

HOUSING FOR HEALTH RESOURCE GUIDE

ENDING COMMUNITY HOMELESSNESS COALITION | Updated: September 28, 2020

Table of Contents

Emergency Shelter Resources	2
Emergency Shelter Resource Overview Chart.....	3
Healthcare Resources	5
Healthcare Resource Overview Chart.....	6
Eligibility Services and Healthcare Connection	7
Healthcare Service Providers	8
Higher Level of Care Service Providers.....	13
Mental Wellness and Substance Use Resources	15
Mental Wellness and Substance Use Resource Overview Chart	16
Behavioral Health and Mental Wellness Hospital Resource Overview Chart.....	18
Mental Wellness Resources.....	19
Substance Use Resources	20
Additional Community Resources	24
Additional Community Resource Overview Chart.....	25
Housing Resources	28
Case Management Resources	29
Benefit Resources.....	32
Legal Assistance Resources.....	33



Emergency Shelter Resources



Emergency Shelter Resources



Emergency Shelter	Population Served	Housing Focused Case Management	Healthcare Connection	Employment Connection	Meals	Benefits Assistance	Mail Access	Computer Access	Laundry and Hygiene Resources	Parent Resources	Location and Contact
A New Entry	Single Men and Single Women	X	X	X	X	X	X	X	X		1915 E Martin Luther King Jr Blvd, Austin, TX 78702 Phone: 512-464-1250 Ext 153
Casa Marinella	Adult Immigrants and Women and Children escaping violence	X	X		X	X		X	X		821 Gunter St, Austin, TX 78702 Phone: 512-385-5571
Front Steps*	Single Men	X	X	X	X	X	X	X	X		500 E 7th St, Austin, TX 78701 Phone: 512-305-4100
Lifeworks	Youth and Young Adults	X			X			X	X		3700 S 1st St, Austin, TX 78704 Phone: 512-735-2400
SAFE Alliance	Those fleeing sexual assault, abuse, domestic violence, and human trafficking	X	X	X	X	X	X			X	Location Not Available Phone: 512-267-SAFE (7233)

Emergency Shelter	Population Served	Housing Focused Case Management	Healthcare Connection	Employment Connection	Meals	Benefits Assistance	Mail Access	Computer Access	Laundry and Hygiene Resources	Parent Resources	Location and Contact
Safe Haven	Single Men and Single Women Veterans	X	X	X	X	X			X		5307 E Riverside Dr, Austin, TX 78741 Phone: 512-472-HELP (4357)
Salvation Army ASWC	Single Women and Families with Children	X	X	X	X	X	X	X	X	X	4613 Tannehill Lane, Bldg. 3 Austin, TX 78721 Phone: 512-933-0600
Salvation Army Downtown	Single Men and Single Women	X	X	X	X	X	X	X	X		501 E 8th St Austin, TX 78701 Phone: 512-476-1111
Salvation Army Rathgeber	Families with Children	X	X	X	X	X	X	X	X	X	4613 Tannehill Lane, Bldg. 1 Austin, TX 78721 Phone: 737-256-6926

*Service Point Card Printer onsite

Healthcare Resources





Healthcare Resource Overview



Healthcare Provider	Specialty	Primary Care	Psychiatric Services	Mobile Outreach	Case Management	Pharmacy Services	Health Education	Contact and Location
Austin Palliative Care	Palliative Care			X	X			Mobile Team Phone: 512-397-3360
City of Austin Communicable Disease Unit (CDU)	HIV and AIDS			X	X		X	Mobile Team 15 Waller, Austin, Texas 78702 Phone: 512-972-5580
CommUnity Care Healthcare for the Homeless	All individuals experiencing homelessness	X	X	X	X	X	X	500 East Seventh Street Austin, TX 78701 Phone: 512-978-8850
CommUnity Care David Powell Health Center	HIV and AIDS	X	X			X	X	4614 N IH 35 Austin, Texas 78751 Phone: 512.978.9100
Community Health Paramedics (CHP)	All individuals experiencing homelessness			X	X		X	Mobile Team Phone North: 512-435-7831 Phone Central & East: 512-457-1987 Phone South: 512-317-4041
Hospice Austin	Hospice	X			X	X		4107 Spicewood Springs Road Austin, Texas 78759 Phone: (512) 342-4700
Integral Care	Local Mental Health Authority	X	X	X	X	X	X	Multiple Primary Care Locations Phone:512-472-HELP (4357)
M3 Team	Tri-morbidity	X	X	X	X		X	Mobile Team See Referral Process Below
Texas Health Action – The Kind Clinic	Sexual Wellness and Health	X				X	X	1101 W 40th St #102 Austin, Texas 78756 Phone: 1-833-937-5463
Vivent Health	HIV and AIDS	X			X		X	7215 Cameron Rd., Austin, TX 78752 Phone: 512-648-2273 (CARE)
Volunteer Healthcare Clinic (VHC)	Uninsured	X				X	X	4215 Medical Parkway Austin, Texas 78756 Phone: 512-459-6002



Healthcare Resources



Eligibility Services and Healthcare Connection

Service Provider	Services provided	Contact
Central Health	<p>Central Health is the local public entity that connects low-income, uninsured Travis County residents to high quality, cost effective health care.</p> <ul style="list-style-type: none"> • Central Health Eligibility Services team helps you and your family find and apply for programs to cover your health care needs. • Central Health also connects people to other health care providers and services in our community. 	<p>Central Health Eligibility Services team: 512-978-8130</p> <p>For more information: Central Health</p>
Project Access	<p>The mission of Project Access is to improve the overall health of our community by providing ready access to health care services for low-income, uninsured people in Travis County. The goal of Project Access Austin is to fill the gap that exists between working individuals who earn too much for government programs like Medicaid, but not enough to afford Independent health Insurance. Those services include:</p> <ul style="list-style-type: none"> • Enrollment Services • Healthcare Connection 	<p>Office located at: 6400 E. U.S. HWY 290 Suite 202 Austin, TX 78723</p> <p>(512) 206-1164 (t) (512) 206-1135 (f)</p> <p>Email: projectaccessaustin@tcms.com</p> <p>Office Hours: Monday – Friday: 8am–5pm</p> <p>For more information: Project Access</p>

