Case Management

How can I get a case manager?

You can apply to these case management programs directly:

- **Goodwill of Central Texas** – For people who want help finding a new or better job (full or part time). Provides Employment Case Management that includes services such as job search assistance for people with barriers like criminal history. Call 512-637-7580.

- **Integral Care** – Also known as ATCIC or MHMR. Provides Mental Health Case Management that includes psychiatric care and emotional support. Call 512-472-HELP (4357) to make an appointment.

- **Downtown Austin Community Court (DACC)** - Provides Case Management that includes help with housing navigation, ID’s and documents, and outstanding tickets. You must have had at least one case with the court to qualify. Walk in to the court at 719 E. 6th Street and request to speak with a case manager to sign up for their waitlist.

- **Family Eldercare** – For people receiving disability benefits who want help managing their money. Provides Housing Case Management that includes “Representative Payee” or financial supervision services. Call 512-450-0844 or walk in to the ARCH on Wednesday mornings and request to speak with Family Eldercare.

- **SafePlace** – For people who have experienced domestic violence or sexual assault. Provides counseling, emotional support, and emergency shelter. Call 512-267-SAFE (7233) to speak with a counselor about their services.

- **Any Baby Can** – For families with critically ill or disabled children from the ages of zero to twelve years of age. Includes crisis management, counseling, and medical assistance. Call 512-454-3743.

- **Foundation for the Homeless** – For families with children who need emergency shelter. Includes resource help and housing search assistance. Call 512-972-5580 to request an appointment.

- **City of Austin CDU** – For people living with HIV or AIDS. Provides medical case management and emotional support. Call 512-972-5580 to request an appointment.

- **Travis County Family Support Services** – Case management and supportive services for families and individuals. Go to [https://www.traviscountytx.gov/health-human-services/divisions/family-support-services](https://www.traviscountytx.gov/health-human-services/divisions/family-support-services) for more information.