 Minutes

9:00-9:05AM Welcome & Introductions (S. Green)
   - Action Item: Approve June Minutes
     - June minutes approved by consensus with no amendments

9:05-9:35AM Continuum of Care Business (C. Soberon)
   - Membership Council Recap
     - NOFA Appeals Process being amended
     - MC Aug meeting moved to the 13th
     - RRH Awards to three recipients
       - Action Item: Approve COA Mapping Memo
   - NOFA Update
     - IRT Process/Feedback
       - Seemed tired, disengaged
       - Opportunity for feedback
       - Challenge on where to allow points knowing that this isn’t a second draft.
       - Felt a little clunky having already answered some questions- felt a little fragmented
       - HMIS Q&A was more ECHO focused.
     - FY18 NOFA Summary*

9:35-9:55AM Performance Scorecards (L. Evanoff)
   - Review Q1 Scorecard
     - Improvements in annual assessments/timely annual assessments- 92% of projects receiving progress on this measure
     - HMIS data quality and housing retention, CA participation, and housing first-highest achievements
     - Struggling with increasing income with stayers and leavers
     - Largest projects are scoring lower- can speak to capacity issues
   - Q2 scorecard due at the end of the month
   - Review Appeals Process
     - Draft appeals process with comments provided to the group
     - Please provide feedback with timeline by the 20th
   - Timeliness of Data Entry
     - Change to the calculation of timeliness of data entry to align with how HUD will evaluate this metric on APR.
     - Reduces the number of reports that you are using and hold you to the same metrics as HUD. Change from 5 days to 6 DAYS- not business days.
This change is not in effect yet, but up for consideration. If approved, this would go into effect for Q3.
- This administrative change on the PSC will go into effect on the Oct 2018, Q3 Performance Scorecard

9:55-10:00AM Workgroup Updates
- PIT Count Workgroup (C. Soberon)
  - Last month reviewed and made changes to larger sections to create subsections
  - This month we will be reviewing the surveys to make any changes to local questions and discuss changes to the website to prepare for team lead recruitment in August.
- HMIS Workgroup (K. Manganella)
  - Reviewed HMIS satisfaction survey
  - Reviewed system performance measures

10:00-10:20AM Review System Performance Measures (K. Manganella)

10:20-10:50AM Sys PM Metric Discussion (S. Green)
- Increasing Income
  - Caritas requires all CM to be SOAR trained and complete one SOAR application each year.
  - Need for supportive employment opportunities- Lifeworks and SAFE have similar programs. The department is very sales oriented to engage employers to be willing to work with their programs.
  - Energy and resources should be dedicated to supportive employment, as well as, being creative with local scorecard to reflect increases in income. i.e., quantify different areas: diversity, housing first.
  - Same level of energy that was dedicated to LOS on a community-wide level, should be dedicated to supportive employment.
  - Acknowledgement that not enough of the right partners are communicating to have both needs met
  - Income and Employment WG created manual to help client choice in choosing an employment program. Pilot is tracking whether client choice is a factor in a person’s success in an employment program.
  - Call for CoC members to attend I&E WG and have that WG attend the CoC WG to report out.
  - Laura sent out invitation to Heartland Alliance for upcoming webinar on workforce and homeless services collaboration.
  - Request for Tasha to provide summary of homelessness audit.
  - Message to MC needs to be that the metric should not fall on the CM’s, but rather on leadership to provide the resources at a system level to promote success.

10:50-11:00AM Wrap Up/Next Steps (S. Green)

---

**Next Meeting:** August 1, 2018; **9-11AM**; ECHO Training Room, 300 E. Highland Mall Blvd
*(Before August Membership Council)*

**2018 HUD Field Rep Contacts**
| All Austin CoC Grantees (except Green Doors and Lifeworks) | Valerie Reed-Sweed  
valerie.m.reed-sweed@hud.gov  
210-475-6800, ext 2217 |
|----------------------------------------------------------|-----------------------------------------------------------------|
| Austin’s Green Doors and Lifeworks                        | Valicia Cisneros  
valicia.a.cisneros@hud.gov  
210-475-6800, ext 2297 |