Healthcare Service Providers

Service Provider	Services provided	Contact
<p>Austin Palliative Care</p>	<p>Austin Palliative Care provides community-based palliative care services to patients 21 years or older who have a life-limiting illness with a probable prognosis of two years or less and who have physical difficulty getting to medical visits. Goals of Palliative Care:</p> <ul style="list-style-type: none"> ● Provide expert symptom management ● Optimize the quality of life for both patient and family ● Help patients and families better understand their condition and care choices ● Empower patients and families in managing complex illnesses ● Improve patients' ability to undergo medical treatments ● Prevent frequent hospitalizations and emergency room visits ● Facilitate open discussions with patients and families regarding goals of care, concerns and wishes ● Help in navigating the healthcare system ● Assist in creating and updating advance care plans to include advance directives ● Collaborate with the current medical team to provide a comprehensive plan of care <p>Austin Palliative Care works closely with the patient's primary doctor and consulting physicians, and provide coordinated care services consisting of:</p> <ul style="list-style-type: none"> ● Symptom management ● 24-hour availability ● Social service support ● Physical, psychosocial, spiritual and emotional support. ● Support during transitions ● Assistance with difficult conversations 	<p>Community Based Mobile Team</p> <p>Phone: 512-397-3360</p> <p>Email: referrals@austinpalliativecare.org.</p> <p>For more information: Austin Palliative Care</p>
<p>City of Austin Communicable Disease Unit (CDU)</p>	<p>City of Austin CDU – provide services for people living with HIV or AIDS. Those services include:</p> <ul style="list-style-type: none"> ● Medical Case Management ● Emotional support. ● STI and TB Services and Testing (Free) 	<p>Mobile Team</p> <p>Location: 15 Waller, Austin, Texas 78702</p> <p>Phone: 512-972-5580</p>

<p>CommUnity Care Healthcare for the Homeless</p>	<p>CommUnity Care Healthcare for the Homeless is the leading community clinic in Austin/Travis County offering services for individuals who have experienced homelessness. Those services include:</p> <ul style="list-style-type: none"> ● Access to Health Care and Psychiatric Services ● Hepatitis C Treatment ● Access to Substance Abuse Counseling ● Medication Assisted Therapy ● Assistance with Securing Identification ● Assistance with SNAP, Social Security, MAP Card and Benefit Enrollment ● Case Management and Social Work Services 	<p>ARCH Clinic: 500 East Seventh Street Austin, TX 78701</p> <p>Care Connections Clinic Located: 3706 S 1st St, Austin, Texas 78704</p> <p>Street Medicine: See website for schedule and details</p> <p>Pharmacy Located: 2901 Montopolis Dr Austin, TX 78741</p> <p>Direct Hotline: 512-978-8850</p> <p>CommUnity Care currently has 27 locations throughout Austin and the Travis County area including one in Bastrop County.</p> <p>For information please visit: CommUnity Care</p> <p>https://www.ccc-ids.org/for-providers/case-management-referral/</p>
<p>CommUnity Care David Powell Health Center</p>	<p>CommUnity Care David Powell Health Center specializes in treatment of HIV and AIDS. Those services include:</p> <ul style="list-style-type: none"> ● HIV Care ● Primary Care ● Psychiatry ● Testing ● Onsite pharmacy, behavioral health, and nutrition 	<p>Located at: 4614 N IH 35 Austin, Texas 78751</p> <p>Phone: 512.978.9100 Fax: 512.901.9751</p> <p>Clinic and Pharmacy Hours: Monday, Thursday, and Friday: 8:00am-5:00pm Tuesday: 8:00am-6:00pm Wednesday: 8:00am-8:00pm</p> <p>For more information: David Powell Health Center</p>
<p>Community Health Paramedics (CHP)</p>	<p>The overall goal of the CHP is to connect individuals to education and resources needed to prevent the Emergency Room (ER) from being a primary care provider and reduce admissions.</p> <ul style="list-style-type: none"> ● CHP works collaboratively to remove barriers to health care. 	<p>Mobile Team</p> <p>North: 512-435-7831</p>

	<ul style="list-style-type: none"> ● CHP team members meet with individuals wherever they may be, at home, on the streets, at shelters and while incarcerated. ● CHP assess overall patient health, identifies immediate medical needs, and develops a care plans focused on addressing the needs of the whole person while linking them to appropriate care. 	<p>Central & East: 512-457-1987</p> <p>South: 512-317-4041</p>
<p>Hospice Austin</p>	<p>Hospice Austin is a nonprofit hospice with the mission to ease the physical, emotional and spiritual pain of any person in our community facing the final months of a serious illness. That means no matter what your diagnosis – heart or lung disease, Alzheimer’s, cancer or any other illness with a life-expectancy of six months or less – you won’t have to face it alone. Those services include:</p> <ul style="list-style-type: none"> ● Hospice Austin’s Christopher House, an inpatient facility combining home-like comfort with expert 24-hour medical care. ● Full-time, experienced physicians who specialize in Hospice & Palliative Medicine. ● Services for all stages of a serious illness, including palliative care, and hospice care. ● Medications and medical equipment related to your illness supplied at no cost to you. ● A dedicated on-call team ready to respond to your needs at any time of the night or weekend. ● Austin’s only pediatric hospice care team to provide specialized and compassionate care to children. ● Pet Peace of Mind program to ensure your pet is able to remain with you throughout your illness. ● More than 400 trained volunteers who offer companionship, respite and professional skills, such as hairstyling, massage and acupuncture. ● Specialized care tailored to your specific needs, such as physical, occupational and speech therapies. ● The most extensive bereavement program of any hospice in Central Texas with individual counseling, support groups, visits for the homebound and online support. ● Camp Brave Heart, a free therapeutic summer camp for children and adolescents ages 6 to 17 who have lost a loved one 	<p>Location: 4107 Spicewood Springs Road Austin, Texas 78759</p> <p>Phone: 512-342-4700 Toll Free: 800-445-3261</p> <p>Admissions/Referrals Fax: 512-343-7117 General Fax: 512-795-9053</p> <p>General Email: info@hospiceaustin.org</p> <p>For more information: Hospice Austin</p>

