

Counts Report List

The list of available Counts reports will be updated from time to time. Check the *ServicePoint* help file for an up-to-date list at any time. Currently the following reports are available.

Table 1: Counts Report List

TITLE	DESCRIPTION	ACCESS LEVEL
User Expirations	Lists all users with expiration dates during the specified date range	System Admin
Calls Taken	Lists all calls taken by the specified providers during the specified date range	Program Manager
Calls With Outstanding Follow Up Needed	Lists all calls started by the specified providers that have a start date within the specified date range and have an outstanding follow up needed. A call has an outstanding Follow Up if it has a Projected Follow Up Date and Follow Up Made is not set.	Program Manager
Clients Served	Lists all clients that have been provided at least one service by the specified providers during the specified date range	Program Manager
Clients With Current Entries	Lists all clients that have an un-exited Entry/Exit record for the specified providers with an entry date that is in the specified date range	Program Manager
In Progress Calls	Lists all 'In Progress' calls that were started by the specified providers within the given date range	Program Manager
Incoming Non-Outstanding Referrals	Lists all non-outstanding referrals made TO the specified providers during the specified date range. A non-outstanding referral is one that has had a service provided or the need status is 'Closed' or the need outcome is 'Fully Met.'	Program Manager
Incoming Referrals	Lists all referrals made TO the specified providers during the specified date range	Program Manager
Items In The Approval Bin	Lists all items currently in the provider approval bin	Program Manager
Outgoing Non-Outstanding Referrals	Lists all non-outstanding referrals made BY the specified providers during the specified date range. A non-outstanding referral is one that has had a service provided or the need status is 'Closed' or the need outcome is 'Fully Met.'	Program Manager
Outgoing Referrals	Lists all referrals made BY the specified providers during the specified date range	Program Manager
Outstanding Incoming Referrals	Lists all outstanding referrals made TO the specified providers during the specified date range. An outstanding referral is one that has not had a service provided and the need status is not 'Closed' and the need outcome is not 'Fully Met.'	Program Manager
Outstanding Outgoing Referrals	Lists all outstanding referrals made BY the specified providers during the specified date range. An outstanding referral is one that has not had a service provided and the need status is not 'Closed' and the need outcome is not 'Fully Met.'	Program Manager
Services Provided (Non-Shelter Stays)	Lists all services except shelter stays provided by the specified providers during the specified date range	Program Manager
Shelter Stays Provided	Lists all shelter stays provided by the specified providers during the specified date range	Program Manager
Shelters At Or Above Capacity	Lists all of the specified providers' shelters that are at or above 100% capacity	Program Manager
Shelters Below Capacity	Lists all of the specified providers' shelters that are below 100% capacity	Program Manager
Clients Currently Checked Into A Shelter	Lists all clients that are currently checked into one of the specified providers' unit lists	End User/Case Mgr
Clients With An Entry But No Exit	Lists all clients that have an Entry/Exit record for the specified providers with an entry date in the specified date range but no exit date	End User/Case Mgr
Clients With Expiring ROI's	Lists all clients that have an ROI for the specified providers with an end date during the specified date range	End User/Case Mgr
Clients With No Goals Set	Lists all clients that do not have a goal set for the specified provider in the specified date range	End User/Case Mgr
Clients With No Recent Case Activity	Lists all clients that do not have any recent case activity associated with the specified providers within the specified date range. (Case activity is composed of goals, goal case notes, and goal action steps).	End User/Case Mgr
Clients With No Recent Case Note	Lists all clients that do not have a case note associated with the specified providers within the specified date range	End User/Case Mgr
Clients With No Recent Entries	Lists all clients that have no Entry/Exit records for the specified providers with an entry date that is in the specified date range	End User/Case Mgr
Clients With No Shelter Stays	Lists all clients created by the specified providers that have no shelter stays during the specified date range	End User/Case Mgr
Clients With NULL UDE's	Lists all clients created by the specified providers that have a NULL User Data Element	End User/Case Mgr
Clients With Outstanding Referrals	Lists all clients that have an outstanding referral made BY the specified providers during the specified date range. An outstanding referral is one that has not had a service provided and the need status is not 'Closed' and the need outcome is not 'Fully Met'.	End User/Case Mgr
Clients With Recent Exits	Lists all clients that have an Entry/Exit record for the specified providers with an exit date that is in the specified date range	End User/Case Mgr
Clients With Unserviced Needs	Lists all clients that have at least one unserviced need. An unserviced need is defined as a need that does not have a corresponding service.	End User/Case Mgr
My Clients	Lists all clients that have you listed as a case manager	End User/Case Mgr

My Clients Currently Checked Into A Shelter	Lists all clients that are currently checked into one of the specified providers' unit lists and have you listed as a case manager	End User/Case Mgr
My Clients With A Follow Up Scheduled	Lists all clients that have a follow up scheduled within the specified date range and have you listed as a case manager	End User/Case Mgr
My Clients With An Entry But No Exit	Lists all clients that have an Entry/Exit record for the specified providers with an entry date in the specified date range but no exit date and have you listed as a case manager	End User/Case Mgr
My Clients With Expiring ROI's	Lists all clients that have an ROI for the specified providers with an end date during the specified date range and have you listed as a case manager	End User/Case Mgr
My Clients With No Goals Set	Lists all clients that do not have a goal set for the specified provider in the specified date range and have you listed as a case manager	End User/Case Mgr
My Clients With No Recent Case Activity	Lists all clients that do not have any recent case activity associated with the specified providers within the specified date range and have you listed as a case manager. (Case activity is composed of goals, goal case notes, and goal action steps).	End User/Case Mgr
My Clients With No Recent Case Note	Lists all clients that do not have a case note associated with the specified providers within the specified date range and have you listed as a case manager	End User/Case Mgr
My Clients With No Recent Entries	Lists all clients that have no Entry/Exit records for the specified providers with an entry date that is in the specified date range and have you listed as a case manager	End User/Case Mgr
My Clients With No Shelter Stays	Lists all clients created by the specified providers that have no shelter stays during the specified date range and have you listed as a case manager	End User/Case Mgr
My Clients With NULL UDE's	Lists all clients created by the specified providers that have a NULL User Data Element and have you listed as a case manager	End User/Case Mgr
My Clients With Outstanding Referrals	Lists all clients that have an outstanding referral made BY the specified providers during the specified date range and have you listed as a case manager. An outstanding referral is one that has not had a service provided and the need status is not 'Closed' and the need outcome is not 'Fully Met'.	End User/Case Mgr
My Clients With Recent Exits	Lists all clients that have an Entry/Exit record for the specified providers with an exit date that is in the specified date range and have you listed as a case manager	End User/Case Mgr
My Clients With Unserviced Needs	Lists all clients that have at least one unserviced need and have you listed as a case manager. An unserviced need is defined as a need that does not have a corresponding service.	End User/Case Mgr