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# SYSTEM PERFORMANCE REVIEW

AUSTIN / TRAVIS COUNTY COC

APRIL 5, 2021



# GENERAL

- System Performance Measures are one of the primary ways that HUD evaluates how effective Austin / Travis County is at ending homelessness.
- Performance is heavily considered in the annual COC Collaborative Application (will impact funding awarded for renewals and new projects).
- Most recent submission will be FY 2020, and was submitted to HUD on 3/1/2021.
- System Performance Measures are always reported on the federal fiscal year.
  - FY 17: 10/01/2016 – 09/30/2017
  - FY 18: 10/01/2017 – 09/30/2018
  - FY 19: 10/1/2018 – 9/30/2019
  - FY 20: 10/1/2019 – 09/30/2020



# WHAT PROJECTS ARE INCLUDED IN THE REPORT?

Any HMIS-participating project that has the following project type is included in at least one of the System Performance Measure Reports:

- Street Outreach (SO)
- Emergency Shelter (ES)
- Transitional Housing (TH)
- Safe Haven (SH)
- Rapid Rehousing (RRH)
- Permanent Supportive Housing (PSH)
- Other Permanent Housing (OPH)

# WHAT ARE THE SYSTEM PERFORMANCE MEASURES?

- Measure 1: Length of Time People Experience Homelessness
- Measure 2: Returns to Homelessness
- Measure 3: Number of People Experiencing Homelessness
- Measure 4: Employment and Income Growth for Persons in CoC-funded projects
- Measure 5: Number of People Experiencing Homelessness for the First Time
- Measure 6: Homeless Prevent and Housing Placement of Persons defined as Cat. 3 (*Does not apply to our CoC*)
- Measure 7: Successful Exits to Permanent Housing or Retention of Permanent Housing



# MEASURE 1: LENGTH OF TIME PEOPLE EXPERIENCE HOMELESSNESS

|       | Average LOT in Homeless Projects | Trends in Performance | Considering Time Homeless Prior to Entry into Project | Trends in Performance |
|-------|----------------------------------|-----------------------|---|-----------------------|
| FY 17 | 90 days                          | Decrease              | 362 days  | Increase              |
| FY 18 | 93 days                          | Increase              | 421 days  | Increase              |
| FY 19 | 80 days                          | Decrease              | 417 days  | Decrease              |
| FY 20 | 112 days                         | Increase              | 718 days  | Increase              |

- LOT = Length of Time
- Project types included: Emergency Shelter, Safe Haven, Transitional Housing



## MEASURE 2: RETURNS TO HOMELESSNESS

|       | Return to Homelessness after a PH project: | Trends in Performance | Total Returns to Homelessness: | Trends in Performance |
|-------|--|-----------------------|--------------------------------|-----------------------|
| FY 17 | 14% return                                 | Maintaining           | 17% return                     | Increase              |
| FY 18 | 18.50% return                              | Increase              | 19% return                     | Increase              |
| FY 19 | 15% return                                 | Decrease              | 17% return                     | Decrease              |
| FY 20 | 16% return                                 | Increase              | 18% return                     | Increase              |

- To be included in this measure, the client must have exited from a homeless project **to a permanent destination** and then **return back to homelessness** within the next **two years**.
- PH = Permanent Housing (PSH, OPH, RRH)
- Return to homelessness is captured by having an entry into a homeless project in HMIS.



## MEASURE 3: NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS

|       | Annual HMIS Total | Trend    |
|-------|-------------------|----------|
| FY 17 | 4,491             | Decrease |
| FY 18 | 4,409             | Decrease |
| FY 19 | 4,704             | Increase |
| FY 20 | 3,386             | Decrease |

- This measure looks at the total number of people with entries into homeless programs in HMIS during the reporting year (Annual HMIS Total).
- Project types included: Emergency Shelter, Transitional Housing, and Safe Haven.



## MEASURE 4: EMPLOYMENT AND INCOME GROWTH FOR PERSONS IN COC-FUNDED PROJECTS

|       | Income Growth for Stayers | Trends in Performance | Income Growth for Leavers | Trends in Performance |
|-------|---------------------------|-----------------------|---------------------------|-----------------------|
| FY 17 | 38%                       | Increase              | 62%                       | Increase              |
| FY 18 | 49%                       | Increase              | 55%                       | Decrease              |
| FY 19 | 60%                       | Increase              | 50%                       | Decrease              |
| FY 20 | 47%                       | Decrease              | 43%                       | Decrease              |

- Only includes clients in COC-Funded projects
- “Stayer”: Any client that was active in the project for at least one full year and was active at the end of the reporting period (stayed in the project).
- “Leaver”: Any client that was active in the project during the reporting period and exited the project during the reporting period (left the project).





## MEASURE 5: NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS FOR THE FIRST TIME

|       | Annual HMIS Total | Trend    |
|-------|-------------------|----------|
| FY 17 | 3,039             | Decrease |
| FY 18 | 3,142             | Increase |
| FY 19 | 3,561             | Increase |
| FY 20 | 2,646             | Decrease |

- “First Time” is defined as not having an entry into a homeless project in HMIS within the past two years.
- Project types included: Emergency Shelter, Transitional Housing, Safe Haven, and any PH project (RRH, PSH, OPH)



# MEASURE 7: SUCCESSFUL EXITS TO PERMANENT HOUSING OR RETENTION OF PERMANENT HOUSING

|       | Exits from ES, SH, TH, and RRH projects to a Perm. Destination | Trends in Performance | Retention of PSH / OPH or Exits to a Perm. Destination | Trends in Performance |
|-------|--|-----------------------|--|-----------------------|
| FY 17 | 27%  | Maintaining           | 94%  | Maintaining           |
| FY 18 | 29%  | Increase              | 96%  | Increase              |
| FY 19 | 30%  | Increase              | 97%  | Increase              |
| FY 20 | 39%  | Increase              | 97%  | Maintaining           |

- ES: Emergency Shelter
- SH: Safe Haven
- TH: Transitional Housing
- PSH: Permanent Supportive Housing
- OPH: Other Permanent Housing