<p>Integral Care</p>	<p>Integral Care, as the Travis County Mental Authority, provides a variety of mental wellness services while also providing primary healthcare for adults at 3 locations. Those services include:</p> <ul style="list-style-type: none"> ● Counseling and case management ● Drug and alcohol treatment ● Pharmacy and medication support ● SOAR ● Exercise and nutrition programs for people who want to learn ways to lead a healthy life 	<p>Primary Care Clinics 1631 E. 2nd Street, Austin, TX 78702 Monday – Friday, 8am to 5pm</p> <p>5015 South IH-35, Ste. 200, Austin, TX 78744 Monday – Friday, 8am to 5pm</p> <p>825 E. Rundberg Lane, F-1 Austin, TX 78753 Monday – Friday, 8am to 5pm</p> <p>Pharmacy 5015 South IH-35, Ste. 200C Austin, TX 78744</p> <p>Phone: 512-804-3205</p> <p>Hours: Monday – Friday, 9am to 12:30pm and 1pm to 5pm</p> <p>For more information: Integral Care</p>
<p>M3</p>	<p>M3 is a multi-disciplinary, integrated healthcare team that provides intensive community-based services. The M3 team consists of a partnership between CommUnity Care, The University of Texas Dell Medical School, and Integral Care. Eligibility criteria include those who meet HUD definition of chronic homelessness, at least one chronic medical condition, Substance Use Disorder, Severe Mental Illness, desire to engage in regular and long-term treatment services, and are 18 years or older in Travis County. M3 services and team includes:</p> <ul style="list-style-type: none"> ● Primary Care Provider ● Psychiatric Provider ● Case Managers/Qualified Mental Health Professionals ● Peer Support Specialist ● Community Outreach ● Co-Occurring Psychiatric and Substance Use Disorder Specialist ● Nurse Case Manager 	<p>Mobile Team</p> <p>Referral Process:</p> <ul style="list-style-type: none"> ● M3 accepts referrals from assertive outreach teams and healthcare partners ● Referral agent will screen for eligibility and review M3 interest agreement with applicant to ensure fit for M3’s unique service model ● Referral agent is responsible for submitting applicant’s self-certification of chronic homelessness, and documentation of tri-morbid conditions ● Submit referral via the secure, HIPPA compliant web based platform REDCap: https://redcap.dellmed.utexas.edu/surveys/?s=NTXNRLXN3T.

		<p><i>You will receive an email receipt and be contacted by M3 within 5 business days.</i></p>
<p>Texas Health Action – Kind Clinic</p>	<p>Kind Clinic was founded in 2015 with the vision of providing sexual wellness and health for all. Those services include:</p> <ul style="list-style-type: none"> ● PrEP Access ● PEP ● Gender Affirming Care ● Hormone therapy for transgender and gender nonconforming patients ● STI Testing and Treatment ● HIV Testing and Care ● TeleKind (Telehealth) 	<p>For appointments, follow ups, testing, and all other medical needs please call: 1-833-WE-R-KIND 1-833-937-5463</p> <p>For more information: Kind Clinic</p>
<p>Vivent Health</p>	<p>Aids Services of Austin (ASA) April 15th, 2020 transitioned to and joined join Vivent Health a national HIV health care provider committed to serving everyone affected by HIV/AIDS through comprehensive, integrated prevention, care and treatment programs and services. Vivent Health provides the following services in Austin:</p> <ul style="list-style-type: none"> ● HIV & Primary Care, PrEP/PEP, Sexual Wellness, and Behavioral Health ● Free & Rapid Testing ● Online Condom Store ● Oral Healthcare ● Case Management ● Food & Nutrition Services ● Housing Assistance ● Health Insurance & Medication Assistance ● The Q Austin ● Legal Assistance ● Early Intervention Services (EIS) 	<p>ASA Moody Medical Clinic: 512-648-2273 (CARE)</p> <p>Testing Team: 512-600-8378</p> <p>Online Condom Store: www.CDNstore.org</p> <p>Patient Services Representative: 512-479-6633</p> <p>Health Insurance & Medication Assistance Health Insurance Specialist: 512-406-6121</p> <p>The Q Austin: 512-420-8557</p> <p>Legal Assistance: 512-406-6173 caalp@asaustin.com</p> <p>Early Intervention Services (EIS) Outreach Coordinator: 512-928-4676</p>

		<p>For Eligibility, Intake, and Case Management, Food & Nutrition Services, and Housing Assistance please contact the front desk at: 512-458-2437</p> <p>For more information: Vivent Health</p>
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Volunteer Healthcare Clinic (VHC)	<p>The VHC is a <u>free</u> clinic for individuals and families who live in Travis County, that have no form of health insurance (including MAP) and meet income guidelines. The VHC provides the following services:</p> <ul style="list-style-type: none"> ● Chronic Disease Management (CDM) program (Monday nights) <ul style="list-style-type: none"> ○ Comprehensive treatment for hypertension, diabetes and other endocrine disorders. ○ Nutrition counseling ○ Ophthalmology consults ○ Diabetic podiatry exams ○ Routine lab testing ○ Medical supplies and medications. ● “Walk-In” Telehealth appointments available (Tuesday/Thursday nights) <ul style="list-style-type: none"> ○ This includes nurse and physician consultations and any related services such as lab testing, imaging services and prescriptions at no cost to the patient. 	<p>Location: 4215 Medical Parkway Austin, Texas 78756</p> <p>Phone: 512-459-6002</p> <p>Note: When calling ask to be placed on the waiting list for a telehealth appointment (press zero during normal business hours; press 6 to leave a message).</p> <p>For more information: Volunteer Healthcare Clinic</p>
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Higher Level of Care Service Providers

Service Provider	Services provided	Contact
<p>Central Health <i>Respite and SNF</i></p>	<p>Central Health is the local public entity that connects low-income, uninsured Travis County residents to high quality, cost effective health care. Central Health has a contract for residential rooming at Fresh Start Board and Care that provide the following services:</p> <ul style="list-style-type: none"> ● Residential Rooming post-acute hospital discharge ● Skilled Nursing Facility (SNF) placement ● Eligibility (MAP only) ● Benefit and Eligibility services 	<p>The best way to make a referral for this program would be to submit a Community Care Collaborative electronic referral found here:</p> <p>https://www.ccc-ids.org/referral-form/</p>

