.1.r.	

Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

Our CoC has utilized several outreach strategies to engage people with lived experience in leadership roles and decision making processes within our homelessness response system. The 2021, Leadership Council approved the CoC Governance Charter requiring people with lived experience of homelessness and equity advocates to participate as voting members of each of the five governance committees. ECHO staff supports these efforts by leading the CoC’s intentional outreach efforts (flyering and tabling) at emergency shelters, community kitchens, libraries and day centers. ECHO also posted Interest Forms to its website and launched a social media campaign (Facebook, Twitter, Instagram and Linked In). The Leadership Council approved the Homelessness Response System Compensation Policy to ensure equitable compensation for people with lived experience and equity advocates (not otherwise compensated) engaging in CoC governance (committees and workgroups). ECHO continues to support this essential system work through fundraising and staff support. Additionally, ECHO staff manages and supports the Austin Youth Collective’s (AYC) advocacy and system change and works closely with the Austin Homeless Action Committee (AHAC) regarding evaluating project based initiatives. Finally, ECHO staff has restructured technical assistance and program support to include CoC facilitated participant surveying/ interviewing as part of the Performance Improvement Plans for CoC funded projects.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section VII.B.1.r.	

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the five categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included and provide input that is incorporated in the local planning process.	15	10
2.	Review and recommend revisions to local policies addressing homelessness related to coordinated entry, services, and housing.	30	20
3.	Participate on CoC committees, subcommittees, or workgroups.	15	10
4.	Included in the decisionmaking processes related to addressing homelessness.	15	10
5.	Included in the development or revision of your CoC’s local competition rating factors.	2	2

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section VII.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

Our CoC utilizes multiple strategies to provide professional development and employment opportunities to individuals with lived experience of homelessness. First, in 2021 our CoC adopted the Austin/ Travis County Homelessness Response System (HRS) Compensation Policy which compensates people with lived experience of homelessness and equity advocates \$40/ hr for the contribution they provide to CoC governance committees and workgroups. This experience allows people with lived experience of homelessness to deepen their system understanding of the HRS, evaluate the current policies and practices of the HRS and work collaboratively to revise, replace those policies and practices. Secondly, ECHO manages the Austin Youth Collective (AYC). This group of 18-25 year olds supports the HRS on multiple projects related to CoC governance and community engagement. ECHO staff works with AYC members to support their employment and education goals as they participate in project based improvement projects throughout the HRS. ECHO continues to prioritize people with lived experience and BIPOC candidates for staff positions within the organizations. Thirdly, in the face of system wide staff shortage ECHO staff continues to lead community conversation with service providers within the community regarding strategies to incentivize peer support programming and prioritizing people with lived experience of homelessness for full time staff positions.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section VII.B.1.r.	

Describe in the field below how your CoC:

- | | |
|----|---|
| 1. | how your CoC routinely gathered feedback from people experiencing homelessness and people who have received assistance through the CoC or ESG program on their experience receiving assistance; and |
| 2. | the steps your CoC has taken to address challenges raised by people with lived experience of homelessness |

(limit 2,500 characters)

Our CoC gathers feedback from people experiencing homelessness and people who have received assistance through CoC or ESG programs by utilizing the following strategies; 1) authentic engagement through the homelessness response system governance (committees and work group), 2) ECHO staff facilitated participant surveying/ Interviewing through technical assistance and program support, 3) project based feedback sessions and/ or community engagement, and 4) ECHO staff facilitated engagement with the Austin Youth Collective (AYC) or Austin Homeless Advisor Council (AHAC). Because the CoC Governance Charter requires representation of people with lived experience of homelessness and equity advocates in all five of the homelessness response system governance committees, our CoC routinely gathers real time feedback through authentic engagement and system collaboration. This year, ECHO has redesigned the technical assistance and program support that staff provides to CoC funded projects to include facilitated participant feedback interviews/ surveying and equity focused staff training. Our CoC has also engaged people with lived experience of homelessness in several project based feedback sessions for initiatives related to the 2022 CoC Program NOFO, 2022 CoC Program Special NOFO, and Data for Equity Qualitative Research Project. ECHO staff has also engaged people with lived experience of homelessness in hiring panels and strategic planning focus groups. Our CoC encourages and equitably compensates people with lived experience of homelessness to participate in CoC governance committees and workgroups. We have learned that it is important to ensure that people with lived experience of homelessness have direct access to decision making spaces to avoid gatekeeping and tokenization. ECHO staff also uses participant surveying and interviews through the program Performance Improvement Plan (PIP) process to develop training plans for direct service plans and feedback directly to program staff.

1D-12.	Increasing Affordable Housing Supply.	
	NOFO Section VII.B.1.t.	
	Describe in the field below at least 2 steps your CoC has taken in the past 12 months that engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
	1. reforming zoning and land use policies to permit more housing development; and	
	2. reducing regulatory barriers to housing development.	

(limit 2,500 characters)

The Collaborative Applicant has engaged with several different community stakeholder groups, such as Austin's Apartment Association (AAA) to provide their Fair Market Rate occupancy data. The Collaborative Applicant's dedicated landlord engagement staff will use this data to inform engagement and recruitment of property management agencies and developers in opportunity council districts that have not traditionally collaborated with Austin's Homelessness Response System. Other community stakeholders will be Austin Board of Realtor, and Austin Justice Coalition this engagement will be referred to as the "House Our Neighbors" campaign that will also encourage participation in the community centralized housing and new quarterly housing surge events. This campaign will also heavily rely on those representing different council districts in holding their council district housing providers to contribute housing units to the CoC's centralized vacancy list. We regularly educate City Council members and the Zoning Commission on the need to streamline the process for siting of PSH developments. The Collaborative Applicants' Community Housing team has focused on the development of new properties to provide units to the Continuum of Care's centralized vacancy list, with support from the City of Austin's Housing and Planning Department. In addition, landlord engagement staff continue to recruit and retain landlords by negotiating terms to reduce barriers to housing utilizing the Alternative Screening Criteria based on the Austin Reentry Roundtable data and recommendations. The CoC has advocated for additional uses of the City's Affordability Unlocked program, that reduces regulatory barriers for housing in exchange for affordability.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Your CoC’s Local Competition Deadline–Advance Public Notice.	
	NOFO Section VII.B.2.a. and 2.g.	
	You must upload the Local Competition Deadline attachment to the 4B. Attachments Screen.	

	Enter the date your CoC published the deadline for project applicants to submit their applications to your CoC’s local competition.	08/17/2022
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1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section VII.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.
Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section VII.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen. Complete the chart below to provide details of your CoC's local competition:
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1.	What were the maximum number of points available for the renewal project form(s)?	100
2.	How many renewal projects did your CoC submit?	10
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section VII.B.2.d.	

Describe in the field below:	
1.	how your CoC collected and analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

The CoC establishes performance based contracting measures to track clients exiting to permanent housing for all projects dedicated to serving those experiencing homelessness within the CoC. Data is collected through the updated Coordinated Entry assessment tool which is used to ensure households are referred to projects which can meet their needs and which they believe will be successful. Leadership Council has designated the Performance Monitoring Committee to oversee CoC performance data and assess, monitor, and implement policies to increase the rate that individuals and persons in families residing in ES, SH, TH, and RRH exit to PH destinations. Additionally, the CoC's centralized community performance dashboard based on performance outputs as recorded in HMIS aids in public, transparent, and consistent performance tracking better enabling the identification of opportunities for one-on-one technical assistance for projects in need. As part of the CoC's ongoing system flow analyses, the CoC's centralized community performance dashboard tracks days from program enrollment to move-in, as well as days from Coordinated Entry referral to program enrollment and days from Coordinated Entry assessment to referral. The CoC's annual Needs & Gaps report also analyzes and reports on the length of time from program enrolment to move-in, days from referral to program enrollment, days from CA to program referral, and days from homelessness start to first CA for clients housed through the Coordinated Entry System for the past calendar year.

The 2022 local NOFO application requires projects to submit a narrative describing their policies and practices used to address the barriers experienced by program participants in attaining rapid placement in permanent housing or the ability to maintain permanent housing in Austin's competitive housing market. The IRT scores this based on projects' abilities to support clients with multiple barriers with demonstrated support in place, specifically in reference to the CoC's data about clients in 2021.

Our CoC asked and scored new applicants in identifying how their proposed project and service delivery model would support participating households that self identify as 1) having a history or trauma/ abuse, 2) having criminal justice involvement, 2) having no income, 3) active or recent substance use, 4) having experienced chronic homelessness.

1E-3.	Promoting Racial Equity in the Local Competition Review and Ranking Process.	
	NOFO Section VII.B.2.e.	
	Describe in the field below:	
1.	how your CoC obtained input and included persons of different races, particularly those over-represented in the local homelessness population;	
2.	how the input from persons of different races, particularly those over-represented in the local homelessness population, affected how your CoC determined the rating factors used to review project applications;	
3.	how your CoC included persons of different races, particularly those over-represented in the local homelessness population, in the review, selection, and ranking process; and	
4.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	

(limit 2,500 characters)

Our CoC’s Leadership Council and governance committees require representation to reflect the population experiencing homelessness within our community. The HRS Equity Committee continues to lead the CoC’s equity projects, including continued evaluation of the Coordinated Assessment Tool (Austin Prioritization Assessment Tool) and racial and gender equity training for service providers within the CoC. Our CoC partners with the Black Leaders Collective for peer learning, resource linkage, capacity building, and funding opportunities. ECHO’s Research and Evaluation Team is leading the CoC’s work in a qualitative study and assets mapping exercise following the experience of Black unsheltered individuals and families within our geographic area.

ECHO received feedback from members of the HRS Equity Committee regarding racial/ethnic representation in agency leadership. In response, ECHO staff incorporated a scored question in the 2022 CoC Program Local Competition for both new and renewal projects, asking the applicant, what percentage of agency staff, leadership, and board of directors identify as non-white. Full points were awarded to applicants that demonstrated that at least 73% of agency staff, agency leadership, and the board of directors identify as non-white, reflecting the current population of people experiencing homelessness.

When recruiting for the Independent Review Team (IRT) for the 2022 Local Competition, ECHO staff intentionally outreached to non-conflicted, Black-led, community based service providers and members of the Black Leaders Collective. ECHO staff also prioritized IRT applicants that identified as non-white and/or had lived experience of homelessness.

The local application had a scored question asking applicants to identify what services, policies, and practices are in place to support program participants with severe barriers to participation; as well as a scored question asking applicants to demonstrate efforts to identify and reduce racial and ethnic disparities within their agencies. Additionally, the Ranking Policy included the following priorities for the local competition: furthering racial equity through measurable improvements in program outcomes, authentic engagement of people with lived experience of homelessness, using emerging data to inform program design and improvement, retaining a skilled and diverse workforce reflective of populations served, and demonstrating fiscal responsibility.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section VII.B.2.f.	

Describe in the field below:

1.	your CoC’s reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any projects through this process during your local competition this year;
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

Our CoC reallocation process is outlined in the 2022 Reallocation Process approved by Leadership Council and posted to the ECHO website on 8/17/22. CoC project funding is eligible for voluntary reallocation if the project determines that they are unable or unwilling to spend down the allocated HUD funding or involuntarily reallocated if the project deobligated more than 10% of their total project award. If a project is being considered for involuntary reallocation, Leadership Council may vote to reallocate the difference between 10% of the total project award and the deobligation amount. For example if a project deobligates 15% of their \$250,000 CoC award (\$37,500), \$12,500 (\$37,500-\$25,000) would be eligible for reallocation by Leadership Council.

The Leadership Council identified two projects for reallocation through this process this year. Lifeworks CoC RRH project (\$209,579.00 was deobligated and \$163,005.85 was reallocated) through the 2022 CoC NOFO process and the Housing Authority of Travis County’s (HATC) CoC PSH project (\$185,060.25 was deobligated and \$70,588.15 was reallocated) through the 2022 CoC NOFO process.

