5.11.3 CLIENTPOINT UPDATES

5.11.3 Questions Related to Provider Grant Type Not Displaying in Multiple Services Area

An issue has been resolved where **Provider Grant Type** specific questions were not appearing in the multiple services screens as expected.

Military Branch Picklist Updated

Coast Guard (HUD) has been added as a value to the **Military Branch** picklist per the HUD Data Standards. A separate non-HUD value has also been added for non-HUD systems.

Added Functionality to Save Multiple Answers of Same Type in HUD Verification Pop-up Window**

The **HUD Sub-Assessment Verification** windows now include the ability to easily set multiple active values for types marked as **Incomplete**

Clicking the radio button for a value displayed at the top of the screen automatically updates the lower section with the same value. See example below using the **Health Insurance** sub-assessment. (See Figure 3)

Figure 3

Clicking **Save** will automatically create multiple sub-assessment records with the value selected.

Note that the active values can vary based on the sub-assessment you are working in, as well as the **Provider Grant Type** selected for the provider for which you are collecting data.

Enhanced Sortable View of the HUD Sub-Assessment Records**

New functionality has been added to give users an enhanced view of records collected in all sub-assessments throughout the system.

To open the new window, click the view icon in the sub-assessment record preview window title. (See Figure 4)

Figure 4

By clicking the column headers, users are able to sort the records as needed to easily view related records. The user also has the ability to add, edit, or delete records directly from the window using the standard edit and delete icons to the left of each row. The **Add** button at the bottom of the screen allows the creation of new records as needed. Printing functionality is also included allowing the user to print the records displayed on the screen using the print icon in the upper right. (See Figure 5)
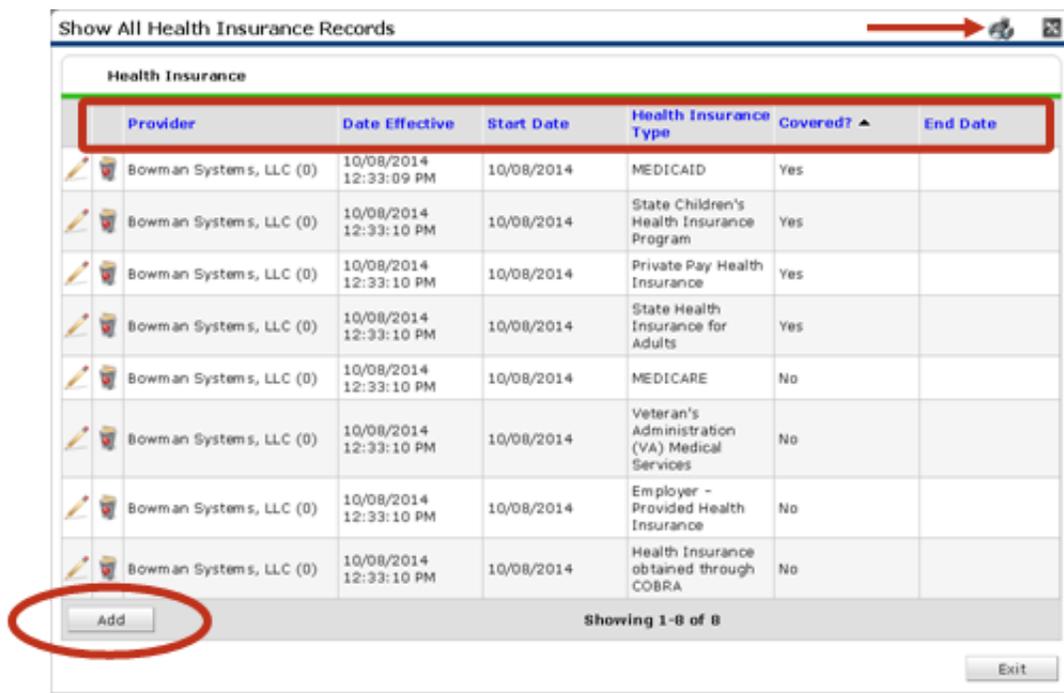
Figure 5

Provider Grant Type Controls Sub-Assessment Pop-up Display

A change has been made to more accurately leverage the **Provider Grant Type** of the provider collecting data in the **HUD Verification Sub-Assessment** window. For example, now only HOPWA providers will receive a sub-assessment record popup window to answer the HOPWA specific questions while using the HUD Verification functionality.

HUD Verification Window Not Displaying Correctly

Under specific circumstances, the HUD Verification popup window was not displaying correctly. This issue required that users restart their *ServicePoint* session. This issue has been resolved and additional checks have been added to ensure proper functionality moving forward.

Disabilities Sub-Assessment Sources Updated

The **Disability** type of **Physical/Medical** has been removed from the HUD Verification functionality as it is not an official HUD value.

Disabling Condition Assessment Question Label Update

Assessment question previously labeled as **Do you have a disability of long duration?** has been changed to **Does the client have a disabling condition?** for clarity.

Multiple Services Functionality Freezing

Admins have reported that attempting to save records in the **Multiple Services** area caused the interface to become non-responsive. This issue has been resolved.

The "US Military Vet?" Assessment Question Marked as "Required" for Some Customers

The retired **US Military Vet?** assessment question was found marked as **Required** on some sites causing the inability to save the assessment it was included on. This is due to the assessment question no longer being an active field to collect data, having recently been moved to the client table as a static field. We have ensured that the configuration for this question is no longer **Required** allowing the assessment to be saved without an answer to this question.

HUD Verification Functionality Workflow Improvement

We have introduced changes to the HUD Verification sub-assessment functionality to improve workflow when adding an end date to an existing record and starting a new record of the same type. Prior to this improvement, the new record would inherit the start date of the recently ended type. This issue has been resolved.

Naming Change for "Client's Residence" Sub-Assessment

We have updated the title of this sub-assessment to **Client's Residence / Last Permanent Address** to more closely align with wording used in the 2014 HUD Data Standards.