<p>Christopher House <i>Hospice</i></p>	<p>When symptoms temporarily cannot be managed at home, Hospice Austin’s Christopher House provides 24-hour expert medical care in a warm and tranquil setting. Hospice Austin’s Christopher House is not a long-term care facility; it is an alternative to going to the hospital. When symptoms are brought under control, the patient is able to return home. Christopher House has 15 rooms and services include:</p> <ul style="list-style-type: none"> ● Skilled medical assistance is available to patients 24 hours a day ● Each room has its own bathroom ● Pets and family members are allowed to stay ● Volunteer Services are available ● Live music and Therapeutic dogs are available 	<p>Location: 2820 E Martin Luther King Boulevard in Austin</p> <p>Phone: 512- 342-4700 or 800- 445-3261</p> <p>For more information: Christopher House</p>
<p>Doug's House <i>Hospice and Respite</i></p>	<p>Doug's House is a residential hospice and recuperative care facility for people living with HIV and AIDS. Doug’s House offers the following services:</p> <ul style="list-style-type: none"> ● 24-Hour Care including all medical and medication coordination ● Meals ● Benefit and Eligibility connection ● Personal Care ● Social Service Support ● Training on end-of-life care for residents and family members 	<p>Phone: 512-454-8646</p> <p>Email: info@projecttransitions.org</p> <p>For more information: Doug’s House</p>
<p>Front Steps RCP <i>Respite</i></p>	<p>The Recuperative Care Program is a collaboration between Front Steps, Central Health, and The Religious Coalition. This program was established for clients who are experiencing homelessness and who are too sick to be discharged to a shelter or the streets, but not sick enough to warrant acute hospital placement. Front Steps RCP provides the following services:</p> <ul style="list-style-type: none"> ● Recuperative Care ● Housing Focused Case Management ● Benefit and Eligibility connection 	<p>Contact Recuperative Care Coordinator Genesis Pena regarding questions and connection to services.</p> <p>Email: GPena@frontsteps.org</p>

Mental Wellness and Substance Use Resources





Mental Wellness and Substance Use Resource Overview



Service Provider	Population Served	Crisis Services	Mental Wellness Services	Substance Use Services	Residential Treatment	Education and Advocacy	Contact and Location
Alcoholics Anonymous (AA) Meetings	Individuals with Chemical Dependency on Alcohol			X		X	For more information: Online AA Meeting Schedule
A New Entry - McCabe	Men and Women with Chemical Dependency		X	X	X	X	1915 E Martin Luther King Jr Blvd, Austin, TX 78702 Phone: 512-464-1250 ext. 165
A New Entry - Maggie's House	Women with Chemical Dependency		X	X	X	X	Phone: 512-464-1250 ext. 165
A New Entry - Webberville Men's Recovery Supportive, Transitional Housing Program	Men with Chemical Dependency		X	X	X	X	Phone: 512-464-1250 ext. 165
Austin Harm Reduction Coalition	Harm Reduction			X		X	For more information: austinharmreduction@gmail.com
Community Medical Services	Chemical Dependency and Harm Reduction		X	X		X	North Austin Phone: 512-339-9757 South Austin Phone: 512-899-2100 Cedar Park Phone: 512-986-7743
Integral Care - Alameda House / Road to Recovery	Local Mental Health Authority	X	X	X	X	X	1165 Airport Blvd. Austin, TX 78702 Phone: 512-472-HELP (4357)

Service Provider	Population Served	Crisis Services	Mental Wellness Services	Substance Use Services	Residential Treatment	Education and Advocacy	Contact and Location
Integral Care	Local Mental Health Authority	X	X	X		X	Psychiatric Emergency Services Location: Richard E. Hopkins Behavioral Health Building 1165 Airport Blvd., Second Floor, Austin, TX 78702 Phone: 512-472-HELP (4357).
Narcotics Anonymous (NA) Meetings	Individuals with Chemical Dependency on Narcotics			X		X	For more information: Online NA Meeting Schedule
Outreach, Screening, Assessment, Referral Services (OSAR)	Individuals with Chemical Dependency			X		X	For more information: OSAR
SAFE Alliance	Individuals fleeing sexual assault, abuse, domestic violence, and human trafficking	X	X			X	24-hour SAFEline Call: 512-267-SAFE (7233) Text: 737-888-7233 SAFEline Chat: https://thesafeallianc.wpenigne.com/chat
The Salvation Army - Adult Rehabilitation Center	Individuals with Chemical Dependency			X	X	X	4216 S. Congress Avenue, Austin, TX 78745 Phone: 512-447-2272
Texas Harm Reduction Alliance	Harm Reduction			X		X	Mobile and Street-based Outreach Team Phone: 512-580-0580



Behavioral Health and Mental Wellness Hospital Resources



Behavioral Health Hospital	Adult Mental Health <i>Inpatient</i>	Chemical Dependency Detoxification Programs <i>Inpatient</i>	Adolescent <i>Inpatient</i>	Veterans and First Responder Program <i>Inpatient</i>	Psychiatric Intensive Care Unit <i>Inpatient</i>	Partial Hospitalization Program (PHP) <i>Outpatient</i>	Intensive Outpatient Program (IOP) <i>Outpatient</i>	IDD <i>Inpatient</i>	Senior Treatment <i>Inpatient</i>	Contact and Location <i>Free Assessment 24/7</i>
Austin Lakes	X				X	X	X		X	1025 E 32nd St Austin, TX 78705 Phone: 512-544-5253
Austin Oaks	X	X	X			X	X			1407 W. Stassney Ln Austin, TX 78745 Phone: 512-593-7347
Austin State Hospital (ASH)	X		X					X		4110 Guadalupe Austin, TX 78751 Phone: 512-452-0381
Cross Creek	X		X		X	X	X		X	8402 Cross Park Dr Austin, TX 78754 Phone: 855-805-0353
Rock Springs Hospital <i>Williamson County</i>	X	X	X	X		X	X			700 SE Inner Loop, Georgetown, TX 78626 Phone: 512-746-7345
Shoal Creek	X	X	X		X		X			3501 Mills Avenue Austin, TX 78731 Phone: 512-324-2039



