



Membership Council
10/01/2018 | 1:00PM-3:00PM
ECHO Office
300 E. Highland Mall Blvd.

Chair Dr. Virginia Brown
Dell Medical School
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Co-Chair Christy Moffett
Travis County Health & Human Services
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Present Virginia Brown (Dell Med), Yvonne Camarena (CommUnity Care), Kathleen Casey (IC), Lisa Garcia (HACA), Patrick Howard (HATC), Greg McCormack (Front Steps), Kathleen Ridings (TSA), Bill Brice (DAA), Jennifer Stephenson (APD), Kim Weinberg (VA), Josh Rudow (NHCD), Erin Whelan (LifeWorks), Ann Teich (AISD), Kelly White (SAFE), Dylan Shubitz (HACA), Ann Howard, Laura Evanoff, Melissa Wheeler, Andrea Brauer (ECHO Staff)

Minutes

1:00-1:10 Welcome & Introductions (A. Howard)

- Action Item: Review & Approve September 2018 Minutes
 - Minutes approved by consensus with no amendments

1:10-2:00 Action Plan (A. Brauer)

- Progress Update
- <http://www.austinecho.org/wp-content/uploads/2018/08/180723-Action-Plan-to-end-Homelessness.pdf>
- A. Brauer distributed the recent update on Action Plan on implementation to prepare for the 6-month City of Austin follow up, with an April follow up in 2019.
 - A. Brauer will send electronic copies of [Action Plan Progress Report](#)

2:00-2:30 Continuum of Care Business

- **Action Item: Review & Approve 2019 PIT Count Methodology (M. Wheeler)**
 - Change in mapping of District 2. Historically has been one big section for surveyors to cover. PIT Committee reviewed District numbers and divided into three sections due to environmental factors.
 - Request to present more information around methodology of census in reducing incomplete data.
 - Key changes to PIC Count Methodology approved by consensus.
- **2018 NOFA (A. Howard)**
 - 2018 NOFA Collaborative Application was submitted on 9/14/18 and all competition information is posted on ECHO website. IRT members provided feedback on the rating and ranking process. Open to ongoing feedback in order to be proactive about changes for the 2019 NOFA competition.
- **Performance Improvement Plan (L. Evanoff)**
 - [PIP Flowchart](#) – important to consider the incentives for encouraging low performers to voluntarily reallocate funds if the timeline doesn't match and could lose HUD funding due to being in Teir 2. Projects have 2 years to show improvement before involuntary reallocation occurs. This timeline may not match up with the NOFA competition. Quarterly Scorecards combine data from 4 quarters (1 year). By using data over a year, it

takes longer for poor scores to roll off of reports. This impacts the timeframe of how long a project can see improvements in their data on the scorecard.

- Consider revising Reallocation Policy to incentivize - allow voluntary reallocation to maintain a certain percentage of funding.
- Request to consider IRT's recommendation that threshold number that triggers a Performance Improvement Plan from the performance scorecard be increased to higher score of 80. L Evanoff recommended looking at scorecard first before raising threshold. Review strategies to make the scorecard more comprehensive in measuring performance. PIP threshold isn't used as a form on Continuous Quality Improvement to increase high performing but used as a tool to work with projects that are underperforming and create a fair process leading up to reallocation.
- Request for update on Scorecard Measure for Returns to Homelessness. M Wheeler is still working on various reporting measures with HMIS team.
- **VAWA Task Group (L. Evanoff)**
 - VAWA Task Group was formed under CoC and ESG Committee in order to create an Emergency Transfer Plan which is a requirement for HUD Funding. Now community is in compliance, group is requesting to continue work to expand procedures and to be a community resource for emergency transfers. Group request to be moved under the Local Policy and Practice Committee as an ongoing formal workgroup.
 - Local Policy and Practice Committee approved request to establish task group as an ongoing committee on 9/19/18.
 - Membership Council requests a formal work plan including an outline of role and responsibilities of VAWA Task Group if transition to new workgroup under Local Policy and Practice Committee before approving. Membership Council request presentation by Task Group on 11/5/18.
- **Hunger and Homeless Awareness Week (A. Howard)**
 - Annual event will begin 11/10/18 to 11/18. Please contact Andrea Brauer surrounding any local events and ECHO will help promote. Encouraging community to promote and participate in events and awareness campaigns.
 - Access more information about purpose and awareness at <https://hhweek.org>
 - ECHO is working on planning the Fall Meeting and will keep community members and partners updated when date and location is finalized.
 - P&P would like more representation
- **Membership Council Slate (A. Howard)**
 - A Howard – Slate Committee has been established and met to target candidates to fill open seat positions outlined in slate.
 - D Shubitiz reports that Local Policy and Practice Committee discussed in last meeting wanting more diverse community representation consisting of lived experience and representatives outside of CoC funding sources.

2:30-3:00 Community Business (Community Members)

- **City of Austin**
- **Triage Plan (B. Brice)**
 - Consulting company will be meeting with frontline staff working in homeless services to participate in a rapid triage discussion and help build a system map.
 - *B Brice requested agreement from Membership Council on proposed triage plan. Plan was approved by consensus.*
- **Healthcare for the Homeless – No Report**
- **TxDOT I-35 Mobility – No Report**
- **YHDP Update (E. Whelan)**
 - Request to explain PORT program as a part of one of the YHDP funded project types. PORT is a 15 bed transitional housing facility that directly links youth to Rapid Rehousing within a 30-45 day window. Provides safe, temporary housing for youth while they are working toward Permanent Housing. Beds will be filled through Coordinated Entry and

taken from the youth-specific By-Name-List (BNL). Soft opening is on October 8, 2018 and program will be fully launched by October 15, 2018.

- Future plan - as the BLN reduces, PORT beds will be available on a nightly basis. Currently, beds are reserved only for youth actively engaging in housing search through RRH.
 - ~~iTeam~~ - No Report
 - **Pay for Success (A. Howard)**
 - PFS aims to move 250 persons into Permanent Supportive Housing. Program Participants are frequent users of jail and emergency healthcare services and are chronically homeless.
 - Abt and Associates was chosen as evaluator. First RFP was Rice University who insisted on RCT which wasn't feasible for project. Held another RFP with several applicants.
 - CIPRA will allow more Pay for Success funding.
 - ABT - working through contract now.
 - It all hinges on local government and in 2019 budget - reserved money to do project.
 - Go before commissioner's court on 10/2/18.
 - Criminal justice metrics will be used for learning and observation.
 - **City of Austin has decided to forgo funding source from the county.**
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Next Meeting: **November 5, 2018** 1:00PM – 3:00PM; ECHO Training Room, 300 E. Highland Mall Blvd.