Leadership council voted to reallocate \$230,594.00 (\$163,005.85) from Lifeworks and (\$70,588.15) from HATC.

Our CoC was not able to reallocate funding through the CoC Program Local Competition this year because we did not receive any New Project Applications. The Leadership Council ultimately decided to restore the funding to the two projects (that were considered for reallocation). ECHO staff will provide technical assistance and program support for both projects related to spend down and fiscal management.

1E-4a.	Reallocation Between FY 2017 and FY 2022.	
	NOFO Section VII.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2017 and FY 2022?	No
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section VII.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject or reduce any project application(s)?	Yes
2.	Did your CoC inform applicants why their projects were rejected or reduced?	Yes
3.	If you selected Yes for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2022, 06/27/2022, and 06/28/2022, then you must enter 06/28/2022.	09/08/2022

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section VII.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2022, 06/27/2022, and 06/28/2022, then you must enter 06/28/2022.	09/15/2022
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1E-5b.	Local Competition Selection Results–Scores for All Projects.	
	NOFO Section VII.B.2.g.	
	You must upload the Final Project Scores for All Projects attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Applicant Names; 2. Project Names; 3. Project Scores; 4. Project Rank–if accepted; 5. Award amounts; and 6. Projects accepted or rejected status.	Yes
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1E-5c.	1E-5c. Web Posting of CoC-Approved Consolidated Application.	
	NOFO Section VII.B.2.g.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/28/2022
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1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section VII.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application has been posted on the CoC’s website or partner’s website.	09/28/2022
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2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Well Sky
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC’s HMIS coverage area.	Single CoC
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2A-3.	HIC Data Submission in HDX.	
	NOFO Section VII.B.3.a.	

	Enter the date your CoC submitted its 2022 HIC data into HDX.	04/28/2022
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2A-4.	Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section VII.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in databases that meet HUD’s comparable database requirements; and	
2.	state whether your CoC is compliant with the 2022 HMIS Data Standards.	

(limit 2,500 characters)

There is one CoC funded VSP that shares de-identified aggregate data from comparable databases: The SAFE Alliance. The CoC coordinates with SAFE to ensure that all data (including information gathered from comparable databases) is used in system planning. Having VSP stakeholders play an active role on the CoC board and committees ensure their experiences, expertise, and voices are included in decision making. The CoC uses de-identified aggregate data from comparable databases to enumerate how many people are in need of housing, what their specific needs are, household composition, vulnerability factors, and recommended housing interventions. The CoC integrates this information in the Needs & Gaps data, the Annual Point in Time and Housing Inventory Count Reports, and Quarterly Performance Scorecards for monitoring project performance (includes data on the number served, exits to and retentions of permanent housing, increases in income, and prioritization for services). The HMIS Lead meets frequently with SAFE to discuss strategies for improving data sharing and support surrounding comparable database use and reporting needs. The VAWA Housing Protections workgroup has created policies and has ongoing planning to integrate de-identified program data into system reporting to better understand the needs and outcomes beyond UDS while protecting vulnerable households. The CoC is continuing to develop comprehensive procedures which include protocols on safely recording and reporting data related to Emergency Transfers (approved/denied requests and request outcomes). This includes working toward reporting de-identified aggregate data to the HMIS Lead on a semi-annual basis. Our CoC is compliant with the 2022 HMIS Data Standards.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section VII.B.3.c. and VII.B.7.	

Enter 2022 HIC and HMIS data in the chart below by project type:

Project Type	Total Beds 2022 HIC	Total Beds in HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
1. Emergency Shelter (ES) beds	926	97	829	100.00%
2. Safe Haven (SH) beds	18	0	18	100.00%
3. Transitional Housing (TH) beds	190	115	75	100.00%
4. Rapid Re-Housing (RRH) beds	1,570	158	1,360	96.32%
5. Permanent Supportive Housing	1,507	95	1,412	100.00%
6. Other Permanent Housing (OPH)	430	0	430	100.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section VII.B.3.c.	

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and	
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2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.
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(limit 2,500 characters)

Not Applicable. All projects met threshold

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section VII.B.3.d.	

Did your CoC submit LSA data to HUD in HDX 2.0 by February 15, 2022, 8 p.m. EST?	Yes
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2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section VII.B.4.b	

	Enter the date your CoC conducted its 2022 PIT count.	01/26/2022
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2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section VII.B.4.b	

	Enter the date your CoC submitted its 2022 PIT count data in HDX.	04/28/2022
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2B-3.	PIT Count–Effectively Counting Youth.	
	NOFO Section VII.B.4.b.	

	Describe in the field below how during the planning process for the 2022 PIT count your CoC:	
	1. engaged stakeholders that serve homeless youth;	
	2. involved homeless youth in the actual count; and	
	3. worked with stakeholders to select locations where homeless youth are most likely to be identified.	

(limit 2,500 characters)

We did not complete an unsheltered Point In Time Count in 2022.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section VII.B.5.a and VII.B.7.c.	
	In the field below:	
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2021 and 2022, if applicable;	
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2021 and 2022, if applicable; and	
3.	describe how the changes affected your CoC’s PIT count results; or	
4.	state “Not Applicable” if there were no changes or if you did not conduct an unsheltered PIT count in 2022.	

(limit 2,500 characters)

We did not make any changes to our sheltered PIT Count implementation between 2021 and 2022. Our methodology remained the same. However, our shelter capacity increased between January 2021 and January 2022, reflected in our HIC and sheltered PIT numbers from 2022.

We did not complete an unsheltered Point In Time Count in 2022.

Not Applicable

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.	
	NOFO Section VII.B.5.b.	
	In the field below:	
	1. describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
	2. describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

Our CoC determines risk factors of first time homelessness by engaging a collaborative of service providers that support individuals and families at risk of homelessness with time limited financial assistance and support services. This collaborative meets quarterly to evaluate trends in program enrollment, track program spending patterns, and ensure adherence to service delivery best practices. ECHO staff collaborates with funding entities (City of Austin Homeless Strategy Division and Travis County Housing and Community Affairs) to ensure that financial resources (direct financial assistance and staffing) are available to community based service providers to prevent or divert individuals and families from entering literal homelessness..

Our CoC utilizes a Homelessness Prevention Screening Tool to identify individuals and families who will become homeless for the first time. Risk factors include; 1) age (younger than 28 or older than 60), 2) history of family violence, 3) household includes minor children, 4) education (high school diploma or GED only), 5) history of housing instability (moved due to economic factors, lived in a hotel/ motel paid for by a charitable organization, and or living in a “doubled up” or “couch surfing” situation), 6) recently exited from an institution without a housing plan, 7) adult history of homelessness, 8) recent shelter stay, 9) income (below the federal poverty level, eligible for subsidized housing, rent burdened (more than 45% of household income goes towards housing cost), sudden loss of household income, and or rental areas), 10) substandard housing conditions (pest infestation and/ or code violations), 11) disabling condition, 12) currently pregnant, 13) household member without legal immigration status.

Homelessness prevention service providers have the capacity to screen individuals and families at risk of homelessness over the phone or in person. If eligible, service providers move forward to enroll participants in homelessness prevention programming which includes up to 12 months of financial assistance and supportive services. Our CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time is overseen by ECHO’s Homelessness Response System (HRS) Strategy Director.

2C-2.	Length of Time Homeless—CoC’s Strategy to Reduce.	
	NOFO Section VII.B.5.c.	

In the field below:	
1.	describe your CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

1. The CoC has the following strategies to reduce the Length of Time people remain homeless (LOTH):
 - a) Using dynamic prioritization in the Coordinated Entry System (CES) to connect all persons in these interventions to the most readily available resource most able to meet their permanent housing needs, b) using a fully mobile CES system and affirmative street outreach and drop-in center access network so that people experiencing homelessness (PEH) can connect with resources as quickly as possible, c) robustly integrating diversion and rapid resolution resources into all phases of the crisis response and rehousing processes, d) supporting shelter transformation to become housing-focused, e) monitoring project performance through permanent housing outcomes and LOTH to those outcomes, f) working with local funders to create new permanent housing opportunities targeted towards individuals with the highest needs (including those associated with highest LOTH).
2. The CoC identifies and houses persons with the longest LOT homeless using CES, prioritizing housing for persons with the greatest need. CoC data has shown that length of time homeless is the data point that most correlates with many aspects of vulnerability, and it is heavily weighted directly and indirectly in the CES prioritization criteria. The CES engages with persons experiencing homelessness, including long-term homelessness, by having multiple access points including through drop-in centers, shelters, street outreach programs, medical clinics, jails, and call-in phone options. The CoC actively cultivates in-reach relationships to our correctional and healthcare facilities to provide access to the CES for those institutions. The CoC also leads landlord recruitment and property management partnership efforts to ensure that local landlords are willing and able to rent to households with housing barriers associated with the longest periods of homelessness. Our CoC is managing public/private partnerships with landlords in our community effectively leading to rapid housing placement despite a City wide vacancy rate of 2%.
3. ECHO, the agency that manages the CoC's Coordinated Entry system, oversees this strategy.

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing—CoC's Strategy	
	NOFO Section VII.B.5.d.	
	In the field below:	
	1. describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;	
	2. describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.	

(limit 2,500 characters)

The CoC has the following strategies to increase the rate of persons in ES, SH, TH, and RRH exiting to PH destinations: a) Using dynamic prioritization in the Coordinated Entry System (CES) to connect all persons in these interventions to the most readily available resource most able to meet their permanent housing needs, b) supporting shelter transformation to become housing-focused, c) monitoring project performance through permanent housing outcomes, d) improving understanding and performance of system flow by publishing a public dashboard of project and intervention success rates, e) robustly integrating diversion and rapid resolution resources into all phases of the crisis response and rehousing processes, f) working with local funders to create non-congregate emergency shelter housing options so that congregate traumas are avoided.

Our CoC's strategy to increase the rate that individuals and families retain housing and/or exist to permanent housing destinations is evaluating program data monthly, posting that data to the community Data Dashboard (on the ECHO website), and providing CoC funded projects with monthly technical assistance and program support. We have learned that it is more effective to develop provider collaboration to improve performance metrics if the data is publicly reported by project and widely accessible by community stakeholders. ECHO staff, through a cross department partnership of Research and Evaluation and CoC Planning and Strategy oversee the CoC's strategy to increase the rate of individuals and families that retain and/ or exit to permanent housing destinations. The Research and Evaluation Manager is responsible for running the Quarterly Performance Scorecards and the Program Performance Manager is responsible for ensuring the program staff receives technical assistance and program support to improve the rate of positive program exits.

2C-4.	Returns to Homelessness—CoC's Strategy to Reduce Rate.	
	NOFO Section VII.B.5.e.	
	In the field below:	
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;	
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.	

(limit 2,500 characters)

Our CoC identifies individuals and families who return to homelessness through HIMS data pulled quarterly, by project. ECHO’s Research and Evaluation Team runs the Quarterly Performance Scorecards identified by HMIS numbers by the head of household. The Research and Evaluation Manager then sends the report to program staff, including the ECHO’s Program Performance Manager. ECHO’s Program Performance Manager meets with program staff monthly to provide technical assistance and program support.

