# COVID19 Updates & Report-outs w/ Homeless Service Providers

Friday, May 1, 2020 9:00 AM

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# **Meeting Recording:**

Topic: COVID19 Updates & Report-outs w/ Homeless Service Providers (April 8-June 30 invite)

Date: May 1, 2020 09:00 AM Central Time (US and Canada)

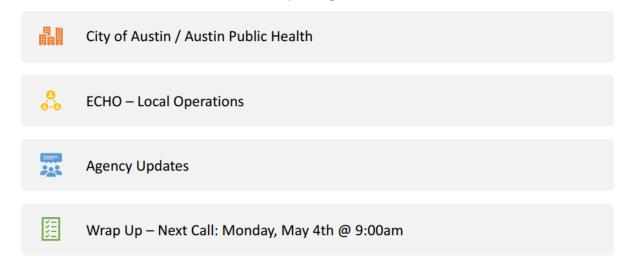
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Access code: 2a\$2?3m\*

# Meeting Agenda

#### Austin/Travis County

COVID19 Updates & Report-outs w/ Homeless Service Providers
May 1<sup>st</sup> Agenda



# Meeting Notes:

### COA/ APH - Vella Karmen

http://www.austintexas.gov/department/austins-homeless-strategy-covid-19-support

- 1654 COVID-19 cases in Travis County, 47 deaths and 462 people recovered
  - At least 38 individuals experiencing homelessness have tested positive, including 10 that have recovered
    - The count of cases among people experiencing homelessness is likely an undercount due to private labs and providers not necessarily recording each person's housing status when they test
  - o Demographic information on cases available at <a href="http://www.austintexas.gov/covid19">http://www.austintexas.gov/covid19</a>
- Austin Public Health launched an online enrollment form for COVID-19 testing
  - Form will allow people to take self-assessment to determine eligibility and schedule a test without a medical provider
  - http://www.austintexas.gov/covid19
    - Click "take self-assessment" button to create an account and complete the questionnaire\_listing symptoms
- Order from Austin/Travis County Health Authority encourages everyone to wear a fabric mask when outside the home or in public
  - Physical distancing of at least 6 feet between individuals in still in affect
- Quarantine/Isolation accommodations
  - ProLodges 1, 2, and 3 are operational and at full capacity

- Looking into setting up ProLodge 4
- o Integral Care behavioral health teams are providing services at IsoFac and ProLodge 1, 2, and 3
- o Front Steps is providing on site case managed for people in ProLodges.
- o If other programs have capacity to work with people staying at ProLodge sites, please contact Vella Karmen, vella.karmen@austintexas.gov
- Food access for people experiencing homelessness; Eating Apart Together (EAT)
  - o Receiving regular shipments of shelf-stable food from the Central Texas Food Bank
    - Looking into other sources of shelf-stable food
  - Zach Shlachter is acting as the volunteer coordinator for people who would like to help with food distribution
    - Zach can be reached at zack.shlachter@austintexas.gov
    - City is looking for community partners/volunteers to assist with distributing prepared meals on the weekends
  - Wes Bickham is the contact at to access the shelf-stable food bags being distributed out of the convention center
    - For information on availability and how to access food bags, call Wes at 512-492-5826
- Communications
  - The City put out a memo on homelessness and COVID-19 earlier this week http://www.austintexas.gov/edims/pio/document.cfm?id=339355
  - The Joint Information System put out a release on increasing testing capabilities and the Public Testing Enrollment Form. <a href="http://austintexas.gov/news/covid-19-testing-capabilities-continue-expand-throughout-austin-travis-county">http://austintexas.gov/news/covid-19-testing-capabilities-continue-expand-throughout-austin-travis-county</a>
    - APH expects to administer 2000 test a week
- DACC
  - o Continues to offer walk in case management triage services, 8am 5pm, Monday Friday
  - Served 611 individuals total since March 16<sup>th</sup>