Mental Wellness Resources



Service Provider	Services provided	Contact
<p>Integral Care</p>	<p>Integral Care is the local Mental Health and Intellectual and Developmental Disability Authority and provide a variety services for Austin/Travis County that include:</p> <ul style="list-style-type: none"> ● 24-hour Helpline for any individual who needs immediate support ● Ongoing Counseling for Mental Wellness ● Substance Use Treatment to assist with Recovery ● Housing to regain health and independence. ● Psychiatric Emergency Services <ul style="list-style-type: none"> ○ You can access Integral Care’s Psychiatric Emergency Services clinic, a walk-in clinic for adults and children having a mental health crisis. The clinic is open 7 days a week. 	<p>Crisis Services: Call us at 512-472-HELP (4357). We are here 24 hours a day, 7 days a week. Press 1 for English, then 1 for mental health crisis support.</p> <p>Non-Crisis Services: Call us at 512-472-HELP (4357) For non-crisis services, we are here Monday - Friday from 8am to 5pm (except holidays)</p> <p>Location: 1165 Airport Blvd. Austin, TX 78702</p> <p>Psychiatric Emergency Services Location: Richard E. Hopkins Behavioral Health Building 1165 Airport Blvd., 2nd Floor, Austin, TX 78702</p> <p>Hours: Monday – Friday: 8am to 10pm Saturday, Sunday and Holidays: 10am to 8pm</p> <p>For more information: Integral Care Website</p>
<p>SAFE Alliance</p>	<p>SAFE Alliance, a merger of Austin Children’s Shelter and Safe Place, serves survivors of child abuse, sexual assault and exploitation human trafficking, and domestic violence.</p> <ul style="list-style-type: none"> ● Shelter/Housing ● Face-To-Face & Digital Support ● Prevention & Education ● Advocacy 	<p>24-hour SAFEline Call: 512-267-SAFE (7233) Text: 737-888-7233</p> <p>SAFEline Chat: https://thesafeallianc.wpengine.com/chat</p> <p>For more information: Safe Austin</p>



Substance Use Resources



Service Provider	Services provided	Contact
Alcoholics Anonymous (AA) Meetings	Alcoholics Anonymous (AA) is a peer support group for those interested in living a life of sobriety from Alcohol. There are several groups that meet throughout the week and take place virtually.	Website: AA Online AA Meeting Schedule
A New Entry - McCabe	A New Entry McCabe is a residential treatment program open for men and women. The McCabe locations offers the following services: <ul style="list-style-type: none"> • Drug & Alcohol Education • Relapse Prevention • Mental & Emotional Health • Anger Management • Integrity & Resilience • Meditation • Spiritual Recovery • 12-steps <p>Important to note:</p> <ul style="list-style-type: none"> • This is Transitional housing and treatment • No insurance is accepted 	Location: 1915 E Martin Luther King Jr Blvd, Austin, TX 78702 Phone: 512-464-1250 ext. 165 Email: Tina.kelley@anewentry.org For more information: A New Entry
A New Entry - Maggie's House	A New Entry Maggie's House is a faith-based Christian program for Women. This program address issues that are unique to women to include: <ul style="list-style-type: none"> • Drug & Alcohol Education • Relapse Prevention • Mental & Emotional Health 	Phone: 512-464-1250 ext. 104 Email: Tina.kelley@anewentry.org For more information: Maggie's House

<p>A New Entry - Webberville Men’s Recovery Supportive, Transitional Housing Program</p>	<p>Webberville Men’s Recovery is a temporary housing program. Clients typically stay for 3 to 6 months. Should there be a need to stay longer, other self-pay opportunities may be available.</p> <ul style="list-style-type: none"> • Case Management • 3 meals per day • Recovery, Cognitive and Peer Support Groups • Monthly Group Activities <p>Important to note:</p> <ul style="list-style-type: none"> • This is Transitional Housing only • No insurance is accepted • Staff are available 24 hours a day 7 days per week 	<p>Phone: 512-464-1250 ext. 165</p> <p>Email: Tina.kelley@anewentry.org</p> <p>For more information: A New Entry</p>
<p>Austin Harm Reduction Coalition</p>	<p>Austin Harm Reduction Coalition believes every individual has the right to live with dignity and deserves the resources to care for themselves. They are committed to empowering our community with the resources and information to control the conditions of their own health, to protect themselves and those around them. Austin Harm Reduction Coalition provides the following services:</p> <ul style="list-style-type: none"> • Clean Needle Exchange on Fridays and Saturdays • Education surrounding Harm Reduction, Medical Services, and Overdose Prevention 	<p>Email: austinharmreduction@gmail.com</p> <p>For more information: Austin Harm Reduction Coalition</p>
<p>Community Medical Services</p>	<p>Community Medical Services have 3 locations in the Austin area. Their mission is to help those who are suffering from substance use disorders and offer clinics that provide an environment that is free of judgement and condescension. Community Medical Services are steadfast in treating everyone with the utmost dignity and respect and provide the following services:</p> <ul style="list-style-type: none"> • Individual and Group Counseling • Women’s Health • Correctional Health • Hospital In-reach • Support Groups • Community Outreach and Education • Medication-assisted Treatment (MAT) 	<p>Ferguson Location (North Austin) Location: 305 Ferguson Dr, Austin, TX 78753 Phone: 512-339-9757</p> <p>William Cannon (South Austin) Location: 1110 W William Cannon Dr. Suite 303 Austin, TX 78745 Phone: 512-899-2100</p> <p>Cedar Park Location: 1101 Arrow Point Dr #214, Cedar Park, TX 78613 Phone: 512-986-7743</p> <p>Intake Information: Community Medical Services Intake</p>

