



Chair Stephanie Green
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Present Stephanie Green (Caritas), Marcy Stahl (Caritas), Erin Whelan (LifeWorks), Dylan Shubitz (HACA), Haggai Eshed (Front Steps), Kali Gossett (IC), Helen Eisert (IC), Darcy Rendon (Caritas), Greg McCormack (Front Steps), Caitlin Bond (Green Doors), Melinda Cantu (SAFE), Naomi Tejero (Travis Co), Kathleen Ridings (TSA), Hosie Washington (SAFE), Niki Paul, Katy Manganella, Laura Evanoff, Casey Soberon (ECHO)

Minutes

9:30-9:40 Welcome & Introductions (S. Green)

- **Approve February Minutes**
 - Minutes approved as is by consensus.

9:40-10:10 Workgroup Updates

- **PIT Count Workgroup (C. Soberon)**
 - **CoC Review Count results**
 - PIT and HIC due to HUD by April 30th.
 - Overall, about a 5% increase from last year's Count.
 - Decrease in sheltered count - Fewer beds in shelter due to renovations; Decrease in TH beds; HMIS data still changing from sheltered count.
 - Increase in unsheltered count – Downtown count roughly the same as last year; slight increase in surrounding areas especially in section 3 (previously one section, now 3 subsections); Dell Med assisting in extrapolation of missing data in unsheltered count
 - **Workgroup Updates**
 - Casey now the Chair of the workgroup;
 - Increased participation in planning effort – members from Travis County, Austin Public Health, lived experience.
- **HMIS Workgroup (K. Manganella)**
 - **The Homeless Data Exchange (HDX) open for PIT and HIC data submission (March 1- April 30, 2018)**
 - System Performance measures not started yet (data for Oct 1 2016 - Sept 30 2017)

10:10-10:45 Performance Scorecards (K. Manganella)

- **Review Q4 Performance Measures (Oct-Dec)**
 - Group reviews Q4 performance. S. Green explains the drop in performance for this quarter due to 2 deaths. Going forward Caritas and all programs should be updating data in HMIS as soon as update occurs and not wait until annual review.
 - Metric for RRH & PSH income growth is held to the same standard. Many programs are finding difficulty with this.
 - This is the opportunity to hone in on barriers to connection to employment, whether the job was appropriate for the client, is the program “employment first”, is it supportive employment, etc.

- Front Steps finding success in having workforce on site for employable clients – biggest struggle is clients on fixed income.
- TSA provides the example of the mother with low education and many children who may need public housing, but does not have the connection to get there. In these cases, struggle to find the balance of what the most effective use of funds is and prioritize the most vulnerable.
- New data coming out regarding the VI-SPDAT and successful housing placements.
- Interest in seeing the success rate as it pertains to age, as most PSH clients are older than 50.
- Income and employment workgroup starting – meeting tomorrow at 11am at Goodwill- to dive into these issues and develop partnerships, as increasing income is a struggle that spans across programs.
- Start date of income is the date that it was effective. Documentation is not needed. Close out old records with an end date and start a new record for the new information.
- APR Timestamp Submissions (C. Soberon)

10:45-11:00 Continuum of Care Business

- **PIP Update/Reminder (L. Evanoff)**
 - PIP being re-written. When revisions are finished, discussion will occur electronically, webinar.
 - Technical Assistance Portal coming soon to ECHO Website for program specific needs.
 - LOS Webinar series on ECHO Listings Website.
 - RRH Policy WG – anyone wanting to attend can contact L. Evanoff.
 - **National Office of SNAPS (N. Paul)**
 - National evaluation of RRH Programs across Continuums of Care – ECHO responded to survey. 15 RRH partners in Austin (includes BSS+) – contacts given, so expect a call to complete an interview/survey.
 - **National Alliance Youth Conference- HUD Q&A (N. Paul)**
 - Strong focus on reducing unsheltered homelessness. HUD DOJ NOFA targeting human trafficking coming soon. HUD VASH- if have extra vouchers can provide community-based services (no fiscal note to provide said services). Building capacity for rural areas.
 - Desire for CoC's to partner with PHA and develop move-up policies. ECHO applied for TA with HUD around PHA's. PSH Workgroup also having these discussions.
 - **Updated NOFA Timeline (N. Paul)**
 - Registration for FY18 NOFA to be released in March. GIW process in March. Looking at Lat May for release of collaborative application of FY18 NOFA.
 - ECHO approved as CoC and HMIS Lead at Membership Council. April Meeting will discuss governance charter and community funding priorities for FY18. Local application tentatively scheduled to be released in May.
 - **YHDP RFP Update (N. Paul)**
 - Rank & Review Committee presented recommendations at Membership Council.
 - LifeWorks/SAFE/Caritas Collaborative application for RRH Plus approved.
 - Expectation for program to pull clients with higher scores through CES.
 - Lifeworks TAY Shelter application approved.
 - Two DD projects submitted; Recommended to provide clarification of program design before making a decision on these applications.
 - Next step is for projects to work with ECHO on final submission to HUD.
 - **AustinECHOListings.Org (L. Evanoff)**
 - Webinars are recorded and both recording, and PowerPoint are available through "Intervention Resources".
 - Suggestions for improvement can be sent to Laura.
 - Username and Password can be set up by anyone.
 - **Group Shared Positive Client Moments (Open)**
 - Caritas- Client interview with IBM for position at \$126K/year.
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- TSA- 90% of Clients at W&C Shelter increased income. Open House in April or Early May for renovation reveal.

Next Meeting: April 4, 2018 9:30AM-11:00AM; ECHO Training Room, 300 E. Highland Mall Blvd

(Contact Chair to add agenda items)