Our CoC’s strategy to identify individuals and families who will return to homelessness is evaluating program data monthly, posting that data to the community Data Dashboard (on the ECHO website), and providing CoC funded projects with monthly technical assistance and program support. We have learned that it is more effective to develop provider collaboration to improve performance metrics if the data is publicly reported by project and widely accessible by community stakeholders. ECHO’s Program Performance Manager also meets with program staff monthly to provide technical assistance and program support, including strategic planning to reduce the rates of individuals and families that return to homelessness within 24 months. ECHO staff, through a cross department partnership of Research and Evaluation, and CoC Planning and Strategy oversee the CoC’s strategies to reduce the rate individuals and families return to homelessness. The Research and Evaluation Manager is responsible for running the Quarterly Performance Scorecards and the Program Performance Manager is responsible for ensuring the program staff receives technical assistance and program support to improve the rate of positive program exits.

2C-5.	Increasing Employment Cash Income—CoC’s Strategy.	
	NOFO Section VII.B.5.f.	
	In the field below:	
1.	describe your CoC’s strategy to access employment cash sources;	
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase income from employment.	

(limit 2,500 characters)

Our CoC utilizes several strategies to increase access to employment and other case sources. First, our CoC funded projects are required (through the Quarterly Performance Scorecard) to report on the amount of households that increase income. This performance data is tracked to ensure increasing participant income through employment is a core function of all permanent housing programming. Secondly, ECHO staff also provides monthly technical assistance and program support to ensure that project staff understand the HUD expectation that service providers work with program participants to increase income through employment, are aware of community based employment programming to support program participants in meeting this metric and are actively working to decrease barriers to employment opportunities needed to maintain housing stability.

Our CoC and housing service providers have partnerships with community based employment assistance programs (WorkForce Solutions, Austin Area Urban League, Texas Veterans Commission, and Goodwill Industries) to meet the various employment needs of people experiencing homelessness in our community. Employment services available in our community for people experiencing homelessness include; targeted job fairs, job readiness programs, financial assistance for employment equipment/ clothes, and transportation assistance. Two of our CoC's grantees (Caritas of Austin and Integral Care) have also launched supportive employment programs to provide ongoing, intensive employment support for their program participants. Our CoC also collaborates with community based service providers (The Other Ones Foundation and Goodwill Industries) to provide low barrier, short term/ temporary employment opportunities.

Our CoC's Strategy to increase income from employment is led by ECHO's Associate Director of Housing and Systems Advancement. This position requires strategic planning and cross system collaboration.

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section VII.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

Our CoC funds a staff position to serve as the SSI/ SSDI/Outreach/Access/& Recovery (SOAR) local lead agency who works with the Homelessness Response System to increase non-employment benefits. There are eighteen full-time SOAR Representatives in the Homeless Response System, and two more full-time SOAR Representatives should pass their course and required training this fall. There are an additional three individuals in the community who are considered benefit specialists, who work on a mixture of traditional and SOAR claims. There are an additional sixteen individuals in the community who can work SOAR claims as needed.

We are also building a collaboration with the Travis County Sheriff's Office, local hospitals, and schools to incorporate SOAR into these institutions with a goal to provide non-employment income at or shortly after inmates are released from jail, patients discharged from hospitals, and schools for children experiencing homelessness. The CoC has provided SOAR training to organizations that will provide services to inmates throughout their sentence and after release. ECHO is collaborating with medical facilities to discharge patients to shelters with beds for these medically fragile individuals, while waiting processing their SSI/SSDI social security claims. The CoC has also established a relationship with Austin Independent School District to start the Children's SOAR program. This program is for children of families experiencing homelessness or at risk of homelessness with physical and/or mental disabilities. These partners range from ministries, Health & Human Services, probation officers with Travis County and more.

The CoCs Housing for Health Department's SSI/SSDI Outreach Access & Recovery (SOAR) System Manager is the SOAR Local Lead for Austin/Travis Country and is responsible for overseeing the CoC's strategies to increase non-employment cash income in collaboration with CoC Governance Committees and Workgroups.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section VII.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	No
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3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section VII.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	No
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3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections VII.B.6.a. and VII.B.6.b.	
	If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.	

Project Name	Project Type	Rank Number	Leverage Type
This list contains no items			

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section VII.B.1.s.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section VII.B.1.s.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)
 Not applicable

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section VII.C.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
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3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section VII.C.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

Not applicable

4A. DV Bonus Project Applicants

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applications.	
	NOFO Section II.B.11.e.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?	No
Applicant Name		
This list contains no items		

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

- | | |
|----|---|
| 1. | You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete. |
| 2. | You must upload an attachment for each document listed where 'Required?' is 'Yes'. |
| 3. | We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube. |
| 4. | Attachments must match the questions they are associated with. |
| 5. | Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. |
| 6. | If you cannot read the attachment, it is likely we cannot read it either. |
| | . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time). |
| | . We must be able to read everything you want us to consider in any attachment. |
| 7. | After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include. |

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	09/27/2022
1C-7. PHA Moving On Preference	No	PHA Moving On Pre...	09/27/2022
1E-1. Local Competition Deadline	Yes	Local Competition...	09/27/2022
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	09/27/2022
1E-2a. Scored Renewal Project Application	Yes	Scored Form for O...	09/27/2022
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	09/27/2022
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	09/27/2022
1E-5b. Final Project Scores for All Projects	Yes		
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes		
1E-5d. Notification of CoC-Approved Consolidated Application	Yes		
3A-1a. Housing Leveraging Commitments	No		

3A-2a. Healthcare Formal Agreements	No		
3C-2. Project List for Other Federal Statutes	No		

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description: PHA Moving On Preference

Attachment Details

Document Description: Local Competition Deadline

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Form for One Project

Attachment Details

Document Description: Notification of Projects Rejected -Reduced

Attachment Details

Document Description: Notification of Project Accepted

Attachment Details

Document Description:

Attachment Details

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Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/23/2022
1B. Inclusive Structure	09/28/2022
1C. Coordination and Engagement	09/28/2022
1D. Coordination and Engagement Cont'd	09/28/2022
1E. Project Review/Ranking	09/28/2022
2A. HMIS Implementation	09/28/2022
2B. Point-in-Time (PIT) Count	09/28/2022
2C. System Performance	09/28/2022
3A. Coordination with Housing and Healthcare	09/28/2022
3B. Rehabilitation/New Construction Costs	09/28/2022
3C. Serving Homeless Under Other Federal Statutes	09/28/2022

4A. DV Bonus Project Applicants	09/28/2022
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required

HACA will open the waiting list or leave the waiting list open for certain preference groups as needed to meet the preference caps listed below.

1. Non-specified category vouchers will use the following local preferences for purposes of establishing priority. The local preferences are weighted differently, with the higher number representing a higher ranking. Each applicant family can be granted a maximum of one local preference plus the residency preference (if they qualify).

2. Weights for each preference are as follows:

Elderly	= 2
Disabled	= 2
Involuntarily Displaced	= 2
Homeless	= 3
Families with Minor Children	= 2
Residency	= 1
RAD Choice Mobility	= 3
PH Special Accommodation	= 3
FUP Youth	= 3
NED+Homeless/Institutionalized	= 2
RAD or PBRA Relocation	= 4
PBV Right to Move	= 4
HACA VAWA Emergency	= 5

(A) **Elderly Preference:** HACA will give preference to elderly families. An elderly family is a family in which the head, spouse or co-head is age 62 or older.

(B) **Disabled Preference:** HACA will give preference to disabled families. A disabled family is a family in which the head, spouse or co-head is disabled using the current HUD definition of disability.

(C) **Involuntary Displacement Preference:** HACA will give preference to families displaced as a result of natural disaster or government action. The following documentation will be used to verify displacement status:

Certification from a unit of government concerning displacement due to natural disaster; or

Certification from a unit of government concerning displacement due to code enforcement or public improvement/development or displacement by inaccessibility of a unit.

The displacement must have occurred within six months of requesting the involuntary displacement preference. Also, HACA will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding.

(D) **Homeless Preference:** Each calendar year, up to 25% of vouchers issued will be dedicated to the homeless preference.

Applicants given the homeless preference must meet all of the following criteria:

- a) Meet the HUD definition of homeless. See definitions section at the end of the Administrative Plan.
- b) Are referred to HACA by a coalition of homeless service providers with whom HACA has executed a Memorandum of Understanding (MOU) outlining the provider's responsibilities with respect to the provision of housing search assistance and supportive services for the referred household.
- c) Have received a written commitment from the referring homeless service provider for housing search / location assistance.
- d) Have received a written commitment from the homeless service provider to offer support services on an as needed basis to help the household transition from homelessness to permanent housing; and
- e) Have received a written commitment from the homeless service provider to offer supportive services to help the household maintain housing and comply with HCV rules.

While a referral from the coalition of homeless service providers is required for this preference, use of the offered supportive services is not a requirement. The choice of the applicant to refuse the offered services will not jeopardize any housing assistance for which they are eligible.

HACA will execute a Memorandum of Understanding with one entity representing a coalition of homeless service providers that will serve as the primary point of contact for communicating homeless referrals to HACA. HACA reserves the right to establish additional MOUs as necessary to ensure that homeless applicants have the opportunity to apply for housing assistance under this preference.

If it is determined that an applicant referred by a homeless service provider, as described above, does not meet the criteria described therein, the applicant will not receive the preference and:

if the applicant was only on the HCV waiting list because of the homeless referral, the applicant will be removed from the HCV waiting list

if the applicant was on the HCV waiting list through the regular application process, the applicant will return to their lottery position on the waiting list without the homeless preference.

If HACA denies an applicant's homeless preference claim, HACA will notify the applicant and referring service provider in writing, including the reason(s) for the preference denial. Applicants have the right to appeal the denial of eligibility for the homeless preference using the established process for informal hearings.

Individuals and families transitioning, or "moving up," from Permanent Supportive

Housing (PSH) units will be included as a priority group as part of this homeless preference. These are persons that were previously homeless prior to entry into a PSH program but who no longer require that level of supportive services. Referrals could also include individuals and families participating in a Continuum of Care homeless rental assistance program, which is not renewed. This would require a referral from the current case manager or PSH provider as well as documentation that the family was homeless prior to entering into the PSH unit. This documentation must be provided as part of the referral.

- (E) **Families with Minor Children Preference:** HACA will give preference to families with minor children. A minor child is a child under age 18 who meets HUD and HACA's definition of a family member (See Section 3.I.B for the definition of Family Members).

Minor children of a live in aide do not qualify the family for this preference.

Minor children that are foster children of an authorized adult member of the assisted family do not qualify the family for this preference.

- (F) **Residency Preference:** HACA will give preference to persons who reside in the following Texas Counties: Travis, Hays, Bastrop, Caldwell and Williamson counties. The residency status will be determined at the time of the eligibility interview. This preference will not have the purpose or effect of delaying or otherwise denying admission to the program based on the race, color, ethnic origin, gender, sexual orientation, religion, disability, or age of any member of an applicant family.

Applicants who are working or who have been notified that they are hired to work in a residency preference area will be treated as residents of the residency preference area with documented proof of employment in the residency preference area. Applicants who are graduates of, or active participants in, education and training programs in a residency preference area are eligible for this preference if the education or training program is designed to prepare individuals for the job market.

- (G) **Rental Assistance Demonstration (RAD) Choice Mobility Preference:** As required by HUD and in accordance with all HUD RAD guidelines, if HACA participates in RAD, HACA will provide a Choice-Mobility option to residents of covered RAD projects in accordance with policies outlined in Chapter 18 of this HCV Administrative Plan.

