



Housing Work Group

September 20th, 2017

9am-11am

City of Austin-NHCD Training Room

Co-Chairs: Sandra Chavez (ASA), Chris Laguna (Integral Care)

Minutes

Present: Sandra Chavez (ASA), Chris Laguna (IC), Dylan Shubitz (HACA), Erin Goodison (SAFE), Josh Rudow (NHCD), Eric Kunish (NAMI), Erin Clever (VA), Catherine Williams (VA), Charlotte Gorman (Goodwill), Whitney Bright (Goodwill), Bree Williams, Preston Petty, Casey Soberon, Laura Evanoff, Allison Mabbs, Katie Rose (ECHO Staff)

9:00-9:10 Welcome and Introductions

- Update to Chair
 - Chris Laguna taking Jim Ward's place as co-chair.

9:10-9:45

Task Group Updates

Co-Chairs

- Austin Homeless Veterans Initiative
 - A lot of focus on RRH exits for folks that are coming up on the end of their financial assistance and how to find support systems for those folks beyond their service plan. When clients come up on their 6 months, discussions on bridging and other supportive service partners. Bridging request forms are completed and discussed as a group and VA will determine capacity for VASH. The supportive PSH services must be needed outside of the subsidy.
 - Difficult to determine who was a bridge from CA, who was enrolled in RRH just for barrier removal, etc. Can look into ways to track in HMIS.
 - This year, communities can provide data to HUD to determine need for increase in VASH vouchers.
- Youth Homelessness Demonstration Program
 - Katy Manganella is lead while Niki is out.
 - Draft Plan: One of the USICH benchmarks was met in the first draft. Two other benchmarks are close to being met, and the 4th will need more revisions.
 - Looking into what kind of waivers should be asked for. Ex: Diversion is not currently a HUD eligible expense. Demonstration funds can be used for diversion, but would not currently be sustainable.
 - Youth staffing groups can be revisited to determine need of weekly/monthly support.
 - Twiggy with True Colors is the new TA provider for YHDP.
- Weekly Staffing (PSH/RRH Programs)
 - Focus has been looking at exits/projected exits and staffing those specific cases. Should the client be transferred to another program or what other supports are needed.

9:45-10:00

Healthy Communities Collaborative Update

C. Laguna, Integral Care

- Met with architects for Oak Springs and going over floor plans in detail.
- Ground breaking by the end of the year.
- Nov. 8th, grand opening of hospitality center at Community First! MLF and ATCIC will have office space there.
- Expanding partnership with Communities for Recovery- will also office there.

- Partner contracts are up for review/renewal.
- Looking into how to partner smarter with goodwill to help clients increase income. Increasing soar capacity. Also position for supportive employment.
- Hiring another nurse at CF! and community at large.
- Grant from Home Depot Foundation \$200K for Veterans.

10:00-10:30 City Innovation Office iTeam Updates T. Cook

- Pop-up resource and research events
 - With host team managing pop up- multiple interventions provided. IC, DACC, ECHO, MAP, VA, Care Team all providing services. 90 interventions completed for 75 clients between 9am-12:30pm.
 - Prompt cards used to help people talk about their experiences accessing services for intercept interview. Bus passes provided for interviews.
 - Group activity to discuss what their week looks like and highs/lows.
 - Will be exploring the issues with the lottery system at the shelter.
 - Casey will send out presentation.
- Lived Experience Advisory Group
 - Will be putting together with ECHO.
 - Help us review our different research tools.
 - Gain feedback on policy questions.
 - The hope is that it will continue after the project.
 - 19 applications submitted so far.
 - \$20 per hour and transportation to members.
 - Bree to connect regarding Reentry Roundtable advocacy group.
 - Suggestion to consider interactive story maps.

10:30-11AM Other Community Updates Open

- FY17 HUD Continuum of Care NOFA
 - Due to HUD next week the 28th.
 - Individual project applications have been reviewed and suggestions/revisions have been sent back to providers to update.
 - Collaborative application is being reviewed again today- hopefully a final review.
 - Will be submitted a few days before deadline per usual.
 - Membership Council vote on Project ranking is on the ECHO website for public viewing.
- Concern about round up outside the ARCH- about half were homeless clients and some clients had vouchers.
 - Undercover officers outside the ARCH for 3 months to identify dealers.
 - Warrants issued during the downtown pilot and the media connected the two even though this is not the case.
 - Preston to send out KXAN article with mugshots. Almost all individuals were black or POC. Raises the questions of how do we address the racial inequity in this event and in homelessness at large, as well as, how do we support APD. Downtown representation should be invited to HWG. We can also learn from APD how to recruit and retain a diverse force. Katie Rose/Chris Laguna to follow up. City Equity Office should also be invited. Josh Rudow to follow up.
 - Changed the perception that the drug trafficking outside the ARCH are not homeless individuals.
 - If you have clients that have been affected by this, advocating for them to the judge or prosecutor needs to happen soon.
- Sandra Bland Act passed. All CIT's must now have de-escalation training. Medicaid will also only be suspended during incarceration rather than terminated.

- HCC Hosting training on Tuesday Oct. 17th, on addressing racial inequity. Invitations to the broader community going out next week.
- NAMI Walk at the long Center this Saturday.
- PIT Count Team Lead recruitment happening this week. Count is January 26th (volunteers for the morning of the 27th). Must have participated in a previous count in order to be a team lead.
- ASA hiring a housing case manager.

Next Meeting Schedule: October 18th, 9AM-11AM, NHCD, 1000 E. 11th Street, Austin, TX-4th Floor Training Room.