# COVID19 Updates & Reports-outs w/ Homeless Service Providers

Wednesday, May 6, 2020 9:00 AM

Barrera, Patricia <Patricia.Barrera@austintexas.gov>; Kelly White <kwhite@safeaustin.org>; Julia Spann <jspann@safeaustin.org>; natasha.burton@anewentry.org; Monique Coleman <Monique.Coleman@traviscountytx.gov>; Karman, Vella <Vella.Karman@austintexas.gov>; Kathleen.Ridings@uss.salvationarmy.org; Greg McCormack (GMcCormack@frontsteps.org); Matthew Mollica <matthewmollica@austinecho.org>; Darilynn Cardona-Beiler <Darilynn.Cardona-Beiler@integralcare.org>; susan.mcdowell@lifeworksaustin.org; Kent Herring Peter Daniels <Peter.Daniels@anewentry.org>; Dawn Handley <Dawn.Handley@integralcare.org>; Laura Sovine lsovine@austinrecovery.org>; Darrin Acker <dacker@cforr.org>; rteich@foundationhomeless.org; jlong@casamarianella.org; tnichols <tnichols@frontsteps.org>; Justine Price <justine.price@wilco.org>; Mercer, Tim <Tim.Mercer@communitycaretx.org>; Mercer, Timothy I <tim.mercer@austin.utexas.edu>; Kuang, Audrey <Audrey.Kuang@communitycaretx.org>; Chris Baker <chris@toofound.org>; Shontell Gauthier <SGauthier@familyeldercare.org>; Christine Laguna <Christine.Laguna@integralcare.org>; Robert P. Dominguez <robert.dominguez@integralcare.org>; Foss, Lara <Lara.Foss@austintexas.gov>; Soleece Watson <soleece.watson@anewentrv.org>; Cacki Young <Cacki.Young@Foundcom.org>; Amber Fogarty <amber@mlf.org>; Alan Graham <alan@mlf.org>; Valdez, Pete [Community] Court] <Pete.Valdez@austintexas.gov>; Kingham, Robert <Robert.Kingham@austintexas.gov>; mark@sunriseaustin.org; Karen Dorrier <Karen.Dorrier@integralcare.org>; Myles, Michelle <Michelle.Myles@austintexas.gov>; Johnson-Smothers, Akeshia <Akeshia.Johnson-Smothers@austintexas.gov>; Kirscht, Estella < Estella.Kirscht@austintexas.gov>; Niki Kozak < nikikozak@austinecho.org>; Kate Moore <katemoore@austinecho.org>; Sowinski, Jennifer <Jennifer.Sowinski@austintexas.gov>; Teri Yates <teriyates@austinecho.org>; Katie Rose <katierose@austinecho.org>; Christopher.Shorter@austintexas.gov; barbara@poppeassociates.com; matthewdoherty.consulting@gmail.com; mwhite@housinginnovations.us; Larisa Corder <larisacorder@austinecho.org>; angelhouse@austinbaptistchapel.com; Axton Nichols <axtonnichols@austinecho.org>; Cate Graziani <cgraziani@harmreductiontx.org>; chrisharris101 <chrisharris101@gmail.com>; Sarah Duzinski <sarahduzinski@austinecho.org>; ELT <ELT@NETORGFT2096939.onmicrosoft.com>; Powell-Evans, Simon <Simon.Powell-Evans@austintexas.gov>; Korey Darling <Korey.Darling@traviscountytx.gov>; Lawrence Lyman <Lawrence.Lyman@traviscountytx.gov>; Elizabeth Baker <Elizabeth.Baker@integralcare.org>; ericka.robinson@anewentry.org; Mark Hilbelink<mhilbelink02@yahoo.com>; Patti McCabe pmccabe@casamarianella.org; kevin@mlf.org; Irit Umani <Irit@TrinityCenterAustin.org>; wthurman@utexas.edu; Craig, Ken <Ken.Craig@austintexas.gov>; mark@marklittlefield.com; Megan Podowski <mpodowski@caritasofaustin.org>; Rohlich, Amanda <Amanda.Rohlich@austintexas.gov>; David Gomez <David.Gomez@integralcare.org>; Shlachter, Zack <Zack.Shlachter@austintexas.gov>; Bronwyn Towart <bronwyn.towart@lifeworksaustin.org>; Whitney Bright <whitneybright@austinecho.org>; Melissa Wheeler <melissawheeler@austinecho.org>; Quiana Fisher QFisher@caritasofaustin.org

## Meeting Recording:

Topic: COVID19 Updates & Reports-outs w/ Homeless Service Providers (April 8-June 30 invite) Date: May 6, 2020 09:00 AM Central Time (US and Canada)

https://us02web.zoom.us/rec/share/xN1wd6jlx0lOHrOS6ALRZvEjDN-9X6a81SJIfQNxEvpHehppJ2krp9ScYKm05lh

Password: 6U?%.&99

## Meeting Agenda

Austin/Travis County

COVID19 Updates & Report-outs w/ Homeless Service Providers May 6<sup>th</sup> Agenda

 City of Austin / Austin Public Health

 Rency Updates

Wrap Up – Next Call: Friday, May 8th @ 9:00am

## Meeting Notes:

COA– Laura Foss

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http://www.austintexas.gov/department/austins-homeless-strategy-covid-19-support