- (H) **Project Based Rental Assistance (PBRA) Special Accommodation Preference:** HACA will give preference to families that are currently housed in Project-Based Rental Assistance developments (PBRA) and waiting on the transfer list for a unit with an accessible accommodation as well as to families that have been certified eligible off the PBRA waiting list and are waiting for a unit with an accessible

HATC HCV Administrative Plan Excerpt

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits HATC to establish other local preferences, at its discretion. Any local preferences established must be consistent HATC plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

HATC POLICY

HATC will use the following preference system:

1. Homeless Preference:

Community agencies submitting referrals for this preference must meet the following criteria:

- a) Meet the HUD definition of Homeless;
- b) Are referred to HATC by a coalition of homeless providers with whom HATC has executed a Memorandum of Understanding (MOU) outlining the providers roles and responsibilities with respect to the provision of housing search assistance and supportive services for the referred household;
- c) Have received a written commitment from the referring homeless service provider for housing search and location assistance;
- d) Have received documentation from the referring homeless service provider regarding homeless status eligibility prior to providing housing assistance;
- e) Have received a written commitment from the homeless service provider to offer support services on an as needed basis to help the household transition from homelessness to permanent housing; and
- f) Have received written commitment from the homeless service provider to offer supportive services to help the household maintain housing and comply with HCV regulations.

While a referral from the coalition of homeless service providers is required for this preference, use of the offered supportive services is not a requirement. The choice of the applicant to refuse the offered services will not jeopardize any housing assistance for which they are eligible.

HATC will execute an MOU as necessary to ensure that homeless applicants have the opportunity to apply for housing assistance under this preference.

Individuals and families transitioning from Permanent Supportive Housing (PSH) through the Continuum of Care awarded grant, will also be included as a priority group as part of this preference. These are the persons that were previously homeless prior to entry into a PSH program but who no longer require that level of supportive services. This would require a referral from the current case manager or PSH provider as well as documentation that the family was homeless prior to entering the PSH unit. This documentation must be provided as part of the referral.

Applicants interested in project based units may apply directly to the project(s). Families who applied directly will be referred by the project to HATC and be placed on the HATC PBV site-specific waiting lists if the waiting list is open.

Applicants who qualify for this preference and report ZERO income at initial admission will not be required to pay minimum rent until income is obtained. Once income is obtained, minimum rent will apply accordingly. VASH is included in this category. See chapter 7.III for additional zero income guidance.

2. Non Elderly persons with disabilities who are transitioning out of institutional or other segregated settings, at serious risk of institutionalization, currently experiencing homelessness, previously experienced homelessness and currently a client in a permanent supportive housing or rapid rehousing project, or those at risk of experiencing homelessness.

HATC may limit the number of vouchers issued for each preference group as needed.

Proof of preference(s) will be required at the time of selection from waiting list in order to be provided assistance.

HACA will open the waiting list or leave the waiting list open for certain preference groups as needed to meet the preference caps listed below.

1. Non-specified category vouchers will use the following local preferences for purposes of establishing priority. The local preferences are weighted differently, with the higher number representing a higher ranking. Each applicant family can be granted a maximum of one local preference plus the residency preference (if they qualify).

2. Weights for each preference are as follows:

Elderly	= 2
Disabled	= 2
Involuntarily Displaced	= 2
Homeless	= 3
Families with Minor Children	= 2
Residency	= 1
RAD Choice Mobility	= 3
PH Special Accommodation	= 3
FUP Youth	= 3
NED+Homeless/Institutionalized	= 2
RAD or PBRA Relocation	= 4
PBV Right to Move	= 4
HACA VAWA Emergency	= 5

(A) **Elderly Preference:** HACA will give preference to elderly families. An elderly family is a family in which the head, spouse or co-head is age 62 or older.

(B) **Disabled Preference:** HACA will give preference to disabled families. A disabled family is a family in which the head, spouse or co-head is disabled using the current HUD definition of disability.

(C) **Involuntary Displacement Preference:** HACA will give preference to families displaced as a result of natural disaster or government action. The following documentation will be used to verify displacement status:

Certification from a unit of government concerning displacement due to natural disaster; or

Certification from a unit of government concerning displacement due to code enforcement or public improvement/development or displacement by inaccessibility of a unit.

The displacement must have occurred within six months of requesting the involuntary displacement preference. Also, HACA will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding.

(D) **Homeless Preference:** Each calendar year, up to 25% of vouchers issued will be dedicated to the homeless preference.

Applicants given the homeless preference must meet all of the following criteria:

- a) Meet the HUD definition of homeless. See definitions section at the end of the Administrative Plan.
- b) Are referred to HACA by a coalition of homeless service providers with whom HACA has executed a Memorandum of Understanding (MOU) outlining the provider's responsibilities with respect to the provision of housing search assistance and supportive services for the referred household.
- c) Have received a written commitment from the referring homeless service provider for housing search / location assistance.
- d) Have received a written commitment from the homeless service provider to offer support services on an as needed basis to help the household transition from homelessness to permanent housing; and
- e) Have received a written commitment from the homeless service provider to offer supportive services to help the household maintain housing and comply with HCV rules.

While a referral from the coalition of homeless service providers is required for this preference, use of the offered supportive services is not a requirement. The choice of the applicant to refuse the offered services will not jeopardize any housing assistance for which they are eligible.

HACA will execute a Memorandum of Understanding with one entity representing a coalition of homeless service providers that will serve as the primary point of contact for communicating homeless referrals to HACA. HACA reserves the right to establish additional MOUs as necessary to ensure that homeless applicants have the opportunity to apply for housing assistance under this preference.

If it is determined that an applicant referred by a homeless service provider, as described above, does not meet the criteria described therein, the applicant will not receive the preference and:

if the applicant was only on the HCV waiting list because of the homeless referral, the applicant will be removed from the HCV waiting list

if the applicant was on the HCV waiting list through the regular application process, the applicant will return to their lottery position on the waiting list without the homeless preference.

If HACA denies an applicant's homeless preference claim, HACA will notify the applicant and referring service provider in writing, including the reason(s) for the preference denial. Applicants have the right to appeal the denial of eligibility for the homeless preference using the established process for informal hearings.

Individuals and families transitioning, or "moving up," from Permanent Supportive

Housing (PSH) units will be included as a priority group as part of this homeless preference. These are persons that were previously homeless prior to entry into a PSH program but who no longer require that level of supportive services. Referrals could also include individuals and families participating in a Continuum of Care homeless rental assistance program, which is not renewed. This would require a referral from the current case manager or PSH provider as well as documentation that the family was homeless prior to entering into the PSH unit. This documentation must be provided as part of the referral.

- (E) **Families with Minor Children Preference:** HACA will give preference to families with minor children. A minor child is a child under age 18 who meets HUD and HACA's definition of a family member (See Section 3.I.B for the definition of Family Members).

Minor children of a live in aide do not qualify the family for this preference.

Minor children that are foster children of an authorized adult member of the assisted family do not qualify the family for this preference.

- (F) **Residency Preference:** HACA will give preference to persons who reside in the following Texas Counties: Travis, Hays, Bastrop, Caldwell and Williamson counties. The residency status will be determined at the time of the eligibility interview. This preference will not have the purpose or effect of delaying or otherwise denying admission to the program based on the race, color, ethnic origin, gender, sexual orientation, religion, disability, or age of any member of an applicant family.

Applicants who are working or who have been notified that they are hired to work in a residency preference area will be treated as residents of the residency preference area with documented proof of employment in the residency preference area. Applicants who are graduates of, or active participants in, education and training programs in a residency preference area are eligible for this preference if the education or training program is designed to prepare individuals for the job market.

- (G) **Rental Assistance Demonstration (RAD) Choice Mobility Preference:** As required by HUD and in accordance with all HUD RAD guidelines, if HACA participates in RAD, HACA will provide a Choice-Mobility option to residents of covered RAD projects in accordance with policies outlined in Chapter 18 of this HCV Administrative Plan.

- (H) **Project Based Rental Assistance (PBRA) Special Accommodation Preference:** HACA will give preference to families that are currently housed in Project-Based Rental Assistance developments (PBRA) and waiting on the transfer list for a unit with an accessible accommodation as well as to families that have been certified eligible off the PBRA waiting list and are waiting for a unit with an accessible

HATC HCV Administrative Plan Excerpt

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits HATC to establish other local preferences, at its discretion. Any local preferences established must be consistent HATC plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

HATC POLICY

HATC will use the following preference system:

1. Homeless Preference:

Community agencies submitting referrals for this preference must meet the following criteria:

- a) Meet the HUD definition of Homeless;
- b) Are referred to HATC by a coalition of homeless providers with whom HATC has executed a Memorandum of Understanding (MOU) outlining the providers roles and responsibilities with respect to the provision of housing search assistance and supportive services for the referred household;
- c) Have received a written commitment from the referring homeless service provider for housing search and location assistance;
- d) Have received documentation from the referring homeless service provider regarding homeless status eligibility prior to providing housing assistance;
- e) Have received a written commitment from the homeless service provider to offer support services on an as needed basis to help the household transition from homelessness to permanent housing; and
- f) Have received written commitment from the homeless service provider to offer supportive services to help the household maintain housing and comply with HCV regulations.

While a referral from the coalition of homeless service providers is required for this preference, use of the offered supportive services is not a requirement. The choice of the applicant to refuse the offered services will not jeopardize any housing assistance for which they are eligible.

HATC will execute an MOU as necessary to ensure that homeless applicants have the opportunity to apply for housing assistance under this preference.

Individuals and families transitioning from Permanent Supportive Housing (PSH) through the Continuum of Care awarded grant, will also be included as a priority group as part of this preference. These are the persons that were previously homeless prior to entry into a PSH program but who no longer require that level of supportive services. This would require a referral from the current case manager or PSH provider as well as documentation that the family was homeless prior to entering the PSH unit. This documentation must be provided as part of the referral.

Applicants interested in project based units may apply directly to the project(s). Families who applied directly will be referred by the project to HATC and be placed on the HATC PBV site-specific waiting lists if the waiting list is open.

Applicants who qualify for this preference and report ZERO income at initial admission will not be required to pay minimum rent until income is obtained. Once income is obtained, minimum rent will apply accordingly. VASH is included in this category. See chapter 7.III for additional zero income guidance.

2. Non Elderly persons with disabilities who are transitioning out of institutional or other segregated settings, at serious risk of institutionalization, currently experiencing homelessness, previously experienced homelessness and currently a client in a permanent supportive housing or rapid rehousing project, or those at risk of experiencing homelessness.

HATC may limit the number of vouchers issued for each preference group as needed.

Proof of preference(s) will be required at the time of selection from waiting list in order to be provided assistance.

TX-503 Austin/Travis County CoC

Renewal Project Scoring Guide

FY22 Continuum of Care NOFO Competition

This checklist and scorecard will be used for all Renewal Applications, including HMIS. First Time Renewals must meet Threshold Components to ensure compliance with HUD organizational recommendations and HMIS implementation. Items that are not able to be scored will receive full points (e.g., if there is not yet 12 months' worth of information).