## ECHO Updates - Matt Mollica

- Provided an overview of a memo City Council from the City Manager's office, http://www.austintexas.gov/edims/pio/document.cfm?id=339355
  - See linked memo or meeting recording for information on the different objectives identified and how coordination groups are working on those objectives. Coordination groups include:
    - Project management team
    - Hotels/Motels implementation team
    - Emergency shelter and unsheltered implementation team
    - Funding strategies implementation team
    - Rehousing strategies implementation team
- Schedule for Coordination Groups
  - Emergency Shelter Task Group
    - Wednesdays at noon
    - Contact Preston Petty, <u>prestonpetty@austinecho.org</u>
  - Street Outreach Coordination
    - Wednesdays at 2:30
    - Contact Katie Rose, katierose@austinecho.org
  - Criminal Justice and Homeless Response Coordination
    - Fridays at 10:30
    - Contact Niki Kozak, nikikozak@austinecho.org
  - Healthcare and Homeless Response System Coordination
    - Fridays at 8am

■ Contact Niki Kozak, nikikozak@austinecho.org

## **Agency Updates**

- CommunityCare Healthcare for the Homeless
  - o Hotline now open- 512-978-8850. warm line staffed by case managers Mon-Fri 8-4:30.
    - Call for same day or next day appointments, prescription refills, or general questions
  - ARCH clinic is open, Mon-Thurs. Individuals can let ARCH staff know they want to be seen in the clinic.
    - Conducting COVID-19 testing
  - Mobile team is back out at Sunrise Church on Tuesdays and Thursdays. COVID screening/testing available as well as regular medical visits.
  - On Monday May 4<sup>th</sup>, CommunityCare will doing another "surveillance day" where people, even those without symptoms, can be tested for COVID-19

#### Chat Box

#### larafoss

Good morning. Happy Friday

#### **larafoss**

For demographic breakdowns and more information, you can visit the http://austintexas.gov/covid19 web site

#### **Laura Evanoff**

UPDATE FROM HEALTHCARE FOR THE HOMELESS TEAM:1) Hotline now open- 512-978-8850. warm line staffed by case managers Mon-Fri 8-4:30. 2) ARCH clinic is open, Mon-Thurs. Individuals can let ARCH staff know they want to be seen in the clinic. 3) Mobile team is back out at Sunrise Church on Tuesdays and Thursdays. COVID screening/testing available as well as regular medical visits.

#### **larafoss**

The enrollment form is available at AustinTexas.gov/COVID19. To access the form, click on the "Take Self-Assessment" button to create an account and complete a questionnaire listing your symptoms

#### **larafoss**

If any programs have capacity to serve clients at these Pro-lodge sites, please contact Vella Karman at Vella.Karman@austintexas.gov

#### **larafoss**

The City put out a memo on homelessness and COVID-19 earlier this week. We will put a link to the memo in the chat box. http://www.austintexas.gov/edims/pio/document.cfm?id=339355

#### **larafoss**

The Joint Information System put out a release on increasing testing capabilities and the Public Testing Enrollment Form.http://austintexas.gov/news/covid-19-testing-capabilities-continue-expand-throughout-austin-travis-county

#### bronwyn.towart

The Austin Youth Collective would be good to reach out to

#### **Andrew Willard**

That's definitely a good thought, and their input would be impactful.

#### **Andrew Willard**

REPOST: UPDATE FROM HEALTHCARE FOR THE HOMELESS TEAM:1) Hotline now open- 512-978-8850. warm line staffed by case managers Mon-Fri 8-4:30. 2) ARCH clinic is open, Mon-Thurs. Individuals can let ARCH staff know they want to be seen in the clinic. 3) Mobile team is back out at Sunrise Church on Tuesdays and Thursdays. COVID screening/testing available as well as regular medical visits.

#### dxcaDarilynn Cardona-Beiler

Thank you Audrey! You guys are awesome!

#### **Larisa Corder**

thanks Andrew!!