

## **Austin/Travis County Homeless Management Information System Privacy Notice**

This agency collects information about people who ask about our homeless services. When we meet with you, we will ask you for information about you and your family. We will put the information you give us into a computer program called the Austin/Travis County Homeless Management Information System (or “Austin/Travis County HMIS”).

We collect personal information directly from you for reasons that are discussed in our Privacy Policy Statement. We may be required to collect some personal information by law or by organizations that give us money to operate this program. Other personal information that we collect is important to run our programs, to improve the services for homeless persons, and to better understand the needs of homeless persons. We only collect information that we consider to be appropriate. In order to provide or coordinate services, we share your information with other organizations that use the Austin/Travis County HMIS system. These organizations are required to have privacy policies in place in order to protect your personal information. You can refuse to answer **any** question at **any** time. You will never be denied help because you didn't answer a question, unless we need that answer to know if you are eligible for a service.

The collection and use of all personal information is guided by strict standards of confidentiality as outlined in our Privacy Policy Statement. A copy of our agency's Privacy Policy Statement is available upon request for your review.