First Time Renewals:

- Audit
 - Most Recent Completed Agency Audited Financial Statement
 - Auditor's Communication with Governance

- Board of Directors and/or equivalent policy making entity - evidence of at least one representative with lived expertise (e.g., website, letterhead).
- ELOCCS Drawdowns *at least* Quarterly

- Project Subrecipients (HUD application in e-snaps calls this type of relationship a Partner Agency)
 - MOU/Subrecipient Agreements
 - Contract Agreement(s)

- Documentation of grant changes and/or amendments over the past 12 months requiring an amendment or contact with the Local Field Office (e.g., copy of email communications, support letter from ECHO, memo requesting change) **Required to document any project changes.**

- HUD Monitoring Required if project participated in HUD monitoring over the past 2 years
 - HUD Monitoring Notification
 - HUD Monitoring Closeout Letter
 - HUD Closeout Letter

- Performance Improvement Plan (PIP) (required for all agencies that have executed a PIP)
- Housing First Assessment Tool (required for all renewals except for Diversion and HMIS)
- Screenshot of SAM Registration

Local Application

MAXIMUM POINTS	SCORING SECTION
1. Program Changes & Amendments	
N/A	1.1 Significant Amendments
N/A	1.2 COVID-19 Response
N/A	1.3 Annual Renewal Demand
2. Agency Characteristics & HUD Standards	
P/F	2.1 Annual Financial Audit
10	2.2 Representation on Board & Agency Leadership
N/A	2.3 HUD Monitoring
10	2.4 Unspent/Recaptured Grant Funds
3. Project Type	
5	3.1 Component Type
N/A	3.2 Number of Units (non-HMIS only)
5	3.3 Subpopulation Focus (non-HMIS only)
4. Project Quality & Performance	
10	4.1 Performance Improvement & Evaluation
5	4.2 Housing First & COVID-19
15	4.3 Addressing Racial and Ethnic Disparities
5	4.4 Policies, Procedures, & Best Practices
15	4.5 Lived Expertise
10	4.6 Increasing Safety for DV Survivors
10	4.7a Severity of Barriers (non-HMIS only)
10	4.7b HMIS Administrator Checklist (HMIS only)
100	TOTAL SCORE

Local Application Question and Scoring Criteria

1. Program Changes and/or Amendments	
<p style="text-align: center;">1.1 Significant Amendments</p> <p><i>Describe any changes and/or amendments made to this project during the last 12 months. Examples include adjustments to budget, target population, service delivery, subrecipient/partner roles and responsibilities.</i></p> <p>Optional Attachments:</p> <ul style="list-style-type: none"> • Supporting documents (emails with the field office, and/or copies of change forms) 	<p>Not Scored</p>
<p style="text-align: center;">1.2 e-snaps Application Complete</p> <p><i>Describe any waivers or expedited amendments you utilized for the COVID-19 response.</i></p> <p>Optional Attachments:</p> <ul style="list-style-type: none"> • Supporting documents (emails with the field office, and/or copies of change forms) 	<p>Not Scored</p>
<p style="text-align: center;">1.3 Annual Renewal Demand</p> <p><i>What is your ARD?</i></p>	<p>Not Scored</p>
2. Agency Characteristics & HUD Standards	
<p style="text-align: center;">2.1 Meets Local Funding Priorities</p> <p><i>Please attach a copy of your agency’s most recent financial audit.</i></p> <p><i>For financial reporting purposes, every organization has a 12-month fiscal year. A fiscal year can coincide with the calendar year but may also be any 12-month period that is selected by the organization. Audits are performed on the organization’s fiscal year. The only exception to a 12-month audit occurs if the organization has changed its fiscal year during the audit period. This will require an audit for less than or more 12 months for the year of change.</i></p> <p>Attachments:</p> <ul style="list-style-type: none"> • Most recently completed audited financial statement for <i>agency</i> (not program/project) • The auditor’s communication with governance <p>Criteria to Consider:</p> <ul style="list-style-type: none"> • The most recent audited financial statement is attached. 	<p>PASS – Meets all criteria.</p> <p>FAIL – Information provided CONFIRMS that project is not eligible for HUD funding.</p>

<ul style="list-style-type: none"> • An audit is completed within 9 months of the end of the agency’s fiscal year and/or the agency identifies consistent procedures that are used in the preparation of financial reports in which the most recent report follows and is attached • The audit opinion indicates that the agency’s financial statements are fairly presented in accordance with Generally Accepted Account Principles (GAAP) • The audit opinion does not include any substantial doubt about the organization’s ability to continue as a concern 	
<p>2.2 Representation on Board of Directors & Agency Leadership</p> <p><i>73% of the population experiencing homelessness in Austin/Travis County identifies as non-white (Asian, Black, Native/Indigenous, Pacific Islander, Hispanic/Latino, two or more races). What percentage of the applicant’s organization staff identifies as non-white? What percentage of the applicant organization’s board of directors identifies as non-white? What percentage of the applicant organization’s leadership (senior managers, directors/administrators, VP’s, Executives/C-Suite) identify as non-white?</i></p> <p>Required Attachments:</p> <ul style="list-style-type: none"> • Agency Organizational Chart including Board Members. • <i>Optional:</i> Additional Materials 	<p>10 points – At least 73% of agency staff <i>and</i> agency leadership <i>and</i> the board of directors identify as non-white.</p> <p>8 points – At least 73% of agency staff identify as non-white <i>and</i> at least 50% of agency leadership identify as non-white <i>and</i> at least 50% of members of the board of directors identify as non-white, but the number of agency leadership and board members who identify as non-white falls below 73%.</p> <p>6 points – Between 50% and 72.9% of agency staff identify as non-white <i>and</i> between 50% and 72.9% of agency leadership identify as non-white <i>and</i> between 50% and 72.9% of members of the board of directors identify as non-white.</p> <p>4 points – Between 50% and 72.9% of agency staff identify as non-white <i>and</i> multiple people in agency leadership <i>and</i> multiple members of the board of</p>

	<p>directors identify as non-white.</p> <p>2 points – Multiple staff members identify as non-white <i>and</i> multiple members of agency leadership <i>or</i> multiple members of the board of directors identify as non-white.</p> <p>0 points – No, criteria are not met.</p> <p><i>Note: appropriate attachments backing up the answer provided are required for an agency to receive any score above a zero.</i></p>
<p style="text-align: center;">2.3 HUD Monitoring</p> <p><i>Has the project been monitored by HUD at any point over the past 2 years? (Y/N)</i></p> <p>Required Attachments (if yes):</p> <ul style="list-style-type: none"> • HUD Monitoring Letter (indicated findings or lack thereof). • HUD Close Out Letter (indicating resolution of findings). <p>If Project <u>Did</u> Receive a HUD Monitoring Visit over the past 2 years:</p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • No findings or findings that were resolved. • Project had findings that were not resolved within 30 days of date when Monitoring Letter is released to agency. Agency does not provide documentation of resolution via Closeout Letter (if applicable) that indicate resolutions to finding from monitoring visit. Project did not provide complete attachments. <p>If Project did <u>NOT</u> receive a HUD Monitoring Visit of the past 2 years:</p> <p>Scoring Criteria: N/A</p>	<p>Not Scored</p>

<p style="text-align: center;">2.4 Unspent/Recaptured Grant Funds</p> <p><i>Have any funds related to the renewal project request been recaptured by HUD for the most recently expired grant term?</i></p> <p>Attachments:</p> <ul style="list-style-type: none"> • Please provide official grant documentation showing (1) the percentage of overall project budget recaptured (2) total dollar amount recaptured. • <i>Optional:</i> Performance Improvement Plan (PIP) Agreement 	<p>10 points – All funds spent. No deobligated funds.</p> <p>8 points – Some funds deobligated, but less than 3% of total funding.</p> <p>6 points – Deobligated more than 3% of total funds, but less than 5%.</p> <p>4 points – Deobligated more than 5% of total funds, but less than 7%.</p> <p>2 points – Deobligated more than 7% of total funds, but less than 10%.</p> <p>0 points – Project does not meet expectations due to deobligating more than 10% of total grant funds or more than \$50,000 (whichever is greater).</p>
3. Project Type	
<p>3.1 Proposed Component Type</p> <p><i>Select the proposed component type:</i></p> <ul style="list-style-type: none"> • <i>Permanent Housing – Permanent Supportive Housing (PH-PSH)</i> • <i>Permanent Housing – Rapid Rehousing (PH-RRH)</i> • <i>Permanent Housing – Joint Component Transitional Housing/Rapid Rehousing (PH-TH/RHH)</i> • <i>Supportive Services Only (SSO)</i> • <i>HMIS</i> 	<p>5 points – HMIS project type</p> <p>0 points – non-HMIS project type (Transitional Housing, Permanent Housing, or SSO)</p>
<p>3.2 Number of Units – non HMIS only</p> <p><i>What is the total number of units (if applicable)? What is the total number of beds? Of the total number of beds, what are the total number of beds dedicated to clients with chronic homelessness?</i></p>	<p>Not Scored</p>
<p>3.3 Subpopulation Focus – non HMIS only</p> <p><i>The FY22 Community Funding Priorities indicate top priority to projects with no subpopulation targeting (projects serving HUD Category 1 or Category 4 Homelessness Status) beyond those required in the NOFO</i></p>	<p>5 points – Project has no eligibility requirements based on subpopulation</p> <p>0 points – Project has</p>

<p><i>Do you have eligibility criteria for new clients to be referred to your program? (Y/N)</i></p> <p><i>If yes: What is the specific population focus for eligibility for this project?</i></p>	<p>eligibility requirements based on subpopulation (e.g., by household type, age, DV-status, veteran status, mental illness, or disability status)</p>
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4. Project Quality & Performance

<p style="text-align: center;">4.1 Performance Improvement & Evaluation</p> <p><i>Describe any strategies and/or efforts made during the last 12 months to improve program outcomes. Discuss how your agency has used data including HMIS reports to identify ways to improve services, program design, staff development, and/or outcomes shown through Quarterly Performance Scorecards or other performance measures. Describe how the implemented changes have improved both your organization and your project outcomes.</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Different types of data collection are described (e.g., project performance, client feedback, employee evaluations, third-party evaluations, continuous quality improvement (CQI), etc.) • Client feedback is specifically mentioned as a mechanism for performance evaluation and improvement • Data is used to ensure cost-effectiveness of program spending • Description is given of how strategies/efforts made during the last 12 months will be monitored/evaluated for effectiveness 	<p>10 points – All criteria clearly described with examples</p> <p>8 points – Applicant utilizes multiple types of data including client feedback to inform performance evaluation and to track spending; <i>and</i> client feedback is not specifically mentioned to inform program evaluation and improvement.</p> <p>6 points – Applicant utilizes multiple types of data to inform performance evaluation and track spending <i>and</i> does not collect client feedback to inform program evaluation and improvement.</p> <p>4 points – Applicant only utilizes HMIS and Quarterly Performance Scorecard data to inform performance evaluation and track spending; <i>and</i> does not collect client feedback to inform program evaluation and improvement.</p> <p>2 points – Applicant does not clearly describe any strategies and/or efforts to improve program outcomes; <i>and</i> applicant</p>
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	<p>has a clear plan for using data to improve program outcomes.</p> <p>0 points – Applicant does not clearly describe any strategies and/or efforts to improve program outcomes.</p>
<p style="text-align: center;">4.2 Housing First & COVID-19</p> <p><i>Please describe how the practice of Housing First is implemented at your agency, including in reference to your agency’s efforts to maintain quality, equitable service delivery while maintaining staff and client safety in response to the COVID-19 pandemic as well as continuing to adhere to a Housing First approach to all service delivery. (300-word limit).</i></p> <p>Scoring Criteria:</p> <p>See the TX-503 Austin/Travis County Written Standards for Program Delivery for a detailed description of how Housing First practice can be applied to each step of service delivery.</p> <p>The Austin/Travis County CoC has adopted the Housing First approach throughout our system. Services are targeted and prioritized for the most vulnerable people in our community and are offered without conditions. Within the Housing First model, barriers to accessing and maintaining housing and services are reduced or eliminated to ensure those who need the resources most have access to them. Housing First is a homeless services approach that prioritizes providing permanent housing to people experiencing homelessness, thus ending their homelessness, and serving as a platform from which they can pursue personal goals and improve their quality of life. This approach aims to eliminate the system barriers that prevent people from accessing their right to housing. Housing First can be contrasted with older models, like Housing Ready, that focus on addressing other issues (e.g., substance abuse, increasing income) prior to placing a person in housing. Additionally, Housing First is based on the idea that participant choice is valuable in housing selection and supportive service participation, and that exercising the right to choose will likely make a client more successful in remaining housed and improving their quality of life. Services should be culturally appropriate. Personal barriers, such as non-adherence to a medication regimen or substance abuse, are addressed using collaborative approaches, like motivational interviewing.</p>	<p>5 points – Agency implements all elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, including centering participant choice, and providing culturally responsive services. Agency’s COVID-19 response has been implemented in a way that has fully maintained a Housing First approach to all service delivery.</p> <p>4 points – Agency implements all elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, including centering participant choice and providing culturally responsive services. Agency’s COVID-19 response has been implemented in a way that has somewhat maintained a Housing First approach to all service delivery.</p> <p>3 points – Agency implements all elements of Housing First as described in the TX-503 Austin/Travis County Written Standards</p>