Integral Care - Alameda House / Road to Recovery	<p>This program helps individuals with mental illness and substance use disorder that are also experiencing chronic homelessness and involvement with the criminal justice system. This program the following services:</p> <ul style="list-style-type: none"> • Residential services and aftercare for up to 3 months and ongoing support. • Residents spend the first month attending the Oak Springs IOP 	<p>Location: 1165 Airport Blvd. Austin, TX 78702</p> <p>Phone: 512-472-HELP (4357) Press 1 for English, then 3.</p> <p>For more information: Alameda House</p>
Integral Care	<p>Integral Care is the local Mental Health and Intellectual and Developmental Disability Authority and provide a variety services for Austin/Travis County to include services for those who have a mental health diagnosis and are seeking treatment for drug and alcohol use. Substance use and chemical dependency treatment services include:</p> <ul style="list-style-type: none"> • Residential and Outpatient services • Counseling and Group Therapy • Prevention Education • Medically Supervised and Assisted Detox • Access to medications and a Psychiatrist 	<p>Location: 1165 Airport Blvd. Austin, TX 78702</p> <p>Phone: 512-472-HELP (4357) Press 1 for English, then 3.</p> <p>For more information: Integral Care</p>
Narcotics Anonymous (NA) Meetings	<p>Narcotics Anonymous (NA) is a peer support group for those interested in living a life of sobriety from Narcotics. There are several groups that meet throughout the week and take place virtually.</p>	<p>Website: NA</p> <p>Online NA Meeting Schedule</p>
Outreach, Screening, Assessment, Referral Services (OSAR)	<p>Outreach, Screening, Assessment, Referral Services (OSAR) is a service available to all individuals interested in information about substance use services. OSAR will work with individuals, their families and support systems, to make referrals and recommendations that best meeting the clients need. OSAR can be the starting point for individuals who want help accessing substance use services but are unsure where to begin.</p>	<p>For more information: OSAR</p>

<p>The Salvation Army - Adult Rehabilitation Center</p>	<p>The Salvation Army's Adult Rehabilitation Centers offers the following services:</p> <ul style="list-style-type: none"> • Residential housing • Group and Individual Therapy as well as Work Therapy • A clean and healthy living environment • Good food and Leisure Activities, Spiritual Direction, and resources to develop life skills 	<p>Location: 4216 S. Congress Avenue, Austin, TX 78745</p> <p>Phone: 512-447-2272</p> <p>For more information: Rehabilitation Center</p>
<p>Texas Harm Reduction Alliance</p>	<p>THRA's Overdose Prevention Services is a mobile-and-street-based outreach team serving people at risk of opioid overdose in the metropolitan Austin area. THRA also operates a drop-in center. Services include:</p> <ul style="list-style-type: none"> • Opioid overdose reversal medication (Naloxone) to people who use drugs • Provide point-of-care Hepatitis C testing and direct linkage to medication-based treatment for opioid use disorders upon request 	<p>Mobile and Street-based Outreach Team</p> <p>Location: 1909 E. 38th 1/2 St. Suite C.</p> <p>Phone: 512-580-0580</p> <p>Email: pbryant@harmreductionTX.org info@harmreductionTX.org</p>

Additional Community Resources





Additional Resource Overview



Housing Resource Overview

Service Provider	Population Served	Housing	Case Management	Benefits	Legal Assistance	Contact and Location
Community First! Village	Individuals who formerly experienced Chronical Homelessness	X				For more information regarding eligibility and the application visit: Community First Phone: 512-328-7299
Foundation Communities	Low Income Households	X				For more Information: Foundation Communities
Green Doors	Low Income Households	X				Phone: 512-469-9130
Project Transitions	Individuals living with HIV or AIDS	X				Online scheduling and Intake: Apply for Services Phone: 512-454-8646
Public Housing & Section 8	Public Housing	X				Pre-application for Public Housing: HACA My Housing

Case Management Resource Overview

Service Provider	Population Served	Housing	Case Management	Benefits	Legal Assistance	Contact and Location
Any Baby Can	Parents and Families		X			6207 Sheridan Avenue Austin, TX 78723 Phone: 512-454-3743
Downtown Austin Community Court (DACC)	Individuals with at least one case with the court		X			Primarily Location: 719 E. 6th Street Austin, TX 78701 Phone: 512-974-4879

Family Eldercare	Individuals over 55		X			1700 Rutherford Lane Austin, TX 78754 Phone: 512.450.0844
Goodwill of Central Texas	Any individual with an ID		X			Phone: 512-637-7580
Integral Care	Local Mental Health Authority		X			1165 Airport Blvd. Austin, TX 78702 Phone: 512-472-HELP (4357)
SAFE Alliance	Individuals fleeing sexual assault, abuse, domestic violence, and human trafficking		X			24-hour SAFEline Call: 512-267-SAFE (7233) Text: 737-888-7233
Travis County Family Support Services	Travis County Residents		X			For more information: Travis County Family Support Services

Benefit Resource Overview

Service Provider	Population Served	Housing	Case Management	Benefits	Legal Assistance	Contact and Location
Austin ECHO	Local CoC			X		SOAR Local Lead for Austin/Travis County: La Shandraia Dwyer, SOAR System Liaison Phone: 972-584-7095 Email: lashandraiadwyer@austinecho.org
Integral Care	Local Mental Health Authority			X		SOAR Local Lead for Austin/Travis County: Suzie Brady Phone: 512-662-0155 Email: Suzie.Brady@integralcare.org
National Association for Social Security Claimant Representatives (NOSSCR)	Attorney			X		Phone: 800-431-2804 For more information: NOSSCR
Social Security Office	Individuals seeking Benefits or Assistance			X		Phone: 800-772-1213 For more information: www.socialsecurity.gov

Legal Assistance Resource Overview

Service Provider	Population Served	Housing	Case Management	Benefits	Legal Assistance	Contact and Location
Austin Tenants Council	Individuals who have been discriminated against in the rental, sale, financing, or appraisal of housing				X	Phone: 512-474-1961
Catholic Charities of Central Texas	Immigration Legal Assistance				X	Phone: 512-651-6125
Texas Legal Services Center	Underserved Individuals				X	1920 E. Riverside Dr Suite A-120, #501 Austin, TX 78741 Phone: 512-477-6000
Texas RioGrande Legal Aid	All individuals in need				X	4920 North IH-35, Austin, TX, 78751 Phone: 512-374-2700
Volunteer Legal Services of Central Texas (VLS)	Low Income				X	8001 Centre Park Dr., Ste. 120 Austin, TX 78754 Phone: 512.476.5550

*Please note: Service Providers in the *Additional Overview Chart* may provide additional resources not listed



