



Housing Work Group

May 16, 2017

9am-11am

AIDS Services of Austin

Co-Chairs: Sandra Chavez (ASA) & Jim Ward (Caritas of Austin)

Minutes

Present: Haggai Eshed (Front Steps), Chris Laguna (Integral Care), Audrey Kuang (Community Care), Hilary Katz (Goodwill), Meagan Moore (Goodwill), Jim Ward (Caritas), Dylan Shubitz (HACA), Andrew Bucknall (FFH), Maria Kiehn (FFH), Marilyn Hartman (NAMI), Sandra Chavez (ASA), Lauren Katz (ASA), Whitney Bright (Goodwill), Allison Rottenburg (Goodwill), Catherine Williams (VA), Erin Clever (VA), Jessica McKay (Settlement Home), Natasha Ponzcek (COA), Lourdes Flores (TRLA), Shoshana Krieger (TRLA), Kelli Howard (TRLA), Niki Paul, Casey Soberon, Katie Rose, Bree Williams, Preston Petty, Kirk Andersen (ECHO Staff)

9:00-9:10 Welcome and Introductions

9:10-9:30 Task Group Updates

Co-Chairs

- Austin Homeless Veterans Initiative
 - Reflection/planning session 5/16.
 - Will meet 2x per month to report out on tasks determined at this planning meeting.
 - Executive leadership will be invited and the hope is to be able to improve and move forward with the initiative.
- Youth Homelessness Demonstration Program
 - On track for submitting our community plan by July 13th.
- Weekly Staffing (PSH/RRH Programs)

9:30-9:45 Healthy Communities Collaborative Update C. Laguna, Integral Care

- Groundbreaking for Oak Springs has been delayed.
- State is putting together a documentary on housing success stories- Austin is being featured
- Fiscal year ends at the end of August. Sept 1 will be new project year. Expanding supportive employment needs. Continuing partnerships with ECHO and communities for recovery.
- Dedicated mobile intake position- offered up at Thursday staffing meeting.
- HCC taken over the oversight of the Homefront collaborative with Front Steps.
- Design with RRH Team- Will focus explicitly on RRH and working to make it a true rapid model.

9:45-10:00 ECHO Listings Update

Kirk Anderson, ECHO

- New site is more user friendly and operates faster than the previous site.
- Integrated map and housing options. Price is the lowest possible for a one bedroom. Rent changes daily in the market, so follow up is always necessary.
- Not all properties will have vacancies. Possibly adding a "featured listings" section of available units.
- Case managers can contribute to updates to listings (edits to existing and adding new available units).
- Site also includes local housing/community news.
- Kirk will send out domain name for review. Please send feedback/critiques to Kirk.

- Consider a last contact feature to know how recently the property has been contacted.
- Consider field for year built of Lead paint or comments section.
- Available to anyone assisting an individual in their housing search- not meant for client use.
- When a person creates an account, if the agency/email does not appear familiar or appropriate for the site, then ECHO will follow up with that user.
- LOS partnership properties will not be listed on the site.

10:00-10:30 Coordinated Entry System Map Review P. Petty, ECHO

- Transition from the phrase “Coordinated Assessment System” to “Coordinated Entry System”, Coordinated Assessment will be specifically used for the VI-SPDAT.
- Map breaks out the roles of the different pieces of the CES- Community Partners, Street Outreach, and Shelter Intake/Drop-In Centers. Coordinated Assessment (trained CA staff) and Navigation Case Management (someone with an actual case manager- examples: FS Shelter CM, HOST CM, HCC CM).
 - Shared training, resources for case management to be successful in their efforts.
 - Number one responsibility is Housing First. Practical conversations around affordability, housing location, housing plan should not deviate from housing first.
 - Because diversion is listed in 4 different boxes, should be discussed further.
 - Just need HMIS access and diversion training (PATH, DACC, Sunrise, Street Medicine, CA Team currently have access to funding).
 - No need to dedicate new staff- just train up current staff.

10:30-11:00 Other Community Updates Open

- Texas Rio Grande Legal Aid-Lourdes Flores
 - BASTA- multifamily properties in poor condition to create tenant associations to get management to improve properties.
 - Biggest issue is pest management.
 - Brings to light tenants who are hoarders, elderly or disabled, young parents who cannot maintain cleanliness of unit or prep unit for pest remediation
 - Expressed need for solutions to assist these people and prevent lease violations and evictions
 - Family Eldercare, AGE of Austin, Meals on Wheels, APS, HAND, refer by sub- population
 - Potentially pursue reasonable accommodation
 - Unclear as to the overlap of folks who have been served by the continuum
 - Could benefit from a way to communication tenant issues to the continuum in the event that they are/have been served by our programs so that they can be addressed.
- COA transportation Dept
 - New mobility plan will allow for the development of a stakeholder meetings
 - Limited to no homeless representation

Next Meeting Schedule: June 21, 9AM-11AM, NHCD, 1000 E. 11th Street, Austin, TX-4th Floor Training Room