	<p>for Program Delivery, including centering participant choice and providing culturally responsive services. Agency’s COVID-19 response has been implemented in a way that has not maintained a Housing First approach to all service delivery.</p> <p>2 points – Agency implements some elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, and has a plan for increasing participant choice, culturally responsive services, and other incomplete aspects of Housing First implementation.</p> <p>1 point – Agency implements some elements of Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery, <i>and</i> does not address how COVID-19 response has impacted implementation of Housing First, <i>and</i> does not address any plan for improvement.</p> <p>0 points – Agency does not follow Housing First as described in the TX-503 Austin/Travis County Written Standards for Program Delivery.</p>
<p>4.3 Addressing Racial and Ethnic Disparities</p> <p><i>Black Americans are overrepresented in the total population experiencing homelessness in the United States relative to total population</i></p>	<p>15 points – Agency provides clear narrative addressing all criteria.</p>

<p><i>representation. According to the Austin/Travis County Continuum of Care Racial Disparities report, Black/African American residents account for 9 percent of Travis County’s total population, but 32 percent of the population experiencing homelessness in the same area. This is a dramatic overrepresentation and a key challenge facing our homelessness response system and the Austin/Travis County community generally.</i></p> <p><i>Provide a narrative describing how your project is addressing racial disparities in service delivery.</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Plan for recruitment, hiring, retention, and promotion of Black staff. • Mention client feedback in evaluation of program and service delivery • Mention client feedback in improving racial equity in service delivery • Subcontracting with Black-led organizations for any eligible costs (e.g., outreach, peer support, substance use treatment, case management, housing navigation) • Mention disaggregation of data to identify patterns in housing placement and successful program exit • Professional development opportunities, such as trainings, on racial equity or anti-racism provided to staff, agency leadership, and/or board of directors. 	<p>12 points – Agency provides clear narrative addressing some criteria - must include: use of client feedback, <i>and</i> staff training, <i>and</i> plan for recruitment/hiring/retention/promotion of Black staff.</p> <p>9 points – Agency provides clear narrative addressing some criteria – including use of client feedback, <i>and</i> staff training <i>or</i> plan for recruitment/hiring/retention/promotion of Black staff.</p> <p>6 points – Agency provides clear narrative addressing some criteria – including use of client feedback.</p> <p>3 points – Agency provides clear narrative addressing some criteria <i>but</i> do not mention any client feedback.</p> <p>0 points – Agency does not have a clear plan for addressing racial disparities in service delivery.</p>
<p style="text-align: center;">4.4 Policies, Procedures, & Best Practices</p> <p><i>For RRH, and Joint TH-RRH programs ONLY: provide your project’s policy for determining participants’ rent portions as required by 24 CFR 578.37(a)(1)(ii)(A)-(B) and attach any tools utilized to determine rent portions. Provide a narrative detailing how the project utilizes progressive engagement in the determination of rent portion over time.</i></p> <p>Required Attachments:</p> <ul style="list-style-type: none"> • Rental Subsidy Determination Tool(s) • <i>Optional:</i> Other Relevant Program Policies/Documents/Materials 	<p>5 points – Narrative indicates an in- depth understanding of the best practice and clearly demonstrates how it is applied in program operations. Additional attachments further show how the best practice is implemented in service delivery.</p> <p>4 points –All elements in the question are addressed, <i>and</i></p>

For **TH** programs ONLY: what tools, strategies, and programming do you use during participant's time in transitional housing to ensure that individuals are prepared to take over their lease?

Required Attachments:

- Policies and/or program tools used in increasing participant income, life skills, and housing location
- *Optional:* Other Relevant Program Policies/Documents/Materials

For **PSH** programs ONLY: describe how your project promotes a culture of moving on. What are the techniques and frequency with which case managers discuss moving on with program participants, and what specific training do your case managers receive to explore these strategies with clients? Attach any tools or program policies you use for moving on strategies.

Required Attachments:

- Moving On Materials
- *Optional:* Other Relevant Program Policies/Documents/Materials

For **HMIS** programs ONLY: describe the community **data quality improvement** strategies your staff use and the data quality and data quality monitoring plans and policies your project follows. Attach the data quality plan(s), policies, and tools you use for ensuring and improving data quality.

Required Attachments:

- Data Quality Plan
- *Optional:* Other Relevant Program Policies/Plans/Tools

For **SSO** programs providing **Diversion** services: describe the housing problem solving strategies your staff use to explore immediate housing resolutions with clients during the [two weeks according to best practice] period before Coordinated Assessment. What percentage of clients are successfully diverted before CA, and what percentage of clients are still able to attain a rapid exit solution after CA but before enrollment in a permanent housing (RRH/PSH) project? Please attach any worksheets you use for housing problem solving activities for new clients engaged in diversion.

Required Attachments:

- Housing Problem Solving Materials for Diversion
- *Optional:* Other Relevant Program Policies/Plans/Tools

narrative indicates an understanding of the best practice; *and* narrative demonstrates how it is applied in program operations *and* narrative does **not** include clear examples of how best practice is applied in program operations.

3 points – All elements in the question are addressed, *and* narrative indicates an understanding of the best practice *and* an **incomplete** explanation how the best practice is applied in program operations/service delivery.

2 points – Some elements in the question are addressed, *and* narrative indicates an understanding of the best practice *and* an **incomplete** explanation how the best practice is applied in program operations/service delivery.

1 point – Some elements in the question are addressed, *and* narrative indicates incomplete understanding of the best practice *and* does not fully address how agency implements best practice in program operations/service delivery.

0 points – Narrative is incomplete and/or indicates no implementation of the best practice.

4.5 Lived Expertise

Describe how your agency identifies areas for improvement and improves service delivery through feedback from past and current program participants. Please provide specific examples of formally solicited suggestions made by clients that resulted in your program making specific changes to its operations to improve outcomes or practices based on participants' feedback. Please describe your formal process for collecting client feedback, including the frequency with which it occurs, evidence of robust/concrete agency responses to that feedback, and methods by which persons with lived experience of homelessness are compensated for their participation and contributions to your agency's improvement. Has your agency hired persons with lived experience of homelessness to work as full-time staff in its programs?*

**For HMIS projects that do not provide direct services to clients, this includes clients whose data has been input into the HMIS system.*

Required Attachments:

- Participant Feedback & Compensation Policy/Policies
- Other Relevant Policies
- Up to 3 feedback forms (de-identified)

15 points – Meets all criteria. Agency provides evidence that client feedback is routinely collected as well as specific examples of how they have used the feedback to make improvements. To score a 15, the agency must have a clear & consistent formal process for compensating persons with lived experience for their solicited participation and feedback AND must actively employ those with lived experience of homelessness as full-time staff in the agency's programs.

10 points – Meets basic criteria adequately with no concerns. Agency provides evidence that client feedback is collected routinely as well as examples of how they have used the feedback to make improvements. To score a 10, the agency must have a clear & consistent formal process for compensating persons with lived experience of homelessness for their solicited participation and feedback.

5 points – Meets basic criteria with some concerns identified. Agency demonstrates an understanding of the importance of lived experience of homelessness

	<p>but cannot provide evidence of collecting client feedback, improvements made from feedback, or compensation for participation by those with lived experience of homelessness.</p> <p>0 points – Does not meet criteria.</p>
<p style="text-align: center;">4.6 Increasing Safety for Survivors of Domestic Violence</p> <p><i>According to the Austin/Travis County Continuum of Care Needs and Gaps report, 34% of people experiencing homelessness reported being survivors of domestic violence. It is important that all programs providing services to those experiencing homelessness take this into account, not just DV providers.</i></p>	<p>For non-HMIS projects: 10 points – All criteria met.</p> <p>7 points – Agency has policies and practices in place to ensure and assess participant safety, privacy, and security; <i>and</i> agency</p>

For non-HMIS projects, provide a narrative describing how your project is delivering services to clients and operating through a trauma-informed lens, how your staff are trained to do so, and what improvements you have made in ensuring safety for survivors of domestic violence.

For HMIS projects, provide a narrative describing how your project operates its database and trains the community to protect client safety and information privacy through data security standards and practices; how project staff are trained to do so and how they train others to do so; and what improvements you have made in ensuring safety for survivors of domestic violence.

Scoring Criteria:

- For non-HMIS projects:
 - Does the application identify policies and practices to assess participant safety and increasing to safety over time?
 - Does the response indicate staff are provided regular and frequent opportunities for training on how to increase safety and provide trauma-informed services.
 - Does the applicant indicate the project involvement in and utilization of the local VAWA Policies, including providing participants information on VAWA rights at eligibility screening, termination, and evictions?
 - How does the project, if applicable, work with fair market landlords to educate them on VAWA protections and enshrine those protections in rental assistance agreements or participant leases?
- For HMIS projects:
 - HMIS Lead has a designated staff person who is responsible for ensuring privacy and security standards are implemented as required by HUD.
 - Project either provides a narrative description of the process/standards or an attachment is provided. Examples of documentation may include but is not limited to: (job description, HMIS Policies).
 - Conduct background check on all employees who access HMIS or view HMIS data.
 - HMIS Lead conduct Privacy and Security Trainings and follows up on all privacy and security standards on a regular basis.

provides regular training opportunities to staff; and agency does **not** work with fair market landlords to ensure VAWA protections.

4 points – Agency has policies and practices in place to ensure and assess participant safety, privacy, and security; and agency does **not** provide regular training opportunities to staff.

0 points – Agency does not have policies and practices in place to ensure and assess participant safety, privacy, and security.

For HMIS projects:

10 points – All criteria met.

7 points – All criteria met except agency does not have designated staff person responsible for activities included in criteria.

4 points – Agency ensures all privacy and security standards are implemented *and* provides background checks on all employees who access HMIS or view HMIS data; *and* agency does **not** have designated staff person *and* agency does **not** conduct regular trainings on privacy and security.

0 points – Agency does not have policies and practices in place to ensure and assess participant privacy and security.

<p style="text-align: center;">4.7a Severity of Barriers – non HMIS only</p> <p>Please provide a narrative of policies and practices that the project as adopted to address the barriers experienced by program participants in attaining rapid placement in permanent housing or the ability to maintain permanent housing in Austin’s competitive housing market.</p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> - 37% of clients enrolled in HRS programs in 2021 were chronically homeless, and 34% were survivors of domestic violence. - 50% of clients enrolled in HRS programs report having been denied access to employment or housing due to their criminal background. - 62% of clients enrolled in HRS programs report a mental health problem. 	<p>10 points – The applicant’s narrative provides a detailed description of policies and practices that support multiple barriers experienced by program participants, including mention of best practice <i>and</i> procedures in place to support those with criminal backgrounds and/or mental illness in attaining housing.</p> <p>7 points - The applicant’s narrative provides a description of policies and practices that support barriers experienced by program participants, including mention of best practice.</p> <p>5 points - The applicant’s narrative provides a description of policies and practices that support barriers experienced by program participants.</p> <p>0 points – Narrative does not address any policies or practices currently in place to address barriers experienced by clients.</p>
<p style="text-align: center;">4.7b HMIS Administrator Checklist – HMIS only</p> <p><i>Complete and attach the HMIS System Administrator Checklist based on project information.</i></p> <p>Required Attachment:</p> <ul style="list-style-type: none"> • HMIS System Administrator Checklist <p><i>NOTE: This scoring element is regarding the effort to complete and use the tool – not on the results of the tool.</i></p> <p>Scoring Criteria:</p> <ul style="list-style-type: none"> • Agency completed and attached the System 	<p>10 points – Criteria met.</p> <p>0 – Does not meet criteria.</p>

Administrator Checklist

- All questions and fields answered throughout the checklist with notes included where necessary



**Ending Community Homelessness Coalition (ECHO)
Permanent Supportive Housing (PSH) Continuum of Care Project
Quarterly Performance Scorecard** (Rev. 1/03/2019)

AGENCY NAME:	
PROJECT NAME:	
REPORTING PERIOD:	7/1/2019 - 6/30/2020

Scorecard Summary

Rating Category	Maximum Points	Project Score <i>(This section auto-populates as card is completed)</i>
1. HMIS Data Quality	32	0
2. Project Performance	68	0
Total Points	100	0

The purpose of these Scorecards is for Austin/Travis County CoC-funded projects monitor compliance and performance on a quarterly basis. Scores are generated from reports using ServicePoint, the local HMIS database. Data collected from reports is then entered into the Quarterly Performance Scorecard. Save this as a PDF to submit with your Scorecard. Agencies using a comparable database (e.g., Victim Service Providers) must provide the CoC HMIS Lead Agency documentation on how all data generated follows and matches the same reporting logic.