Housing Resources



Service Provider	Services provided	Contact
Community First! Village	Community First! Village is a 51-acre master planned community that provides affordable, permanent housing and a supportive community for men and women coming out of Chronic Homelessness	Phone: 512-328-7299 Hours: 8am-5pm For more information regarding eligibility and the application visit: Community First
Foundation Communities	Foundation Communities provides people with affordable housing and on-site support services for families, veterans, seniors and individuals with disabilities. <ul style="list-style-type: none"> ● Housing ● Education ● Financial Stability ● Health Important to note: <ul style="list-style-type: none"> ● To be added to the FC Waitlist a client must receive some portion of income 	For more Information: Foundation Communities
Green Doors	Throughout Austin, the organization owns and manages 28 properties, serving more than 300 residents annually, including managing 50 housing rental assistance vouchers for low income households in Travis, Williamson and Burnet Counties.	For more housing and leasing information, please call Green Doors Phone: 512-469-9130 toll free -866-412-6591 For more information: Green Doors
Project Transitions	Project Transitions operates two affordable, transitional housing programs for people living with HIV and AIDS and their families. Experienced social workers provide supportive services, help residents apply for permanent housing and achieve their personal goals of independent lives. Project Transitions' Community Housing program provides subsidized rent	Phone: 512-454-8646 When calling, you can ask for an intake appointment Online scheduling and Intake:

	<p>assistance and support services for those living offsite. Additional services include:</p> <ul style="list-style-type: none"> • Individual and family counseling • Harm reduction and relapse prevention planning • Hardship rental assistance • Personal finance and career coaching • Gardening and community engagement 	Apply for Services
Public Housing & Section 8	<p>Section 8 Waitlist is currently closed. Current open waitlists include:</p> <ul style="list-style-type: none"> • VASH • Mainstream Voucher • Terrace at Oak Springs • Continuum of Care • HOME TBRA • Mod-Rehab SRO 	<p>Pre-application for Public Housing: HACA My Housing</p>



Case Management Resources



Service Provider	Services provided	Contact
Any Baby Can	<p>Any Baby Can partners with families to build stability, develop skills, and unlock each child’s full potential. Any Baby Can provides the following services:</p> <ul style="list-style-type: none"> • Medical case management • Home-based Counseling to children and families • Phone visits by a Certified Parent Educator once or twice each month <ul style="list-style-type: none"> ○ This is available for teen and first time parents 	<p>Location: 6207 Sheridan Avenue Austin, TX 78723</p> <p>Hours: Monday – Friday 8:00 am – 5:00 pm</p> <p>Phone: 512-454-3743</p> <p>Email: info@AnyBabyCan.org</p> <p>Request Services: Electronic Request for Services</p>

<p>Downtown Austin Community Court (DACC)</p>	<p>Downtown Austin Community Court (DACC) provides the following Case Management services:</p> <ul style="list-style-type: none"> • Housing navigation, • ID's and Documents • Addressing Outstanding Tickets. <p>Important to note:</p> <ul style="list-style-type: none"> • You must have had at least one case with the court to qualify. 	<p>Primarily Location: 719 E. 6th Street Austin, TX 78701</p> <p>Walk into the court at 719 E. 6th Street and request to speak with a case manager to sign up for their waitlist.</p> <p>Important to note: The Community Court will temporarily provide services from the Terrazas Branch Library beginning Monday, August 17th</p> <p>Temporary Location: Terrazas Branch Library 1105 E Cesar Chavez St, Austin, TX 78702</p> <p>Phone: 512-974-4879</p>
<p>Family Eldercare</p>	<p>Family Eldercare was founded in 1982 by a group of professionals concerned with supporting the family's role as caregiver for frail elders through training and information. The agency soon expanded to include services to prevent abuse, neglect, and financial exploitation of elders and adults with disabilities. Family Eldercare offers the following Case Management services:</p> <ul style="list-style-type: none"> • The Guardianship Care Manager <ul style="list-style-type: none"> ○ The Case Managers act as the medical, financial, and legal decision-maker for vulnerable individuals in our community. • Money Management Case Managers <ul style="list-style-type: none"> ○ The Case Managers provide representative payee and/or bill payer services to ensure financial and housing stability. This includes case management across the continuum of services, financial resources, and referrals to collaborative agencies. 	<p>Location: 1700 Rutherford Lane Austin, TX 78754</p> <p>Referral Forms: Guardianship Referral Form Money Management Referral Form</p> <p>Email Money Management Referral form to: MoneyManagement@familyeldercare.org</p> <p>For more Information: info@familyeldercare.org</p> <p>Phone: 512.450.0844 Fax: 512.459.6436 Hours: Monday-Friday 8:00 a.m. - 5:00 p.m.</p>

Goodwill of Central Texas	<p>Goodwill of Central Texas provides Employment Focused Case Management that includes services such as:</p> <ul style="list-style-type: none"> • Job Search Assistance <ul style="list-style-type: none"> ○ Specialize in assisting people with potential employment barriers like criminal history. <p>Important to note:</p> <ul style="list-style-type: none"> • Clients must have an ID to receive services 	<p>Phone: 512-637-7580</p> <p>Email: intake@goodwillcentraltexas.org</p>
Integral Care	<p>Integral Care is the local Mental Health and Intellectual and Developmental Disability Authority and provide a variety services for Austin/Travis County that include. Integral Care offers the following Case Management services:</p> <ul style="list-style-type: none"> • Housing Focused Case Management • One on One Support for Emotional Health 	<p>Location: 1165 Airport Blvd. Austin, TX 78702</p> <p>Phone: 512-472-HELP (4357) Press 1 for English, then 3.</p> <p>For more information: Integral Care</p>
SAFE Alliance	<p>SAFE Alliance, a merger of Austin Children’s Shelter and Safe Place, serves survivors of child abuse, sexual assault and exploitation human trafficking, and domestic violence. SAFE Alliance offers Case Management services to survivors.</p>	<p>24-hour SAFEline Call: 512-267-SAFE (7233) Text: 737-888-7233</p> <p>SAFEline Chat: https://thesafeallianc.wpengine.com/chat</p> <p>For more information: Safe Austin</p>
Travis County Family Support Services	<p>Travis County Family Support Services strives to optimize self-sufficiency for families and individuals in safe and healthy communities. They work to achieve those goals by providing services either directly or through private and not-for-profit agencies. Travis County Family Support Services have Social Workers located at the 7 different Neighborhood Centers in the community. The following services are offered by Travis County Family Support Services:</p> <ul style="list-style-type: none"> • Case Management services for employment, housing, medical, mental health needs and more. 	<p>For information about locations: Community Centers</p> <p>For more information: Travis County Family Support Services</p>

- Family Support Services provide clinical case management services to any residents of Travis County.
- Important to note:
- All Travis County residents are eligible to receive social work services; however, eligibility criteria do apply for financial assistance and other programs.



