

# COVID19 Updates & Report-outs w/ Homeless Service Providers

Wednesday, April 1, 2020 9:00 AM

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## Meeting Recording:

Topic: COVID19 Updates & Report-outs with Homeless Service Providers

Date: Apr 1, 2020 08:48 AM Central Time (US and Canada)

[https://zoom.us/rec/share/149LLbvU825JHKPrsGbec60cGovmeaa81iYzqPoKmk6GLOfaLrxRBSC3U2u](https://zoom.us/rec/share/149LLbvU825JHKPrsGbec60cGovmeaa81iYzqPoKmk6GLOfaLrxRBSC3U2u9adO)

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# Meeting Agenda

Austin/Travis County

COVID19 Updates & Report-outs w/ Homeless Service Providers  
April 1<sup>st</sup> Agenda



ECHO – Local Operations



City of Austin / Austin Public Health



Medical System Updates – Dr. Audrey Kuang & Dr. Tim Mercer



Agency Updates



Wrap Up – Next Call: Wednesday, April 2nd @ 9:00am

## Meeting Notes:

### ECHO –Kate Moore & Matthew Mollica

- Late last night HUD signed the mega waiver that is going to loosen restrictions on CoC Funds that comes in from HUD
- Going to change how HUD funds can be used and what is reported on the next couple months
- ECHO will be reviewing document in detail and will set up call with partners to talk through implementation locally
- Thank you for completing survey monkey
  - Working today on summarizing and putting that information together and want to report out to this group and the city on what we heard back from partners - we really appreciate everyone taking the time to think this through and provide feedback during this very busy time
- Propose change to call schedule
  - Reduce to having calls 3 days a week - Monday Wednesday Friday. This schedule will allow for the people providing report outs to plan between calls.
- Schedule will begin this week with no call on Thursday and will have a call on Friday.
- Defer to City to provide more details on the scope and operations of the soft launch of how the referral process will go from providers people experiencing homelessness into a Q/I Unit

## COA/APH - Chris Shorter

- Current number for COVID cases: 25 people experiencing homelessness were moved to two different isolation facilities
- City of Austin is continuing to grow and unlock additional hotel rooms
- Going to leverage pre-screen tool with emergency shelters - ARCH/Salvation Army today
- Hoping that a hotel will be online this afternoon and with that start the use of the nursing hotline for those providers - SOFT Launch
- Soft launch is important - nurse line hasn't been a line to receive 100s of calls. We want to be sure that capacity is built as the number of calls and cases increase
- Robert Kingham has been pulling together DACC team and case management staff to support hotline and assigning units - Bed management team
- Using isolation units strictly for those who are symptomatic or waiting testing or confirmed positive and recovering
- City of Austin has launched an interactive map:
  - <https://www.austintexas.gov/department/resource-sites-map-covid-19-response>
- Travis County COVID19 Public Dashboard
  - <https://austin.maps.arcgis.com/apps/opsdashboard/index.html#/39e4f8d4acb0433baae6d15a931fa984>
  - Info by zip code council district and council precinct. Confirmed cases demographics etc.
- EOC and Dell Med created an online supply chain for PPE and connecting that to EOC. Dell Med is running that resource webpage
  - <https://austincovid.openproposals.dellmed.utexas.edu/#/opportunities/5e7217f9abfb777f8c21048b>
- Food access work
  - Green light to move forward with programs around food access and working with 3rd party vendor called revolution foods (outlines in memo from City on Friday)
    - Working to provide packaged food distribution for homeless population and additional work leveraging restaurants (e.g., alamo draft house).
    - Collecting info about need: **PLEASE complete the survey by the end of the week!**  
<https://docs.google.com/forms/d/e/1FAIpQLSfFcAy5UgA39dIFMPuLkMQ4vgdXxHPdX9fQ7Pe5wmR1AwGEbw/viewform>

## Healthcare System – Dr. Tim Mercer

- Screening is happening but there needs to be more testing happening.
- Concern expressed surrounding who is completing clinical assessment of the current cohort who is entering the isolation and quarantine units and ensuring they have the medications and tests needed for services and treatment.
- Priority needs to be with supporting the downtown shelter population. Congregate settings are more at-risk for possible outbreaks

## Integral Care Updates

- All in person services will be consolidated into one location at East 2<sup>nd</sup> Street Clinic
- PES has transitioned to telehealth interventions and MAT programs remain open
- Want to provide harm reduction into hotels
- Great concern for harm reduction and SUD for people experiencing homelessness being placed. Call number 512-472-HELP