



Membership Council  
 12/07/2020 | 1:00PM-3:00PM  
**VIRTUAL MEETINGS VIA ZOOM**  
[LINK](#)  
 Meeting ID: 875 4781 7634  
 Passcode: 654157

**Chair**      Dr. Virginia Brown  
                  Dell Medical School  
                  [Virginia.brown@austin.utexas.edu](mailto:Virginia.brown@austin.utexas.edu)

**Co-Chair**    Christy Moffett  
                  Travis County Planning & Budget Office  
                  [Christy.moffett@traviscountytexas.gov](mailto:Christy.moffett@traviscountytexas.gov)

**Agenda**

**12:30-1:00    Optional Pre-Meeting Discussion**  
 As mentioned during the Special Membership Council meeting on 11/23, we would like to gather your ideas about how, in lieu of an unsheltered PIT Count in January, we could raise awareness and engage stakeholders and the public on the issue of homelessness.  
**We will start the 12/7 Membership Council meeting 30 minutes early to allow for discussion.**  
 If you cannot attend early on 12/7 but have ideas about how to engage the public and our stakeholders or if you'd like to highlight specific donation needs, please send ideas to [Chris Davis](#) for compilation and strategy development.

**1:00-1:05    Welcome & Introductions** **Dr. Brown**  
**Action Item:** Review & Approve November 2020 Minutes

**1:05-1:20    Membership Council Business**  
**Portfolio Outreach Campaign: How to House** **Kaylin Rubin**  
     • ECHO Community Landlord Engagement

**1:20- 1:40    Committee Updates**  
     • **CoC & ESG Committee** **Erin Whelan/  
Kali Holyfield**  
         ○ **Action Item:** Review & Approve Special Projects Policy

**1:40 – 1:50    Continuum of Care & HMIS Lead Agency**  
     • 2020 Q3 CoC Scorecard Summary (page 3-4 of agenda) **Claire Burrus**

**1:50 – 2:55    Homebase Governance Updates** **Patrick Wigmore**  
     • Interim Report: Emerging Themes

**N/A            Board / Committee / Coalition Updates**  
     • **ECHO Board Updates**  
         ○ Updates will be provided by Peggy Davis Braun who will distribute the board agenda from the previous meeting.  
     • **Austin Youth Collective Council**  
         ○ TBD on how AYC updates will be provided  
     • **Youth Homelessness Demonstration Project Leadership Advisory Council**  
         ○ Updates will be posted in the meeting chat by Susan McDowell.

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- **Equity Task Group**

On 11/23/2020, the Homelessness Coalition Equity Task Group approved a proposal from the Austin Youth Collective to, “while leading with race, expand into looking at intersections of marginalization of groups that would not be served equitably without explicit focus.” In the population we serve in the Austin/Travis County homeless response system, transgender clients are disproportionately represented, and transgender clients are disproportionately Black/African American and/or Hispanic/Latinx. Future action items out of the Equity Task Group will include items that focus on equity toward this key intersectionality, among others.

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**Parking Lot/Future Agenda Items:**

- CoC Performance Scorecard Revisions
- PSH Written Standards Update: Report out by Feb 2021, Decision Making March 2021
- CoC Training on Conflict of Interest (early January)

**Approved Policy and Procedures**

- Outreach Request Policy (November 2020)
- PSH Transfer Policy (October 2020)
- CoC Performance Scorecard Timeliness Policy (August 2020)
- CE Prioritization – COVID Assessment Score Changes (August 2020)
- CE Prioritization – Assessment Score Changes (July 2020)
- HMIS Emergency Operations (July 2020)
- COVID-19 HUD Waivers & Recordkeeping (July 2020)
- Written Standards for Service Delivery (approved 7/1/20)
- CoC Termination Policy (MC approval 6/1/20)
- CoC Grant Amendment Policy & Procedure (MC approved 2/3/20)
- Performance Scorecard Appeal Policy & Procedure (MC approved 1/6/20)

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**Next Meeting:** **January 4, 2021; 1:00-3:00PM**

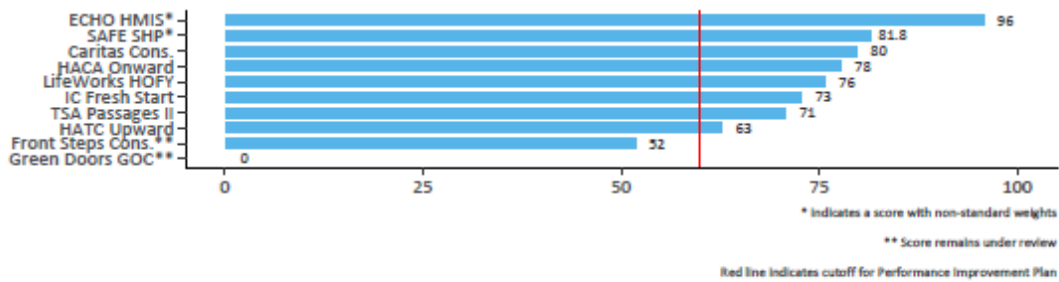
# TX-503 Austin/Travis County CoC Performance Scorecard