Benefit Resources



Service Provider	Services provided	Contact
Austin ECHO	<p>Austin ECHO receives SOAR referrals through the Coordinated Entry System and prioritizes SOAR referrals through the SOAR Social Work Internship program. The Soar System Liaison at ECHO is the lead point of contact for technical assistance and guidance surrounding SOAR in the Austin/Travis County region.</p> <p>Important to note:</p> <ul style="list-style-type: none"> • ECHO does not provide direct service from our SOAR department. 	<p>SOAR Local Lead for Austin/Travis County: La Shandraia Dwyer, SOAR System Liaison</p> <p>Phone: 972-584-7095</p> <p>Email: lashandraiadwyer@austinecho.org</p>
Integral Care	<p>Integral Care uses the SOAR Model assist individuals experiencing homelessness that are living with a mental illness or a co-occurring diagnosis get connected to benefits and assistance.</p> <p>Important to note:</p> <ul style="list-style-type: none"> • Clients must already complete their intake in order to be connected 	<p>SOAR Local Lead for Austin/Travis County: Suzie Brady</p> <p>Phone: 512-662-0155</p> <p>Email: Suzie.Brady@integralcare.org</p>
National Association for Social Security Claimant Representatives (NOSSCR)	<p>NOSSCR provides legal services for individuals seeking Social Security Disability Insurance and Supplemental Security Income.</p>	<p>Phone: 800-431-2804</p> <p>For more information: NOSSCR</p>

Social Security Office	Clients can utilize their local Social Security Office to: <ul style="list-style-type: none"> • Apply for Title II or Title IV (SSI/SSDI) • Monitoring and check on the status of a claim • Report and document unearned and earned income and resources 	Phone: 800-772-1213 For more information: www.socialsecurity.gov
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Legal Assistance Resources



Service Provider	Services provided	Contact
Austin Tenants Council	<p>The Fair Housing Program helps any person who has been discriminated against in the rental, sale, financing, or appraisal of housing. Austin Tenants Council offers the following services:</p> <ul style="list-style-type: none"> • Mediation Services: <ul style="list-style-type: none"> ○ Through mediation services, a trained housing advocate will mediate on your behalf to help resolve residential tenant-landlord disputes. Currently, they are able to provide mediation services for repair issues and in certain emergency situations. • Counseling Services: <ul style="list-style-type: none"> ○ Through our counseling services, you can discuss your housing issues with a trained housing advocate who can provide guidance, education, and refer you to other agencies, programs, and resources. 	Phone: 512-474-1961 Call for an initial phone interview and/or to schedule an appointment. For more information: ATC
Catholic Charities of Central Texas	<p>Catholic Charities of Central Texas offers affordable immigration legal assistance from experienced attorneys and staff, with a focus on family reunification. This program is the largest family-based immigration legal services program in Central Texas. Services include:</p> <ul style="list-style-type: none"> • Family-based immigration services • Removal defense 	Phone: 512-651-6125 Hours: Monday-Friday 8:30AM - 5:00PM For more information:

	<ul style="list-style-type: none"> ● Permanent Resident Card replacement or renewal ● Deferred Action for Childhood Arrivals (DACA) ● Visas for victims of crime and human trafficking ● Naturalization ● Asylum ● Virtual services available 	CCCT
Texas Legal Services Center	<p>Texas Legal Services Center is a statewide nonprofit organization whose mission is to provide high quality legal representation, advice, advocacy, and education at no cost to underserved people across the state.</p> <p>Practice Areas/Special Programs:</p> <ul style="list-style-type: none"> ● Access and Visitation ● Violent Crimes, Domestic Violence, Sexual Assault ● Family/CPS ● Impact Litigation: <ul style="list-style-type: none"> ○ They file suits against perpetrators of race, sex, sexual orientation, and disability discrimination—as well as police brutality—while defending consumer rights, free speech, and privacy. <p>Medical Legal Partnerships:</p> <ul style="list-style-type: none"> ● KindClinic (name and gender marker changes) ● People’s Community Clinic (for established patients) 	<p>Location: 1920 E. Riverside Dr Suite A-120, #501 Austin, TX 78741</p> <p>Phone: 512-477-6000 Fax: 512-477-6576 Hours: Monday - Friday, 9:00 AM - 5:00 PM</p> <p>For more information: TLSC</p>
Texas RioGrande Legal Aid	<p>TRLA provides free civil legal services to residents. TRLA attorneys specialize in more than 45 practice areas, including:</p> <ul style="list-style-type: none"> ● Family ● Employment ● Foreclosure ● Bankruptcy ● Subsidized housing ● Farmworker ● Civil rights ● Environmental <p>Important to note:</p> <ul style="list-style-type: none"> ● TRLA has developed other special programs that serve specific client populations: Legal Aid for Survivors of Sexual Assault (LASSA) 	<p>Phone: 512-374-2700</p> <p>Fax: 512-447-3940</p> <p>Location: 4920 North IH-35, Austin, TX, 78751</p> <p>For more information: TRLA</p>

Volunteer Legal Services of Central Texas (VLS)

Volunteer Legal Services of Central Texas (VLS) is a 501 (c)(3) non-profit organization that provides civil legal services to low-income people through attorney volunteers in Travis County. The attorneys help people with critical matters such as:

- Helping victims of abuse end violent relationships
- Connecting persons with disabilities with medical and financial benefits
- Keeping people out of homelessness by defending against wrongful evictions and foreclosures.

Location:

8001 Centre Park Dr., Ste. 120
Austin, TX 78754

Phone: 512.476.5550

Fax: 512.322.0764 (f)

For more information:

[VLS](#)

