



Housing Work Group

December 19th, 2017

9am-11am

City of Austin-NHCD Training Room

Co-Chairs: Sandra Chavez (ASA), Chris Laguna (Integral Care)

Minutes

Present: Stephanie Green (Caritas), Andrew Willard (FFH), Dylan Shubitz (HACA), Allison Shurr (St LH), Josh Rudow (NHCD), Tasha Poczek-Shoemake (COA APH), Marilyn Hartman (NAMI), Erin Clever (VA), Greg McCormack (FS), Haggai Eshed (FS), Chris Laguna (IC), Sandra Chavez (ASA), Niki Kozak, Laura Evanoff, Preston Petty, Abby Tatkow, Bree Williams, Nadia Carlson, Allison Mabbs, Niki Paul, Casey Soberon (ECHO Staff)

9:00-9:10 Welcome and Introductions

9:10-9:40 Task Group Updates Co-Chairs

- Austin Homeless Veterans Initiative
 - Low housing placements in Dec per usual
 - Continued increase in new Veterans identified
 - Announced that local VA directors have discretion to determine how funding is allocated – if stakeholder advocacy is needed, VASH team will let us know
- Youth Homelessness Demonstration Program
 - Passed on all thresholds and will be submitting final draft today, pending updated signatures
 - Expect a press release or some sort of announcement
 - TNOYS and TX Appleseed released a state level report on the needs of homeless youth across Texas
 - Chapin Hall Voices of Youth Count publication available
 - RFP will begin in January for the three projects – RRH Plus, Deeper Diversion, Navigation Shelter (Joint TH-RRH)
 - Mirrors the local CoC RFP process
 - By submitting waivers for innovative opportunities, that flexibility from HUD may prove to better meet the needs of young people
 - At the same time, will be working with prevention institutions – Education, Juvenile Justice, Foster Care – to address systemic issues
- Outreach & Navigation Workgroup
 - Second monthly staffing – focusing on specific cases and issues
- PSH Workgroup
 - Worked on CE Written Standards
- RRH Policy Workgroup
- RRH CM Workgroup
 - CM have been engaged and great turnout
 - Educational component on EBP, RRH as an intervention and not just a program (30min)
 - Core components, common themes about safety plans, case notes, how to have difficult convos, budgeting
 - Going to roll out webinars on landlord outreach
 - Second have is staffing – primary focus to address folks on the list that are not being housed quickly
 - CM's come prepared with client information

- Link shared with educational resources and tools – working on a different platform for sharing for CM's that could not attend
 - Considering putting it on ECHO Listings, but ECHO also revamping website in early 2018
 - Consider calendar of community trainings

9:40-9:50 Healthy Communities Collaborative Update C. Laguna, Integral Care

- Oak Springs
 - Closing on \$13M bond deal before groundbreaking
 - Plan/timeline for occupancy and leased up
- Met with formal partners on contract renewal
- ECHO opened a 4th walk-in location at Goodwill on Norwood – address and location updated on ECHO website
 - Next phase of expansion on income resources – disability and employment
 - Trying to revive the employment and income workgroup and align it with the CES assessment and referral process
- Looking to expand to do recovery groups at MLF
- Shifting relationship with goodwill to explore client training side and employer recruitment side to move toward a supportive employment model

9:50-10:00 City of Austin T. Ponczek-Shoemake

- NHCD Updates
 - Josh to send memorandum and audit findings
 - Looking to map out where services are and level of engagement, cost benefit of service delivery, etc., in addition to mapping client locations for internal use
 - Looking for feedback, open meetings will be announced
- City Council Resolutions
 - Moving forward with getting input on ¾ resolutions
 - Stakeholder feedback on the ARCH and its structure
 - iTeam also informing on the process – report ready for February
 - Competition for the contract – does not necessarily mean a change in operator
 - Downtown pilot results and feedback informing RFP
 - 3-4 public meeting for input
 - Tasha to send the Press Release on open forums
 - Two on panhandling
 - Alternatives
 - Asking not to give money to panhandlers and to offer something else
 - Electronic platform to donate or find resources to offer, and safety
 - Temporary work opportunities similar to the Albuquerque – developing a pilot program, trying to merge with the first resolution related to panhandling
 - Previous meetings considered how payment would be made and the cost benefit of temp work vs panhandling, the social reward of working, shifts and schedules, mobile vending
 - Open meetings will be announced
 - Imagined as a referral that can be provided through CA, through coordination to reduce duplication of services
 - Both are unfunded resolutions

- 10:00-10:30 Other Community Updates and Discussions Open
- iTeam
 - In synthesis phase, updates provided if sign up Taylor Cook
 - APD Updates (*Not present*)
 - Courtesy Officer at Oak Creek and a second property to pilot the idea of having a CO at all partnership properties – relationship between property and APD
 - Point In Time Count
 - Still in need of a little less than 300 volunteers
 - Employment/Income Workgroup
 - See above HCC notes
 - Contact Preston if interested in attending monthly meeting
 - HACA
 - Can start distributing vouchers again – will start in Jan/Feb with the first 20 people whose vouchers were rescinded
 - April 1st, HCV will resume
 - CM must attend orientation with the household with the same eligibility documentation as previously submitted – refreshed docs where applicable (bank statements, award letters)

- 10:30-11:00 Coordinated Entry Written Standards P. Petty
- Lots of partners including CSH to ensure our written standards align with HUD requirements and local objectives
 - Original written standards met almost all of the HUD requirements, so little change was needed to be made
 - Review of Mandated Additions
 - CE cannot be a requirement for emergency services- Preston to clarify if shelter qualifies as emergency services – ECHO to look into ECHO's role in coordinating shelter
 - Review of mandated clarifications
 - Review of Voluntary Additions
 - All will go through Membership Council for approval in January

Next Meeting Schedule: January 17th, 9AM-11AM, NHCD, 1000 E. 11th Street, Austin, TX-4th Floor Training Room.