1. Overview of HMIS Data Quality Questions

► HMIS participation and data quality are priorities for both ECHO and the U.S. Department of Housing and Urban Development (HUD). Accurate, complete and timely data is crucial to determine whether projects are contributing to ending homelessness.

2: Overview of Project Performance Questions

► Achieving program outcomes is crucial to ensure programs are making an impact and ending homelessness for their program participants.

► Assessing and monitoring project outcomes is also necessary to understand a program's rate of success and their contribution to meeting performance goals at the CoC level.

3: Scorecard Comments

► Use this space after completing scorecard to write any comments on your score.

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1: HMIS Data Quality						
1.1	<p>Data Completeness The CoC is monitored by HUD for HMIS data quality including completeness.</p> <p><i>What is the projects' percentage of completed values on all HUD required data elements for the last quarter?</i></p>	ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS Data Completeness Report Card (CM)" > Tab A - Overall Percentage		<p><i>Percentage of Completed Values</i></p> <ul style="list-style-type: none"> > 99% → 8 pts > 97% → 6 pts > 95% → 3 pts 	8	
1.2	<p>Timely Submission of Data Completeness Reports A <i>Data Completeness</i> report is due to ECHO on the 10th of each month.</p> <p><i>Out of the three Data Completeness reports due this quarter, what were the number of timely reports submitted to ECHO?</i></p>	Refer to emails sent to ECHO HMIS Director for submission dates. Compare submission dates to due dates.	X/3	<p><i>Number of Timely Data Completeness Reports</i></p> <ul style="list-style-type: none"> 3 out of 3 → 6 pts 2 out of 3 → 4 pts 1 out of 3 → 2 pts 	6	
1.3	<p>Timely APR Submission Timely submission of APRs to HUD is important for the CoC as it impacts its CoC funding.</p> <p><i>Did your project submit the last applicable APR within the required period, that is within 90 days of the end of your agency's operating year?</i></p>	To calculate, subtract the <i>Submission Date</i> minus the <i>End of the Operating Year</i> ECHO will verify submission date in Sage.		<p><i>Timely APR Submission</i></p> <ul style="list-style-type: none"> APR submitted on time → 6 pts APR not submitted on time → 0 pts 	6	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
1.4	<p>Timeliness of Data Entry</p> <p>The CoC and CoC-funded projects are monitored by HUD for data quality including timeliness in HMIS. HMIS Policies and Procedures require data to be input within 5 business days of interaction with a client.</p> <p><i>What % of entry/exits were created in 6 days or less during the reporting period?</i></p>	<p>To calculate Rate of Timely Data Entry:</p> <ol style="list-style-type: none"> [(# of Start Records in 6 days or less) + (# of Exit Records in 6 days or less)] / [(Total # Start Records) + (Total # Exit Records)] <p>To calculate 1: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit records created in 6 days or less.</p> <p>To calculate 2: ServicePoint > Reports > CoC APR > 6e Data Quality: Timeliness > Sum all Start and Exit Records</p>		<p><i>Rate of Timely Data Entry:</i></p> <ul style="list-style-type: none"> 75% - 100% → 6 pts 74% - 0% → 0 pts 	6	
1.5	<p>Timeliness of Data Entry: Annual Assessments</p> <p>HUD requires CoC-funded projects to complete Annual Assessments no more than 30 days before or after the anniversary of the client's Project Start Date.</p> <p><i>What percent of the Annual Assessments that were due during the reporting period were completed on time?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "ECHO HMIS - Annual Assessments Calculator - 2019 " > Calculate the percent of completed annual assessments</p>		<p><i>Percent of Annual Assessments Completed on Time</i></p> <ul style="list-style-type: none"> 100% → 6 pts 95-99% → 4 pts 85-94% → 2 pts 	6	
Total HMIS Data Quality					32	0
2: Project Performance						
2.1	<p>Successful Housing Placement (exits or retentions) from PSH</p> <p>Successful housing outcomes are one of the most important measures of program success. It is also CoC Performance Measure 7.b.2.</p> <p><i>What is the percentage of persons that remained in the PSH project or exited to a permanent housing destination?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0706 - Permanent Housing Placement-Retention Metric 7" > Tab A - Summary > Metric 7b.2 - Current Year Counts Percentage successful exits</p>		<p><i>Successful Housing Placement from PSH</i></p> <ul style="list-style-type: none"> 97-100 % → 12 pts 94-96 % → 8 pts 90-93 % → 4 pt 	12	
2.2	<p>Returns to Homelessness</p> <p>Reducing returns to homelessness is one of the most important measures of program success. It is also CoC Performance Measure 2.</p> <p><i>What is the percentage of persons returning to homelessness within 24 months of exiting to permanent housing?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0701 - Exits to Permanent Housing with Return to Homelessness" > Tab A - Summary > Percentage of Returns in 2 Years</p>		<p><i>Returns to Homelessness</i></p> <ul style="list-style-type: none"> 0-4 % → 12 pts 5-9 % → 8 pts 10-15 % → 4 pts 	12	
2.3	<p>Income Growth for Stayers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs to increase program participants' income through the NOFA and System Performance Measures.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the reporting period?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.3 - Percentage of adults who increased total income</p>		<p><i>Income Growth for Stayers</i></p> <ul style="list-style-type: none"> 81-100 % → 8 pts 61-80 % → 5 pts 40-60 % → 3 pt 	8	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.4	<p>Income Growth for Leavers</p> <p>Improving someone's access to financial resources is crucial to reducing the person's vulnerability to homelessness. HUD is encouraging CoCs, through the NOFA and System Performance Measures, to increase program participants' income.</p> <p><i>What is the percentage of adults who increased total income (earned and non-employment) over the quarter?</i></p>	<p>ServicePoint > ART > Public Folder > CoC Project Performance Scorecards > "0703 - Employment and Income Growth for CoC Funded Projects Metric 4" > Tab A - Summary > Metric 4.6 - Percentage of adults who increased total income</p>		<p><i>Income Growth for Leavers</i></p> <ul style="list-style-type: none"> • 91-100 % → 8 pts • 81-90 % → 5 pts • 71-80 % → 3 pt 	8	
2.5	<p>Bed Utilization Rate</p> <p>Bed utilization is important to ensure we are fully utilizing our inventory. The CoC and individual projects are scored by HUD on this measure in the NOFA, with CoCs that have less than 85% bed utilization not receiving any points.</p> <p><i>What is the project's average bed utilization rate for the reporting period?</i></p>	<p>Bed utilization rate =</p> <ol style="list-style-type: none"> 1. [Average persons served per night] / 2. [the "total beds" reported in the Project Application] <p>To calculate 1: ServicePoint > Reports (not ART) > CoC APR > 7b - Point in Time Count of Persons on the Last Wednesday > Average the four point in times together to calculate the average number served > (January + April + July + October) / 4 = Average Served</p> <p>2. "Total Beds" is the number of beds in the project's most recent Project Renewal Application to HUD. ECHO can provide you with this number if you need it.</p>	X / X = X%	<p><i>Bed Utilization Rate</i></p> <ul style="list-style-type: none"> • 96-100 % → 8 pts • 91-95 % → 5 pts • 85-90 % → 3 pts 	8	
2.6	<p>Coordinated Assessment (CA) Clients:</p> <p>Per 24 CFR 578.(a)(8), CoCs must establish and operate either a coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The purpose is to allocate assistance as effectively as possible, prioritizing services to those that need it the most.</p> <p><i>What was the percentage of new clients that were accepted into the project that had completed Coordinated Assessment?</i></p>	<p>ServicePoint > ART > Public Folder > ART ECHO Data Quality (Report Cards) > "ECHO HMIS New Clients CA Complete"</p>	X / X = X%	<p><i>Percentage of CA Clients:</i></p> <ul style="list-style-type: none"> • 90-100% → 12 pts • ≤89% → 0 pts 	12	

#	Overview	Where to find information?	PROJECT ANSWER	Scoring Mechanism	Maximum Possible Pts	PROJECT SCORE
2.7	<p>Low-barrier admission policies Low barrier admission policies are important to prevent screening out people for assistance because of perceived barriers to housing or services. Housing First practices are a requirement of all HUD CoC-funding recipients. The four components are:</p> <p>Income: <i>Are participants screened out based on having too little or no income?</i></p> <p>Substance Use: <i>Are participants screened out based on an active or history of substance use?</i></p> <p>Criminal Record: <i>Are participants screened out based on having a criminal record - with exceptions for HUD-mandated restrictions?</i></p> <p>Domestic Violence: <i>Are participants screened out based on history of domestic violence (e.g. lack of a protective order, period of separation from abuser, or law enforcement involvement)?</i></p>	Refer to your housing program eligibility criteria-policies and procedures & answer accordingly. Please attach a copy of the program policy to this scorecard, indicating page where criteria is outlined.		<p><i>Low-barrier admission policies</i></p> <ul style="list-style-type: none"> • Program does not screen out on any of the criteria → 8 pts • Program screens out on any combination of the criteria→ 0 pts 	8	
Total Project Performance					68	0

TX -503 Independent Review Team Scoring			
Organization	HATC	Project Component Type	PSH
Project Name	Upward		
Reviewer Name	Amanda Jasso		

