



HUD CoC & ESG Committee

7/11/2018 | 9:00AM-11:00AM

ECHO Training Room
300 E Highland Mall Blvd

Chair Stephanie Green
Caritas of Austin
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512-333-4891

Attendees Stephanie Green (Caritas), Elvira Lathrop (HACA), Dylan Shubitz (HACA), Hosie Washington (SAFE), Helen Eisert (IC), Naomi Tejero (Travis Co), Kate Bennett (LW), Sandra Chavez (ASA), Melinda Cantu (SAFE), Natasha Ponczek-Shoemake (COA-APH), Rick Rivera (TSA), Haggai Eshed (Front Steps), Erin Whelan (LW), Casey Soberon, Katy Manganella (ECHO)

Minutes

9:00-9:05AM Welcome & Introductions (S. Green)

- *Action Item: Approve June Minutes*
 - *June minutes approved by consensus with no amendments*

9:05-9:35AM Continuum of Care Business (C. Soberon)

- **Membership Council Recap**
 - NOFA Appeals Process being amended
 - MC Aug meeting moved to the 13th
 - RRH Awards to three recipients
 - *Action Item: Approve COA Mapping Memo*
- **NOFA Update**
 - IRT Process/Feedback
 - Seemed tired, disengaged
 - Opportunity for feedback
 - Challenge on where to allow points knowing that this isn't a second draft.
 - Felt a little clunky having already answered some questions- felt a little fragmented
 - HMIS Q&A was more ECHO focused.
 - **FY18 NOFA Summary***

9:35-9:55AM Performance Scorecards (L. Evanoff)

- **Review Q1 Scorecard**
 - Improvements in annual assessments/timely annual assessments- 92% of projects receiving progress on this measure
 - HMIS data quality and housing retention, CA participation, and housing first-highest achievements
 - Struggling with increasing income with stayers and leavers
 - Largest projects are scoring lower- can speak to capacity issues
- **Q2 scorecard due at the end of the month**
- **Review Appeals Process**
 - Draft appeals process with comments provided to the group
 - Please provide feedback with timeline by the 20th
- **Timeliness of Data Entry**
 - Change to the calculation of timeliness of data entry to align with how HUD will evaluate this metric on APR.
 - Reduces the number of reports that you are using and hold you to the same metrics as HUD. Change from 5 days to 6 DAYS- not business days.

- This change is not in effect yet, but up for consideration. If approved, this would go into effect for Q3.
- This administrative change on the PSC will go into effect on the Oct 2018, Q3 Performance Scorecard

9:55-10:00AM Workgroup Updates

- **PIT Count Workgroup (C. Soberon)**
 - Last month reviewed and made changes to larger sections to create subsections
 - This month we will be reviewing the surveys to make any changes to local questions and discuss changes to the website to prepare for team lead recruitment in August.
- **HMIS Workgroup (K. Mangarella)**
 - Reviewed HMIS satisfaction survey
 - Reviewed system performance measures

10:00-10:20AM Review System Performance Measures (K. Mangarella)

10:20-10:50AM Sys PM Metric Discussion (S. Green)

- **Increasing Income**
 - Caritas requires all CM to be SOAR trained and complete one SOAR application each year.
 - Need for supportive employment opportunities- Lifeworks and SAFE have similar programs. The department is very sales oriented to engage employers to be willing to work with their programs.
 - Energy and resources should be dedicated to supportive employment, as well as, being creative with local scorecard to reflect increases in income. i.e., quantify different areas: diversity, housing first,
 - Same level of energy that was dedicated to LOS on a community-wide level, should be dedicated to supportive employment.
 - Acknowledgement that not enough of the right partners are communicating to have both needs met
 - Income and Employment WG created manual to help client choice in choosing an employment program. Pilot is tracking whether client choice is a factor in a person's success in an employment program.
 - Call for CoC members to attend I&E WG and have that WG attend the CoC WG to report out.
 - Laura sent out invitation to Heartland Alliance for upcoming webinar on workforce and homeless services collaboration.
 - Request for Tasha to provide summary of homelessness audit.
 - Message to MC needs to be that the metric should not fall on the CM's, but rather on leadership to provide the resources at a system level to promote success.

10:50-11:00AM Wrap Up/Next Steps (S. Green)

Next Meeting: August 1, 2018; 9-11AM; ECHO Training Room, 300 E. Highland Mall Blvd
(Before August Membership Council)

2018 HUD Field Rep Contacts

**All Austin CoC Grantees
(except Green Doors and Lifeworks)**

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