



Membership Council – Minutes

Monday, June 5, 2017

1PM-3PM

LifeWorks-East Multi-Purpose Room

Chair: Mayor Pro Tem Kathie Tovo, City of Austin

Co-Chair: Patrick Howard, Housing Authority for Travis County

Present: Terri Sabella (Community Care), Kathleen Casey (Integral Care), Vella Karman (COA HHS), Ann Teich (AISD), Julia Spann (SAFE), Christy Moffett (Travis County CDBG), Michael Cooper (Heritage Title), Ken Craig (Surrogate for Council Member Ann Kitchen) **Advisors:** Susan McDowell (Lifeworks), Thomas Visco (Glass House Policy), 2 more people with (Glass House Policy) Kristan Arrona (Austin Apt Association); **Workgroup Chairs:** Sandra Chavez (ASA), Jim Ward (Caritas), Liz Baker (Integral Care); **ECHO Staff:** Ann Howard, Niki Paul, Katy Manganella, Mariana Salazar

1:00-1:15PM Welcome and Introductions Susan McDowell

- Action: Approval of May 2017 Minutes

1:15 PM-2:20PM Continuum of Care Business Staff Facilitated

- Annual System Performance Measure Review – Katy Manganella, HMIS Director
 - Submitted to HUD annually
 - The measures are:
 - Length of time persons remain homeless
 - The extent to which persons who exit homelessness to permanent housing destinations return to homelessness
 - Number of homeless persons
 - Employment and income growth for homeless persons in CoC Program
 - Number of persons who become homeless for the 1st time
 - Successful placement from street outreach and successful placement in or retention of permanent housing
 - Vella Karman – How confident are we of our community data quality? Data quality is in general pretty good on our community. Missing data is an issue with certain types of data such as exit destinations from emergency shelter. We have been working with programs to improve exit destination data for certain programs.
- Quarterly Performance Scorecard Review – Katy Manganella
 - Scorecard will be used during the application review process as part of the factors to rank applications.
 - Christy Moffett: do you do technical assistance for agencies who may not be performing well? Katy Manganella: Yes, we are working with agencies on a continuous basis. Niki Paul: we will also be hiring a new staff who will be providing technical assistance to agencies.

- Katy Manganella: we can add the number of clients served by each program so that you can better understand programs.
- Annual Review of Membership Council Charter – Niki Paul
 - As required by HUD, we have updated our governance charter.
 - Christy Moffett: how are we meeting the monitoring expectations? HUD has new field staff who may be interpreting differently what actions CoCs may have to take in terms of monitoring CoC-funded programs. Niki Paul: We can check with our CPD representative to make sure we cover all monitoring expectations.
 - All voting members present voted to adopt the new governance charter.
- FY17 HUD CoC NOFA:
 - CoC Review Step-Completed on May 30, 2017 by ECHO
 - Local Application Review
 - We have seven members who will review local applications
 - We believe that the CoC NOFA will soon be released from HUD.
 - Susan McDowell: ESG funds will be delayed in procurement because of federal uncertainty around allocations. This is also the case for other two federal youth programs. The Youth Homelessness Demonstration Project planning dollars have also not been made available.
- CoC Spring Stakeholder Meeting Luncheon-June 9, 2017, 11AM-1PM, Southeast Health and Wellness Center
 - Community Care will host us this Friday
 - We will focus on youth and young adults participating in the youth plan to prevent and end homelessness
- Youth Homelessness Demonstration Program-Progress Update
 - True Colors Fund provided technical assistance last week
 - We are getting the plan ready for July 13th
 - We are incorporating all the input we received

2:20-2:50 PM

Advocacy & Education

Ann Howard

- Community Plan to End Homelessness – what is the dollar amount that we could free up in order to scale interventions that are working? What could we do with \$500K?
- While we have City Council engaged, what if there is leadership at the top to raise money to end homelessness? What would it look like to have a fund-raising campaign and then do an RFP for non-profits to do interventions?
- Julia Spann: it is a competitive field out there already while we are all ready to take cuts
- Ann: How would we move forward to explore a campaign?
- Next steps:
 - Shelter conversations about improving operations
 - Be able to move quickly when opportunities arise

2:50-3:00PM New Business

Chair

- ECHO moved to new office space located at 300 W. Highland Mall Suite 200
 - Close to ACC Highland campus
- July Meeting rescheduled on July 10th at new ECHO location
- Terri Sabella.
 - Community Care is seeking for persons with experience of homelessness (preferable community care clients) to be on a healthcare for the homeless board. Anyone interested can contact Terri Sabella.
 - June 21- 24th - Healthcare for the Homeless Conference – please let her Terri know if you want any issues raised.