Local Application	Questions	Max Points	Points Awarded	Notes
	1.1 Describe any changes and/or amendments made to this project during	N/A	N/A	No significant changes
	1.2 Describe any waivers or expedited amendments you utilized for the	N/A	N/A	6 covid waivers
	1.3 What is your annual renewal demand?	N/A	N/A	\$1,126,479
	2.1 Please attach a copy of the most recently completed audited financial	P/F	P	
	2.2 73% of the population experiencing homelessness in Austin/Travis County identifies as non-white (Asian, Black, Native/Indigenous, Pacific Islander, Hispanic/Latino, two or more races). What percentage of the applicant's organization staff identifies as non-white? What percentage of	10	6	The % of HATC's staff who identify as nonwhite: 60% The % of HATC's executive leadership team who identify as nonwhite: 67%. The % of Board of Directors who identify as nonwhite: 60%.
	2.3 Has the project been monitored by HUD at any point over the past 2	N/A		No
	2.4 Have any funds related to the renewal project request been recaptured	10	0	deobligated 16%
	3.1 Select the proposed component type:	5	0	
	3.2 What is the total number of units (if applicable)? What is the total	N/A	N/A	74
	3.3 The FY22 Community Funding Priorities indicate top priority to projects	5	0	mental illness and substance abuse diagnosis
	4.1 Describe any strategies and/or efforts made during the last 12 months to improve program outcomes. Discuss how your agency has used data including HMIS reports to identify ways to improve services, program	10	9	collected participant feedback through a needs assessment; answer focuses on efforts made to improve outcomes but less on data collection
	4.2 Please describe how the practice of Housing First is implemented at	5	5	
	4.3 Black Americans are overrepresented in the total population experiencing homelessness in the United States relative to total population representation. According to the Austin/Travis County Continuum of Care Racial Disparities Report, Black/African American residents account for 9 percent of Travis County's total population, but 32 percent of the population	15	6	appears that limited steps have been taken to close disparities based on response; hiring of HR ED who is tasked with org culture change, seems to align more with compliance rather than racial equity; does not include plans for hiring/promotion/retention of Black staff; does not mention client feedback; does not mention training.
	4.4 For PSH programs only: describe how your project promotes a culture	5	5	
	4.5 Describe how your agency identifies areas for improvement and improves service delivery through feedback from past and current program participants. Please provide specific examples of formally policies suggestions made by clients that resulted in your program making specific changes to its operations to improve outcomes or practices based on	15	6	does not mention compensation policies; has not hired any FT staff with lived experience; data collected from participants through exit interviews; anonymous feedback can be shared anytime; provided participant surveys, but does not indicate what the outcomes were for those who requested support
	4.6 According to the Austin/Travis County Continuum of Care Needs and Gaps report, 34% of people experiencing homelessness reported being survivors of domestic violence. It is important that all programs providing	10	9	process appears to be dependent on participant request; does not indicate there is active engagement with landlords; training required yearly, does not indicate how often it is offered.
	4.7a Please provide a narrative of policies and practices that the project as	10	7	landlord outreach specialists through Integral Care; doesn't expand on how HATC as an agency plays a large part in the project's role of reducing barriers, though states that HATC has low barrier screening criteria
	4.7b HMIS Administrator Checklist – HMIS only Complete and attach the	10	0	
	Points Possible	100	53	

From: NOFO <nofo@austinecho.org>

Sent: Thursday, September 8, 2022 10:21 AM

To: Quincy Dunlap <Quincy_Dunlap@aaul.org>; Tenay Greene <Tenay_Greene@aaul.org>

Subject: RE: AAUL FY22 CoC NOFO Application - Deficiencies

Good morning Tenay and Quincy,

We did not receive your corrected applications by the due date of Wednesday, September 7th at 5:00pm. Unfortunately, this means that we will need to reject the AAUL HOMES RRH New Project Application for the FY22 CoC NOFO Local Competition, on the basis of not meeting threshold requirements.

Thank you for submitting an application for this year's NOFO competition. Please let me know if you have any questions.

Maya Beit-Arie, MSW

Associate Director of Strategy & Community Planning

Ending Community Homelessness Coalition (ECHO)

Pronouns: She/Her/Hers

Cell: (617) 794-4178

mayabeit-arie@austinecho.org

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From: Quincy Dunlap <Quincy_Dunlap@aaul.org>

Sent: Friday, September 2, 2022 4:36 PM

To: NOFO <nofo@austinecho.org>; Tenay Greene <Tenay_Greene@aaul.org>

Subject: RE: AAUL FY22 CoC NOFO Application - Deficiencies

Thank you Maya. We will address the identified deficiencies by the deadline.

Respectfully,

Quincy Dunlap

President and CEO



8011 Cameron Road

Building A-100

Austin, TX 78754

(512) 478-7176

Quincy_Dunlap@aaul.org

Click the Graphic to go directly to Juneteenth registration!!!



Join the Movement, visit www.aaul.org

Support the AAUL: <https://aaul.org/donate-austin>

"You can't do great thinking with bad information".

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From: [Quiana Fisher](#)
To: [Lorie Barzano](#); [Jason Phillips](#)
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project Notification
Date: Thursday, September 15, 2022 6:31:00 PM
Attachments: [Caritas- MyHome.docx](#)
[image001.png](#)

Hello Caritas of Austin Team

This email serves to notify you that your project application **MyHome** has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2022 NOFO competition program Priority Listings can be found on the ECHO website here: <https://1zdndu3n3nla353ymc1h6x58-wpengine.netdna-ssl.com/wp-content/uploads/2022/09/2022-CoC-Program-Local-Competition-Projects-Accepted-Rejected-or-Reduced-and-Draft-Priority-Listing.pdf>

The Austin/Travis County CoC's Continuum of Care Program Competition Rank and Review Appeal Policy can be found on the ECHO website, under "Local CoC Program Policies," here: https://1zdndu3n3nla353ymc1h6x58-wpengine.netdna-ssl.com/wp-content/uploads/2022/08/FY22-Review-Scoring-and-Ranking-Policy_FINAL.pdf

If you have questions or concerns, please contact us at NOFO@austinecho.org

Quiana Fisher, MSW

Homeless Response System Strategy Director

Ending Community Homelessness Coalition- ECHO

Pronouns: She/ Her/ Hers

Phone 512.579.8418

quianafisher@austinecho.org

www.austinecho.org



Providing dynamic, proactive leadership that engages policy makers
and the community to end homelessness

From: [Quiana Fisher](#)
To: [Whitney Bright](#); [Matthew Mollica](#)
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project Notification
Date: Thursday, September 15, 2022 6:33:00 PM
Attachments: [ECHO- HMIS.docx](#)
[image001.png](#)

Hello ECHO Team,

This email serves to notify you that your project application **HMIS** has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2022 NOFO competition program Priority Listings can be found on the ECHO website here: <https://1zdndu3n3nla353ymc1h6x58-wpengine.netdna-ssl.com/wp-content/uploads/2022/09/2022-CoC-Program-Local-Competition-Projects-Accepted-Rejected-or-Reduced-and-Draft-Priority-Listing.pdf>

The Austin/Travis County CoC's Continuum of Care Program Competition Rank and Review Appeal Policy can be found on the ECHO website, under "Local CoC Program Policies," here: https://1zdndu3n3nla353ymc1h6x58-wpengine.netdna-ssl.com/wp-content/uploads/2022/08/FY22-Review-Scoring-and-Ranking-Policy_FINAL.pdf

If you have questions or concerns, please contact us at NOFO@austinecho.org

Quiana Fisher, MSW

Homeless Response System Strategy Director

Ending Community Homelessness Coalition- ECHO

Pronouns: She/ Her/ Hers

Phone 512.579.8418

quianafisher@austinecho.org

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Providing dynamic, proactive leadership that engages policy makers
and the community to end homelessness

From: [Quiana Fisher](#)
To: [Sheila Joseph](#)
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project Notification
Date: Thursday, September 15, 2022 6:35:00 PM
Attachments: [Front Steps- FS Housing .docx](#)
[image001.png](#)

Hello Front Steps Team,

This email serves to notify you that your project application **FS Housing** has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2022 NOFO competition program Priority Listings can be found on the ECHO website here: <https://1zdndu3n3nla353ymc1h6x58-wpengine.netdna-ssl.com/wp-content/uploads/2022/09/2022-CoC-Program-Local-Competition-Projects-Accepted-Rejected-or-Reduced-and-Draft-Priority-Listing.pdf>

The Austin/Travis County CoC's Continuum of Care Program Competition Rank and Review Appeal Policy can be found on the ECHO website, under "Local CoC Program Policies," here: https://1zdndu3n3nla353ymc1h6x58-wpengine.netdna-ssl.com/wp-content/uploads/2022/08/FY22-Review-Scoring-and-Ranking-Policy_FINAL.pdf

If you have questions or concerns, please contact us at NOFO@austinecho.org

Quiana Fisher, MSW

Homeless Response System Strategy Director

Ending Community Homelessness Coalition- ECHO

Pronouns: She/ Her/ Hers

Phone 512.579.8418

quianafisher@austinecho.org

www.austinecho.org



Providing dynamic, proactive leadership that engages policy makers
and the community to end homelessness

From: [Quiana Fisher](#)
To: dylans@hacanet.org; [Lisa Garcia](#)
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project Notification
Date: Thursday, September 15, 2022 6:40:00 PM
Attachments: [HACA- Onward.docx](#)
[image001.png](#)

Hello HACA Team,

This email serves to notify you that your project application **Onward** has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2022 NOFO competition program Priority Listings can be found on the ECHO website here: <https://1zdndu3n3nla353ymc1h6x58-wpengine.netdna-ssl.com/wp-content/uploads/2022/09/2022-CoC-Program-Local-Competition-Projects-Accepted-Rejected-or-Reduced-and-Draft-Priority-Listing.pdf>

The Austin/Travis County CoC's Continuum of Care Program Competition Rank and Review Appeal Policy can be found on the ECHO website, under "Local CoC Program Policies," here: https://1zdndu3n3nla353ymc1h6x58-wpengine.netdna-ssl.com/wp-content/uploads/2022/08/FY22-Review-Scoring-and-Ranking-Policy_FINAL.pdf

If you have questions or concerns, please contact us at NOFO@austinecho.org

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Homeless Response System Strategy Director

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From: [Quiana Fisher](#)
To: [Christina Montes](#); [Victoria Perez](#)
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project
Date: Thursday, September 15, 2022 6:42:00 PM
Attachments: [HATC- Upward.docx](#)
[image001.png](#)

Hello HATC Team,

This email serves to notify you that your project application **Upward** has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

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From: [Quiana Fisher](#)
To: [Kali Holyfield](#); marlene.buchanan@integralcare.org
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project Notification
Date: Thursday, September 15, 2022 6:38:00 PM
Attachments: [Integral Care- Fresh Start.docx](#)
[image001.png](#)

Hello Integral Care Team,

This email serves to notify you that your project application **Fresh Start** has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

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From: [Quiana Fisher](#)
To: [Darcy Rendon](#); [Miranda Spiro](#)
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project Notification
Date: Thursday, September 15, 2022 6:45:00 PM
Attachments: [Lifeworks- Housing Options.docx](#)
[image001.png](#)

Hello Lifeworks Team,

This email serves to notify you that your project application **Housing Options** has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

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From: [Quiana Fisher](#)
To: [Erin Goodison](#); [Hosie Washington](#)
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project Notification
Date: Thursday, September 15, 2022 6:49:00 PM
Attachments: [SAFE- SHP.docx](#)
[image001.png](#)

Hello SAFE Team,

This email serves to notify you that your project application **SH**P has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

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From: [Quiana Fisher](#)
To: [Erin Goodison](#); [Hosie Washington](#)
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project Notification
Date: Thursday, September 15, 2022 7:08:00 PM
Attachments: [image001.png](#)
[SAFE- DV RRH.docx](#)

Hello SAFE Team,

This email serves to notify you that your project application **DV RRH** has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

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From: [Quiana Fisher](#)
To: [Enrique Rivera](#); [Jay Filderman](#); [Audrey Vivar](#)
Cc: [Kate Moore](#); [Maya Beit-Arie](#)
Subject: 2022 CoC Program Renewal Project Notification
Date: Thursday, September 15, 2022 6:48:00 PM
Attachments: [TSA- Passages II.docx](#)
[image001.png](#)

Hello TSA Team,

This email serves to notify you that your project application **Passages II** has been accepted and ranked as part of the Austin/Travis County FY2022 Continuum of Care Program Competition to be submitted to the U.S. Department of Housing and Urban Development.

The Austin/Travis County CoC Program 2022 NOFO competition program Priority Listings can be found on the ECHO website here: <https://1zdndu3n3nla353ymc1h6x58-wpengine.netdna-ssl.com/wp-content/uploads/2022/09/2022-CoC-Program-Local-Competition-Projects-Accepted-Rejected-or-Reduced-and-Draft-Priority-Listing.pdf>

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