- 1876 confirmed COVID-19; 579 recovered; and 58 deaths
- Demographic information on cases available at <a href="http://www.austintexas.gov/covid19">http://www.austintexas.gov/covid19</a>
  - At least 38 individuals experiencing homelessness have tested positive, including 22 that have recovered.
    - The count of cases among people experiencing homelessness is likely an undercount due to private labs and providers not necessarily recording each person's housing status when they test.
  - o Austin Public Health launched an online enrollment form for COVID-19 testing
    - Form will allow people to take self-assessment to determine eligibility and schedule a test without a medical provider referral
      - http://www.austintexas.gov/covid19
        - Click "self-assessment" button to create an account and complete the questionnaire
- May 5<sup>th</sup> Work Session-City Council
  - Intersection of COVID-19 and homelessness was discussed

- Click this link to watch the discussion <u>http://austintx.swagit.com/play/05052020-695</u>
- Order from Austin/Travis County Health Authority stating masks when outside the home or in public are recommended
  - Physical distancing of at least 6 feet between individuals in still recommended
- Quarantine and Alternate Facilities:
  - ProLodges 1-3 are operational, and at full capacity,
  - Considering options for a 4<sup>th</sup> ProLodge
  - Integral Care behavioral health teams are providing services at IsoFac and ProLodge 1, 2, and 3
  - Front Steps staff are working on providing case management services at all 3 ProLedges
  - If other programs have capacity to work with people staying at ProLodge sites, please contact Vella Karmen, <u>vella.karmen@austintexas.gov</u>
- Downtown Efforts
  - 28 Downtown Ambassadors, 2 APD Officers, and 3 HOST members were on cite under I-35 providing trash removal and,
  - Distributed water, masks, educational flyers, and other supplies for 2 hours
     Thank you, Downtown Austin Alliance, for spearheading
- Food access for people experiencing homelessness; Eating Apart Together (EAT)
  - The 5<sup>th</sup> out of the 6 scheduled shipments from the Central Texas Food Bank of shelf stable food will be this Thursday May 7<sup>th</sup>
    - Exploring more efforts/sources for shelf-stable food so distribution can continue beyond the 6 weeks
  - Shelf-stable meal bags, prepared meals, water, and hygiene items are still being distributed throughout Austin by The City of Austin Travis County Community Partners to those who are experiencing homelessness
  - If you want to participate in any aspect of Eating Apart Together Initiative Zach Shlachter at <u>zack.shlachter@austintexas.gov</u>
- Communications
  - City has provided guidance on activities and information for businesses that have recently reopened or plan to open under Gov. Abbotts April 17<sup>th</sup> executive order GA18
    - Which supersedes some provisions of the stay-at-home work safe order
    - This helps defines some of the changes that went into effect Friday
    - Should provide an FAQ about specific items
  - Coms. Team is working with the Office of Homeland Security and Emergency Management (HSEM) on a communications tool to text those who are experiencing homelessness who have been given a cell phone regarding staying safe, meeting needs, and accessing services
    - DACC and Integral Care have been giving out cell phones
    - ECHO and Front Steps are looking to do the same
    - If you would like to participate in the texting program email Lara Foss at lara.foss@austintexas.gov

- Hygiene Update
  - 2 new Shower trailers
    - Finalizing location placements
  - Contracting with Family Elder Care and The Other Ones Foundation to operate at different locations in Austin
- Down Town Community Court Update
  - Continue to offer walk in triage case management services 8am-5pm Monday through Friday
    - Provide flyers to all clients on COVID-19 and safety planning
  - o 44 people served this week through triage case management
  - And since March 16<sup>th</sup> they 678 individuals were served, an average of 18 individuals a day
    - Individuals accessing basic hygiene resources are not factored into this number, or
    - Clients case managers reach remotely
- Austin Housing Finance Cooperation and The Housing Authority of the City of Austin (HACA)
  - Launching Austin's Relief of Emergency Needs for Tenants (RENT) Program
    - Provides one-time emergency rental assistance to Austin households experiencing financial hardship as a result of COVID-19
    - Austin residents can apply through HACA's rent website (application is online only) starting May 4<sup>th</sup> at 9am till tonight May 6<sup>th</sup> at 11:59pm
      - <u>www.atxRentHelp.org</u>
    - Applicants will be randomly selected from all applications received through these dates

#### Agency Updates:

None

#### ECHO Updates:

- Starting Friday
  - Implementation teams (laid out in memorandum last Friday) will start sharing out decisions, upcoming discussions, and possible asks from this group
- COVID Coordination meetings this week
  - Emergency Shelter Task Group this Wednesday at noon
  - Street Outreach Coordination this Wednesday at 2:30 PM
  - Homelessness Response Coordination Meeting Friday at 10:30 AM
    - Email Andrew Willard for access or with questions at andrewwillard@austinech.org

#### Chat Box

From larafoss to Everyone: 09:00 AM

Good morning.

#### From larafoss to Everyone: 09:08 AM

For demographic breakdowns and more information, you can visit the http://austintexas.gov/covid19 web site

The enrollment form for the Public Testing portal is available at AustinTexas.gov/COVID19.

You can watch the Council Work Session here: http://austintx.swagit.com/play/05052020-695

If any programs have capacity to serve clients at these Pro-lodge sites, please contact Vella Karman at Vella.Karman@austintexas.gov

If you are interested in participating in any aspect of Eating Apart Together please contact Zach Shlachter (zach.shlachter@austintexas.gov).

If you would like to participate in the texting program email Lara Foss at lara.foss@austintexas.gov

Austin residents may apply through HACA's RENT website at atxRentHelp.org starting on May 4th at 9:00 a.m. to 11:59 p.m. on May 6th. The application is online only.