



Housing Work Group

August 16th, 2017

9am-11am

City of Austin-NHCD Training Room

Co-Chairs: Sandra Chavez (ASA)

Minutes

- 9:00-9:10 Welcome and Introductions
- Update to Chair
- 9:10-9:30 Task Group Updates Co-Chairs
- Austin Homeless Veterans Initiative
 - Meeting weekly on Mondays
 - Housing vets as quickly as possible and working to get back towards functional zero
 - Still under the 90-day benchmark, 83-day average last month
 - Two metrics with some trouble – making sure there is no one that is chronic over 90 days – resources were reallocated before and no longer are – need long term and sustainable resources – can hit the mark but you need a sustainable solution
 - Are we losing units – yes – when exited from services we're seeing some fall back - but have built some relationships with landlords and we're hearing about it after folks are exited – grappling with that now- sometimes bouncing from unit to unit
 - In/Out Metric – identify someone as homeless, but if they go to jail/leave can never clear it out – data issue, inactivation for reason other than housing messes with the numbers (can't be re-housed by us) – HUD thing
 - Youth Homelessness Demonstration Program
 - ECHO submitted plan to HUD for the demonstration program
 - HUD giving us a lot of room for creativity – 3 project ideas
 - Deeper Diversion: stopping youth from entering the system with some clinical support – getting creative with how we're going about diverting
 - Rapid Re-Housing Plus: trying to best serve youth that are presenting as more vulnerable but because of where they're at in life extending a RRH program instead of a PSH program
 - Shelter: additional young/youth beds targeted to that pop – don't want them in the adult system – developmentally appropriate shelter (not a ton, but some)
 - Creating safety for them
 - Open to new ideas, suggestions
 - YHDP presentations at NAEH – had some innovative ideas & peer sharing between communities – some folks also brainstorming on shelter ideas for youth
 - ECHO waiting for feedback/approval from HUD on the submitted plan
 - Huge emphasis on Youth voice in the process - empowerment, not tokenizing
 - What about shared housing? Tried that with 100 day challenge – as we move forward, getting with youth collective - talk about what

type of housing might be appealing to them that might not be to our other populations – co-ops, roommates, etc.

- Weekly Staffing (PSH/RRH Programs)
 - PSH announcement – focusing on retention – local retention rate 94%, working on how to staff potential exits/graduations or move-ups
 - RRH announcement – housing navigation- following up on what we have been doing for PSH, clients that are waiting trying to use that time to prep them for programming, making it a productive “wait”
 - PSH Navigation has more specific steps, RRH is a little more varied but working on what conversations to have with clients. Following what CMs were doing as folks were entering programming before – having those conversations earlier

9:30-9:45 Healthy Communities Collaborative Update C. Laguna, Integral Care

- In the process of drafting contracts for the new fiscal year Sept 1
- Cost reimbursement and value based payments – ECHO, Goodwill, Communities for Recovery
 - Communities for Recovery has been working part time at CF! and has really been liked by the community – this will allow us to expand their services out there and extend out
- Partnering with ECHO on Oak Creek Village –
 - On-site IC staff – have part-time now, working on full-time
- Few new positions after Sept 1 – another nurse, increasing SOAR capacity for the agency w/4 new positions, playing around within teams adding a Navigation/Outreach position to PSH team to fill gaps and have somebody that can go out as needed instead of being put on regular staffs’ case loads
- Oak Springs – continues to move forward, reviewed latest layout of the clinic groundbreaking - this Fall? Winter? Don’t want to let the permit expire

9:45-10:30 Downtown Pilot Overview B. Williams & P. Petty

- Part of the shifts happening downtown – how day-to-day services are being offered for efficiency & changing the feeling downtown
- Food services – Caritas serving in the ARCH (CM clients & clients of the ARCH) and Salvation Army serving in Salvation Army (their clients)
- To thin out what’s happening outside the ARCH – avoid our clients from being victimized
- Come in to the ARCH – then they’re not out, trying to make an impact while still engaging the population
- By name targeted services push – who are these people that we know: are they engaged, have they done CA, what are the resources available
 - Figuring out if we’re starting from scratch or what we need to do to push forward connection to what they need
 - Preston reaching out to programs directly – HOST, PATH, FS to see who we know are always there (which clients are common across all as top priority)