## Summary 2020 Quarter 3

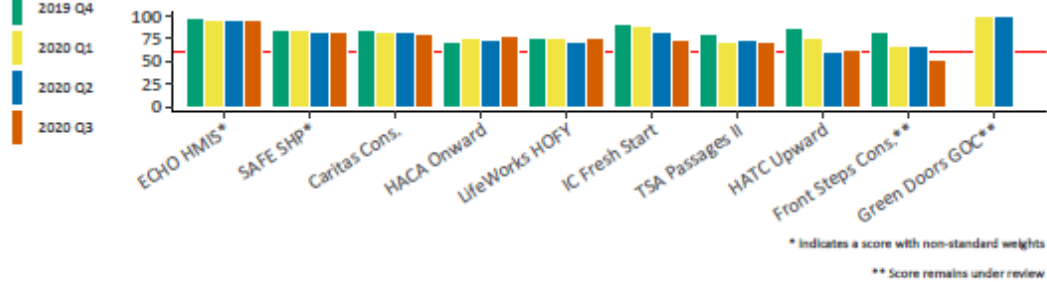
**What are Performance Scorecards?** Performance Scorecards are used as one of the ways HUD CoC funded projects in Austin/Travis County are evaluated on their ability to meet performance benchmarks. The Scorecard measures each project's ability to meet HUD expectations for the purpose of CoC funding, requirements related to grant administration, HMIS data quality, and performance outcomes. Scorecard performance over the year is used to highlight strengths, challenges, and areas for growth over time. Scorecards are completed quarterly by grant recipients and monitored by ECHO. Scorecard results from Quarter 1 are used to rank projects during the Annual CoC NOFA Competition. The following CoC-funded projects were not included in the Scorecard report: LifeWorks YHDP RRR+, LifeWorks YHDP PORT, LifeWorks YHDP Diversion, SAFE DV Bonus.

This Summary is for the most recent submission date range: October 1, 2019 - September 30, 2020. Throughout this summary, this date range is called 2020 Q3 and includes data from a 12 month reporting period.

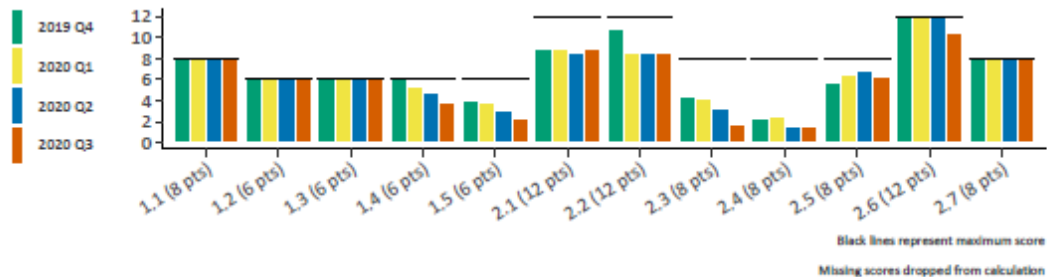
**Project Scores for 2020 Q3**



**Project Scores by Quarter**



**Average Score per Metric by Quarter**



The Performance Scorecard evaluates the following areas:

1. Data completeness (1.1) (8 pts) and timeliness (1.4) (6 pts) in HMIS (Data Quality)
2. Timely submission of APR to HUD (1.2) (6 pts) and Data Quality Reports to ECHO (1.3) (6 pts)
3. Annual Assessments (1.5) (6 pts) Were required assessments completed on time?
4. Successful housing (2.1) retention or permanent housing exits (12 pts)
5. Returns to homelessness (2.2) after exiting program to permanent housing destinations (12 pts)
6. Income growth (2.3 and 2.4) for clients active in the project (8 pts) and who have exited (8 pts)
7. Bed utilization rate (2.5) (8 pts) Is the project using all beds funded?
8. Coordinated Assessment utilization rate (2.6) (12 pts)
9. Housing First policies (2.7) (8 pts) The program does not screen clients out for having too little income, active or history of substance use, criminal records (with exceptions for HUD mandated restrictions), or having experiences with domestic violence

What to know about the projects on this Scorecard Summary:

- The average performance score decreased from 78.9 to 71.9 between 2020 Q2 and 2020 Q3.
- All projects but one scored above the threshold score of 60 with one project having a score that would initiate a Performance Improvement Plan. Front Steps is currently below the threshold, but their scorecard remains under review.
- Green Doors has not submitted a scorecard for Q3 2020. We are excluding them from summaries for Q3 until we receive their scorecard.
- \* Indicates a weighted score: reporting exemptions (VSP), metrics missing denominators, or unique scorecards (HMIS).

General Strengths of CoC-Funded Projects

- Performance remains high on HMIS data completeness and timely submission of data completeness reports to ECHO.
- Performance remains high on successful exits to Permanent Housing destinations.
- All CoC funded projects are Housing First and utilize Coordinated Entry. This is a requirement of this funding source.

Trends in Project Performance

- The average score for Timeliness of Data Entry fell by 0.92 point, from 4.67 to 3.75, and average Timeliness of Annual Assessments scores fell by 0.85 point, from 3.1 to 2.25. This continues a declining trend in these metrics over the past several quarters.
- Income growth metrics continue to have the most difficult thresholds to achieve. Income growth metrics for leavers declined from Q2 to Q3, while income growth for stayers was stable. On average, income growth scores for stayers decreased by 1.58 points while scores for leavers increased by .07 point.
- Some of the highest scores among performance metrics are successful housing exits and retention alongside returns to homelessness. For the past several quarters, scores have been high in these metrics, with programs receiving an average of 9 points (75%) in successful housing and 8.6 points (72%) in returns to homelessness in 2020 Q3.